

Milwaukee Mental Health Task Force December 13 meeting

Questions regarding MHEC Utilization

Since MHEC opened in September:

- How many people are being seen at MHEC
- How many are adults; how many are juveniles
- How many of those are involuntarily detained,
- How many are sent to a hospital; breakout by hospital,
- How many are being sent to Winnebago
- Since the September opening, has MHEC had to close or be on diversion, and if so, why?

How long are people waiting at MHEC for a decision as to whether or not they are going to be involuntarily detained?

If involuntarily detained, how long are they waiting for a bed to open up? We believe that this process was going to be no more than 23 hours.

How many people are being seen who have a co-occurring developmental or intellectual disability? Is there staff who also have expertise supporting people with IDD? Has there been coordination with Family Care Managed care organizations?

Connection to services

Since the majority of people who come to MHEC do not need to be hospitalized, MHEC was seen as a place to connect people with other services.

How are those connections begin made?

Can you share any data regarding referrals including to access clinics, to housing, to benefits counselling or other services.

Communication

There were recently some confusing rumors about MHEC closing. It turned out that there were a few hours when MHEC was closed to involuntary patients. Who is the best point person in the future to verify this type of information about MHEC services.

We want MHEC to be successful. What do you see as the biggest challenges and are there opportunities for community agencies to be a resource? Are there resources about MHEC that we can help to share with the community to provide education about the role of MHEC and to encourage use of other community resources such as the Access Clinics.