

**UHS Overview** 

Photo Credit: During COVID-19, Tim Tadder Photography captured compelling images of our dedicated front-line healthcare heroes who care for patients at Southwest Healthcare System.

Universal Health Services, Inc.





#### Universal Health Services, Inc.

Since our founding more than 40 years ago, Universal Health Services has grown from six employees with a single hospital management contract to 89,000 employees across an expansive international network.

Through a combination of strategic acquisitions, new construction in attractive markets, expansions at existing facilities and joint-venture partnerships, the company has steadily grown through the years to boast a diversified set of assets delivering value to all stakeholders.

We remain as committed today as we were in 1979 to providing superior quality care and being the preferred provider in all of the markets we serve.





#### Our Portfolio





#### **ACUTE CARE**

- 26 hospitals with more than 6,400 licensed beds
- 17 freestanding emergency departments (FEDs)
- 7 ambulatory care centers:
  - Surgical hospital
  - Surgery centers
  - Radiation oncology centers
- Proven track record of assimilating and improving acquired facilities

#### **BEHAVIORAL HEALTH**

- Leading Behavioral Health provider
- 334 inpatient and 15 outpatient facilities in 38 states, D.C., Puerto Rico and the U.K.
- 71% occupancy rates
- Proven track record of assimilating and improving acquired facilities
- Expanding through de novo facilities, wholly owned and JV partnerships with not-for-profits



