

Granite Hills Hospital

10.10.23

Dr. Angela Sanders, Psy.D.
Chief Executive Officer



Our Facility

Granite Hills Hospital is a private psychiatric hospital contracted with Milwaukee and surrounding Southeast WI Counties.

Services available 24 hours a day, 7 days a week

Five Inpatient Units – 120 Beds

- Four 24-Bed Adult
- One 24-Bed Adolescent
 - Day Rooms
 - Group Rooms
 - Activity Therapy Room
- (8) Enclosed Outdoor Spaces
- Indoor Half Court Basketball Gym
- On-Site Court Room
- Outpatient Clinic



Programs and Services

Inpatient Mental Health Services

- Adults
- Adolescents 13-17
- Person Centered Programming
- Trauma Informed Care

Conditions We Treat

- Depression
- Anxiety disorders
- Personality disorders
- Mood disorders
- Bipolar disorders
- PTSD
- Suicidal thoughts or self-harm
- And more

Goals: Stabilization and improvement in daily functioning.

Outpatient Mental Health Services

- Adults
- Adolescents 13-17
- Person Centered Programming
- Trauma Informed Care

Outpatient Structure

- Typically, 4-6 weeks in duration
- Three to five days a week / 3–5-hour day
- Group and individual therapy sessions
- Cognitive Behavioral Therapy (CBT)
- Acceptance and Commitment Therapy (ACT)
- Motivational Interviewing

Goals: Further stabilization, smooth re-integration back to home, work, community.



Current Capacity and YTD Referrals & Admissions

Current Inpatient Capacity

- Adults / **36 Beds**
- Adolescents / **12 Beds**

Current Stepdown Outpatient Capacity

- **10** x Adults

Patient Mix on Units

- Voluntary and Involuntary
 - 41% INV vs 59% VOL

Referrals 01/23-08/23: **2401**

Milwaukee Co. Patients: **1620**

Inpatient Admissions YTD: 854 (01/23-08/23)

- 2022: 314

- Unit Needs and Expansion Plans



Staffing and Resources

Over 100+ Current Employees On-Site

- CEO
- Medical Director
- Psychiatrists
- Nurse Practitioners
- RN's
- Clinicians
- Case Managers / Discharge Planner
- Mental Health Techs
- Milieu Managers
- Art Therapist
- Nurse Educator
- Dietary
- Facilities

Off-site Employee Resources & Staffing Plan

- Telehealth

Currently Recruiting

- Psychiatry
- Youth Teacher
- Chaplain



Recruitment & Retention Strategies

Workforce Development Efforts

- UW Milwaukee – Helen Bader School of Social Welfare, Interns
- 2024 College and University Affiliation Contracts



Recruitment & Retention Efforts

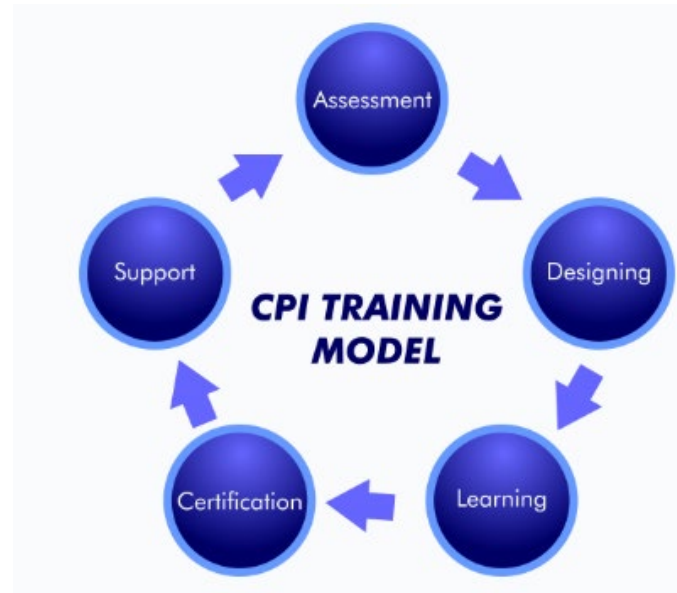
- Sign-on bonuses
- Premium pay for new grads
- Top pay for Techs
- Exceptional shift differentials
- Competitive pay and benefits
- Tuition reimbursement
- Employee development and advancement opportunities
- Service Excellence



Patient and Employee Safety

Safety Efforts

- Safety huddles
- Flash meetings
- Debriefings



Therapeutic Milieu

- Milieu Managers
 - 7 days a week / each shift
- Activity Schedule
- Therapeutic recreational and expressive therapy techniques
- CPI verbal and physical intervention de-escalation technique training for staff



West Allis PD Partnership

Partnership with Local Police Department:

- Quarterly collaborative meetings with West Allis PD



Quality Metrics



85% ...
of our patients report that they felt better at discharge than when they were admitted.

n = 241



82% ...
of our patients report that they were satisfied with their treatment.

n = 240



80% ...
of our patients report that their treatment goals and needs were met.

n = 241

Patient Satisfaction Score



I feel better now than when I was admitted



I understand the importance of following my discharge plan

* Data based on patients surveyed between January-June 2023.



Licensing and Accreditation



Promoting POSITIVE OUTCOMES AND HEALTHY LIFESTYLES

A new foundation for a brighter future

Mental health services for: Youth | Adults | Older Adults



If you or someone you know is struggling, call **414-667-4800** or visit **granitehillshospital.com** to learn more.

Find us on 

Physicians are on the medical staff of Granite Hills Hospital, but, with limited exceptions, are independent practitioners who are not employees or agents of Granite Hills Hospital. The facility shall not be liable for actions or treatments provided by physicians. For language assistance, disability accommodations and the nondiscrimination notice, visit our website. Model representations of real patients are shown. 221376-1873 8/22

Granite Hills
HOSPITAL 

*Promoting Health and Healing
in Milwaukee and Beyond*

1706 S. 68th Street | West Allis, WI 53214
granitehillshospital.com



Granite Hills HOSPITAL



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