

Access to Housing: CE

Emily Kenney

Director of Systems Change, IMPACT

Why is housing so hard?

- No one system
- Not an entitlement
- Complex eligibility requirements

Before Using The CE System....

- Does this person have natural supports?
- Can we salvage a “doubled-up” situation?
- What does this person have already that can be used?
- Three pillars for stable housing- can these be worked on without a housing system?
 - Housing type
 - And how to pay for it
 - Income
 - Everyone needs an income plan!
 - Support
 - If the person has YOU, can they work toward independent/general housing?

What is Coordinated Entry

- HUD mandate for those who are homeless
- Housing funded by CoC and ESG are required to use CE
- Four Requirements:
 - Identification
 - Assessment
 - Prioritization
 - Referral

CE in Milwaukee County

- Identification
 - People call 2-1-1
 - Street outreach finds someone
 - They come to a walk-in site
 - Repairers of the Breach from 9-11am
 - St. Ben's from 1-4pm
 - We receive a referral from a partner
 - Email name, DOB, and synopsis to ceteam@impactinc.org

Assessment

- Prevention Assessment
 - Used to triage next steps, prevention or homeless
- Coordinated Entry Assessment
 - Used to prioritize for our in-demand HUD housing options
- VI-SPDAT
 - Used as objective measure

Prioritization

We use both objective (from the assessment tools) and subjective (during a staffing) information for prioritization

Shelter	Prevention	Rapid Rehousing	Permanent Supportive Housing
Priorities: 1) Outside 2) Fleeing violence 3) Leaving an institution 4) Everyone else	No prioritization yet	Singles- no prioritization Families- 1) Outside 2) Fleeing violence 3) Large families 4) Young kids 5) Disabling conditions	Priorities: 1) Chronically homeless 2) Literally homeless with severe service needs 3) Those with severe service needs

What happens at a staffing?

- CE Staffing
 - Follow up on previous referrals
 - Announce openings
 - Go off of the list to fill
 - Case conferencing
- Managers Meeting
 - Discuss bump ups/move on needs
 - Announce openings
 - Case conferencing

Referral

- HUD and landlord required paperwork
- If not completed within 2 weeks, re-staff the client and unit
- Clients can decline every 2 weeks for 6 months before removed fully
- We try to connect with clients once every month for 3 months before removing
- Clients can always be re-added

Programs that come through CE

- My Home
- Project Bridge
- Homelinc
- ROOTS
- Keys to Independence
- Project-Based Buildings (Highland Commons, Empowerment Village, United House, Washington Park, Thurgood Marshall)
- Rapid Rehousing
- Shelters (Guest House, Salvation Army, Cathedral Center, Family Support Center, Hope House)

Programs that do NOT come through CE

- Safe Haven (not directly)
- MRM, Joy House
- DV Shelters
- Community Intervention Housing
- Medical Respite
- Section 8/Housing Authority
- Elderly/Disabled Subsidized Housing
- New funding streams: COVID Prevention, ERA

2021 Numbers

- 9752 assessments done via 211
- 2442 assessments done via the CE Team
- 536 households placed in shelter
- 203 households placed in HUD-CoC permanent housing

A note about systems change

- Babies floating down the river
- Ending different types of homelessness
- Housing First
- Prevention First



New Rental Housing Resource Center

- 9 co-partners came together to reduce evictions in Milwaukee County
 - Community Advocates
 - Legal Action
 - Legal Aid
 - Mediate Milwaukee
 - IMPACT
 - Hope House
 - Apartment Association of Southeastern WI
 - City of Milwaukee
 - Milwaukee County Housing Division
 - UEDA is chair
- From a report of the Wisconsin Policy Forum
- Goal is to have a one-stop-shop for housing instability

Rental Housing Resource Center Contact

- Community Advocates hosts the Triage Team
 - Call: 414-895-RENT
 - When it's safe: Walk in to Community Advocates (pending late 2021)
 - Go to renthelpmke.org

Contact Information

- 2-1-1
- Renthelpmke.org
- ceteam@impactinc.org
- Walk In:
 - Repairers of the Breach from 9-11am M-F
 - St. Ben's from 1-4pm M-F
- Emily: ekenney@impactinc.org