



Access to Housing: CE

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Why is housing so hard?

- ▶ No one system
- ▶ Not an entitlement
- ▶ Complex eligibility requirements

What is Coordinated Entry

- ▶ HUD mandate for those who are homeless
- ▶ Housing funded by CoC and ESG are required to use CE
- ▶ Four Requirements:
 - ▶ Identification
 - ▶ Assessment
 - ▶ Prioritization
 - ▶ Referral

What makes Coordinated Entry work?

- ▶ - Broad, diverse partnerships to identify people in need
- ▶ - Centralized management of “the list”
- ▶ - Housing solutions

A note about systems change

- Babies floating down the river
- Ending different types of homelessness
- Housing First
- Prevention First



Before Using The CE System....

- ▶ Does this person have natural supports?
- ▶ Can we salvage a “doubled-up” situation?
- ▶ What does this person have already that can be used?
- ▶ Three pillars for stable housing- can these be worked on without a housing system?
 - ▶ Housing type
 - ▶ And how to pay for it
 - ▶ Income
 - ▶ Everyone needs an income plan!
 - ▶ Support
 - ▶ If the person has YOU, can they work toward independent/general housing?

Rental Housing Resource Center Contact

- ▶ 9 co-partners coming together to reduce evictions
 - ▶ Legal support
 - ▶ Landlord support/buy in
 - ▶ Funding for rent assistance
 - ▶ Connection to Coordinated Entry
- ▶ Community Advocates hosts the Triage Team
 - ▶ Call: 414-895-RENT
 - ▶ Walk in to Community Advocates
 - ▶ Go to renthelpmke.org

What's New in CE

- ▶ Bolstered our prevention partners
- ▶ Including Safe Haven now
- ▶ Specific process & line of funding for healthcare partners
- ▶ Recently added two specific programs for people experiencing homelessness due to fleeing violence
- ▶ Continuing to add intake partners

CE in Milwaukee County

▶ Identification

- ▶ People call 2-1-1
- ▶ Street outreach finds someone
- ▶ They come to a walk-in site
 - ▶ Repairers of the Breach from 9-11am, M W F
 - ▶ St. Ben's from 1-4pm, M W F
- ▶ We receive a referral from a partner
 - ▶ Email name, DOB, and synopsis to ceteam@impactinc.org
 - ▶ Professionals Line for Shelter: 414-455-1760
 - ▶ Want to become a partner? Email ekenney@impactinc.org to get set up!

Assessment

- ▶ Prevention Assessment
 - ▶ Used to triage next steps, prevention or homeless
- ▶ Coordinated Entry Assessment
 - ▶ Used to prioritize for our in-demand HUD housing options
- ▶ VI-SPDAT
 - ▶ Used as objective measure

Prioritization

We use both objective (from the assessment tools) and subjective (during a staffing) information for prioritization.

Shelter	Prevention	Rapid Rehousing	Permanent Supportive Housing
<p>Priorities:</p> <ol style="list-style-type: none">1) Outside2) Fleeing violence3) Leaving an institution4) Everyone else	<p>Prevention Assessment Score</p>	<p>Singles-</p> <ol style="list-style-type: none">1) Returning to homelessness2) Length of time literally homeless <p>Families-</p> <ol style="list-style-type: none">1) Outside2) Fleeing violence3) Large families4) Young kids5) Disabling conditions	<p>Priorities:</p> <ol style="list-style-type: none">1) Chronically homeless2) Literally homeless with severe service needs3) Those with severe service needs

What happens at a staffing?

- ▶ CE Staffing
 - ▶ Follow up on previous referrals
 - ▶ Announce openings
 - ▶ Go off of the list to fill
 - ▶ Case conferencing
- ▶ Transfer Meeting
 - ▶ Discuss bump ups/move on needs
 - ▶ Announce openings
 - ▶ Case conferencing

Referral

- ▶ HUD and landlord required paperwork
- ▶ If not completed within 2 weeks, re-staff the client and unit
- ▶ Clients can decline every 2 weeks for 6 months before removed fully
- ▶ We try to connect with clients once every month for 3 months before removing
- ▶ Clients can always be re-added

Programs that come through CE

- ▶ My Home
- ▶ Housing First
- ▶ Johnston Center, Capuchin Apartments, St. Anthony's, Prairie Apartments
- ▶ Project Bridge
- ▶ Homelinc
- ▶ ROOTS
- ▶ Operation Turning Point
- ▶ Veterans Gardens
- ▶ Keys to Independence
- ▶ Rapid Rehousing
- ▶ Homeless set-aside Section 8
- ▶ Shelters (Guest House, Salvation Army, Cathedral Center, Family Support Center, Hope House)
- ▶ Safe Haven

Programs that do NOT come through CE

- ▶ MRM, Joy House
- ▶ DV Shelters
- ▶ Community Intervention Housing
- ▶ Medical Respite
- ▶ Section 8/Housing Authority
- ▶ Elderly/Disabled Subsidized Housing
- ▶ New funding streams: COVID Prevention, ERA

Contact Information

- ▶ 2-1-1
 - ▶ Professionals Only Line: 414-455-1760
- ▶ Renthelpmke.org
- ▶ ceteam@impactinc.org
- ▶ Walk In:
 - ▶ Repairers of the Breach from 9-11am M W F
 - ▶ St. Ben's from 1-4pm M W F
- ▶ Emily: ekenney@impactinc.org