



Mental Health Emergency Center

Presentation to:
Mental Health Task
Force

November 9, 2021

Joint Venture Partnership

The new Mental Health Emergency Center is a joint venture between Milwaukee County and the area's four health systems.

Start up and operating costs will be split equally, with Milwaukee County responsible for 50% and the health systems in charge of the other half:

- Milwaukee County: 50%
- Advocate Aurora Health: 12.5%
- Ascension Wisconsin: 12.5%
- Children's Wisconsin: 12.5%
- Froedtert Health: 12.5%

Community Need

- About 1 in 5 individuals experience mental illness in their lifetime.
- In 2019, over 24,000 individuals who visited emergency departments in Milwaukee County received a primary mental health diagnosis.
- Almost 8,000 patients were served at the Milwaukee County BHD Psychiatric Crisis Services in 2019.
- The COVID-19 pandemic has only exacerbated the rates of mental health and substance use in our community.

Background and Timeline

- 2018-2019: **Research and Evaluation Phase**
- 2019-2020: **Vision Phase**
- December 2020 - June 2021: **Negotiation Phase**
- July 2021 - Spring 2022: **Implementation Phase**
- Spring 2022: **Projected Opening**

Mission

To provide timely, patient-centered, recovery-oriented emergency services and connections to continuing care for adults and youth experiencing a mental health crisis; as part of the public and private psychiatric crisis delivery system in Milwaukee County.

Scope of Services

The new Mental Health Emergency Center will provide:

- 24/7 crisis mental health assessment, stabilization, treatment, and transition care management for children, adolescents and adults
- A therapeutic environment for both voluntary and involuntary patients
- Timely treatment and transfer to the appropriate level of care
- Extensive care management and navigation services
- Possibly crisis telepsychiatry services in the future





ADULT MILIEU FROM ENTRY



ADULT MILIEU FROM INTERVIEW BOOTH



FAMILY AREA AND ADOLESCENT ENTRY FROM BOOTH



VIEW FROM TEAM WORK DESK



DRAFT | DESIGN DEVELOPMENT UPDATE

MILWAUKEE HEALTHCARE PARTNERSHIP | MENTAL HEALTH EMERGENCY CENTER

#420266-02
02.24.2021

Facility Design



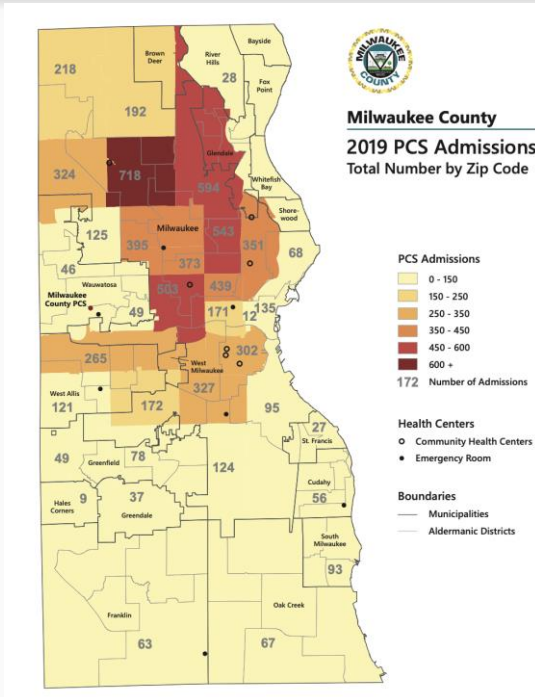


ADOLESCENT MILIEU FROM WORK STATION



1227 W Walnut Street 53205

Target Populations



93% of the patient visits to the Behavioral Health Division's Psychiatric Crisis Services (PCS) originate from the City of Milwaukee.

70% of patients served by PCS live in close proximity to the new center.

Advocate Aurora Health Management

Advocate Aurora Health (AAH) will serve as the manager of the emergency center.

- Responsible for the employment of the physicians and staff
 - 70 full-time equivalent staff, including peer supports
- Manages day-to-day operations under the direction of the joint venture's Board of Directors



Funding

- Construction and start-up costs for the emergency center are projected to be \$18 million.
- Once open, the emergency center is expected to deliver care with an operating loss of \$12 million annually.

Crisis Delivery System in Milwaukee County

- Since 2010, significant input from consumers, community partners, advocates, and health care providers has helped shape the redesign of mental health services in Milwaukee County.
- The way crisis services are delivered in Milwaukee continues to evolve to a community-based approach. In addition to the Mental Health Emergency Center, here are some other ways resources are available to community members:
 - Community-Based Access Clinics in Partnership with FQHCs
 - Expanded and Enhanced Crisis Resource Centers (CRCs)
 - Increased number of Crisis Mobile Teams (CMT) & Crisis Assessment Response Teams (CART)
 - Strengthened Private Hospital ER Behavioral Health Capabilities

Questions?