



ADDITIONAL SERVICES THAT SAVE MONEY AND ENERGY!



When you qualify for the Wisconsin Home Energy Assistance program (WHEAP) for your heating and electric bill, you can also access additional energy-saving and money-saving programs! Find them here and contact us for info!

FURNACE REPAIR - REPLACEMENT



If your furnace or boiler stops working, Emergency Heating System Assistance can help homeowners and some renters!* We cover costs for repairs provided thru the program. You may even qualify for a replacement! (*You and your landlord must qualify for WHEAP. 2 to 4-unit dwellings must be owner-occupied.) Dial 2-1-1 for Furnace assistance, 24/7/365.

WEATHERIZATION PROGRAM

This program helps households with an excessive energy burden. Weatherization agencies assess your home for ways that can easily reduce your energy use, and might even save you money. Services differ with each home, depending on its construction and condition. Common services include:

- Insulating attics, walls and floors
- Reducing air leakage
- Installing energy-efficient lighting and thermostats
- Money-saving tips on maintenance and energy conservation



CRISIS SERVICES <SEE REVERSE SIDE FOR MORE INFO!>



IF YOU CURRENTLY DO NOT HAVE HEAT OR MAY BE DISCONNECTED —

Crisis assistance may be available if you have no heat, have received a disconnect notice from the vendor, or are nearly out of fuel and are unable to purchase more. WHEAP agencies provide a 24-hour crisis phone number to help with emergencies that occur after business hours.



MORE GREAT ENERGY AND MONEY- SAVING PROGRAMS, RIGHT HERE!

EMERGENCY CRISIS SERVICE



Even if you make monthly payments all year, you may be at risk for disconnection if you do not pay your bill in full each month, or are not on a payment agreement. If you have a high balance and meet the crisis criteria you may qualify. To qualify for emergency crisis assistance:

- The household must have no heat/energy or will have no heat/energy by the end of the next working day.
- The preapproved range to alleviate the crisis is \$300 to \$1,200.
- The maximum amount allowed for deliverable fuel requests is the minimum fill plus trip charge (when applicable).
- The maximum amount for natural gas and electric requests is the utility's required down payment.

PREVENTION CRISIS ASSISTANCE



The Energy Assistance Program can help you set up a payment plan with WE Energies. Plans help avoid the stress, expense and safety concerns of being disconnected. This assistance can help with the downpayment.

- Prevention Assistance is at the discretion of the County.
- The current funded crisis assistance plans that are available at the time of your appointment.
- The applicant minimum of \$25 in the past three months has been waived.

PLEASE: • Review your monthly bill • Make a payment every month • Don't stop paying during the winter moratorium

CRISIS SERVICE: OIL, PROPANE AND OTHER BULK FUEL

Bulk fuel providers often require a costly minimum order for a delivery. Crisis Assistance may be able to help you make the minimum payment so you won't be left without fuel. Energy Assistance and Weatherization can also help you convert your home from oil or propane to natural gas heating — a free service that can mean long-term energy savings for your home.



KEEPMKE.ORG • 270-4-MKE (4653) • CALL 2-1-1 FOR AFTER-HOURS HELP



homeenergy+

