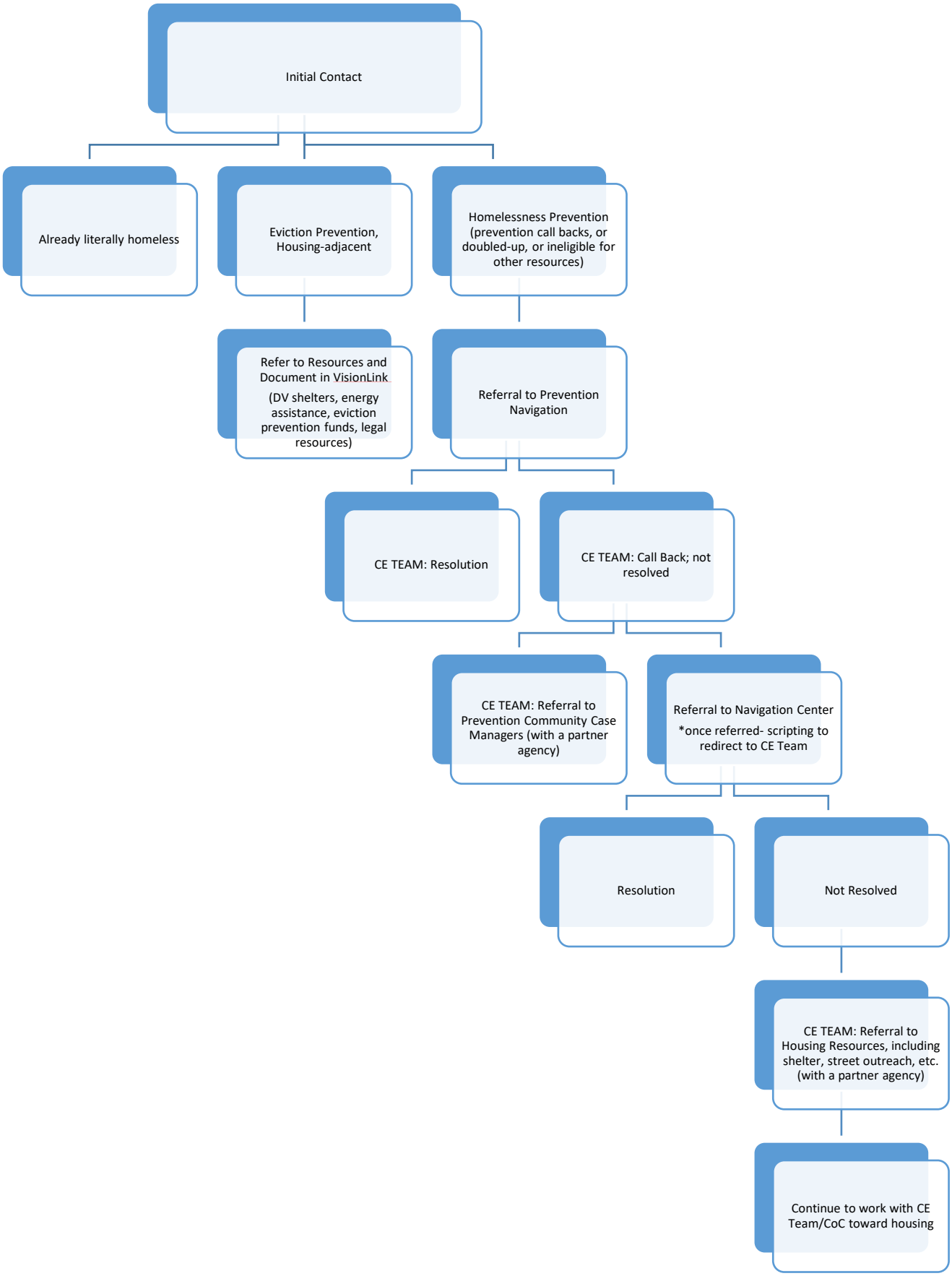
Initial Contact
Already literally homeless
Eviction Prevention, Housing-adjacent
Homelessness Prevention (prevention call backs, or doubled-up, or ineligible for other resources)
Refer to Resources and Document in VisionLink
(DV shelters, energy assistance, eviction prevention funds, legal resources)
Referral to Prevention Navigation
CE TEAM: Resolution
CE TEAM: Call Back; not resolved
CE TEAM: Referral to Prevention Community Case Managers (with a partner agency)
Referral to Navigation Center
*once referred- scripting to redirect to CE Team
Resolution
Not Resolved
CE TEAM: Referral to Housing Resources, including shelter, street outreach, etc. (with a partner agency)
Continue to work with CE Team/CoC toward housing