#### UHS by the Numbers – 2020



#### **ACUTE CARE**

**287,000** inpatients served

**31,600** births

**7** Accountable Care Organizations (ACOs)



#### **BEHAVIORAL HEALTH**

**700,000** total patients served

**340** inpatient beds added to new and existing facilities

**25** facilities offering Patriot Support Programs

\$11.6

**ANNUAL REVENUE** 

\$731

INVESTMENT IN EQUIPMENT, FACILITY EXPANSIONS AND RENOVATIONS



#### The Care You Trust, Not Far From Home

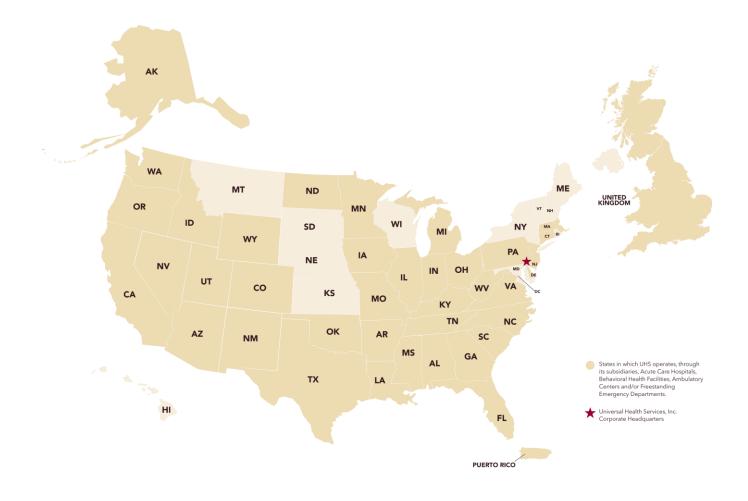
400 FACILITIES

U.S., PUERTO RICO AND THE UNITED KINGDOM

**26** Acute Care Hospitals

**334** Behavioral Health Facilities

**39** Outpatient Facilities





## UHS by the Numbers – 2020





**89,000** employees



**1,500+** providers of physician services



**21,200** nurses



1,000 veterans hired

7.6
MILLION

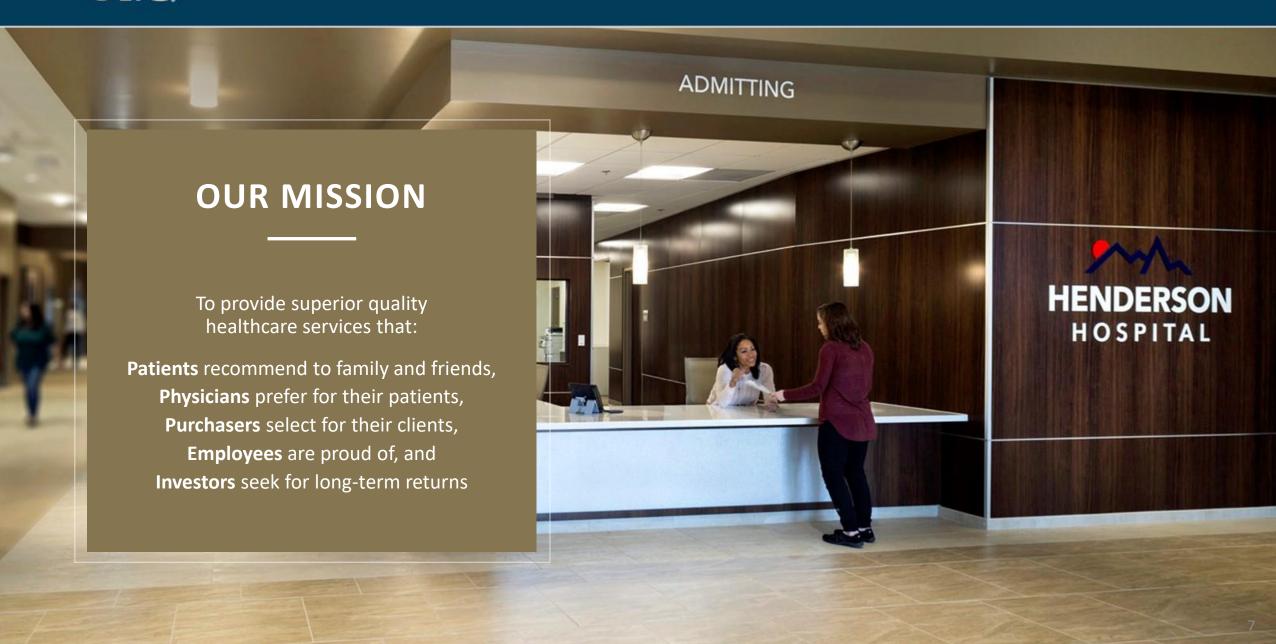
3.0 MILLION

30,118

PATIENT DAYS

PATIENTS SERVED LICENSED BEDS







#### **Our Principles**



#### WE PROVIDE SUPERIOR QUALITY PATIENT CARE

We strive to be the provider of choice because we are passionate about providing superior quality care for each patient we are privileged to serve.



# WE VALUE EACH MEMBER OF OUR TEAM AND ALL THEIR GOOD WORK

We know that the quality of the patient experience is driven by the personal compassion, competence and commitment our team members deliver every day.



### WE ARE COMMITTED TO BEING A HIGHLY ETHICAL HEALTHCARE PROVIDER

We set higher ethical standards for ourselves because caring for our patients is a sacred trust.



### WE ARE DEVOTED TO SERVING OUR LOCAL COMMUNITY

Healthcare providers have always played a special role in the community, and we cherish that responsibility.

#### WHS



# WORKING TOGETHER TO MAKE A DIFFERENCE IN THE LIVES OF THE PEOPLE WE SERVE

- Healthcare delivered with passion, dignity and respect
- Longstanding, independently validated and evidencebased record of providing quality healthcare services to patients and their families
- 40+ years of strong financial stewardship and business performance
- Employer of choice in all markets in which we operate

Built on a legacy of integrity and positive outcomes. www.uhs.com









# **Quality Distinctions**

We are honored to receive industry accolades that recognize the care and services we provide.



WORLD'S MOST ADMIRED COMPANIES 11 YEARS IN A ROW

- Fortune Magazine



ALAN B MILLER NAMED
AMERICA'S 2<sup>nd</sup> LONGEST
TENURED FORTUNE 500 CEO

- Fox Business



RANKED AMONG FORTUNE 500 FOR 18<sup>TH</sup> YEAR

- Fortune Magazine (Ranked #270)



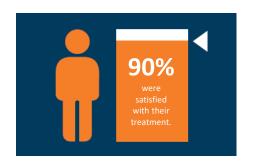
WORLD'S LARGEST
PUBLIC COMPANIES 2020

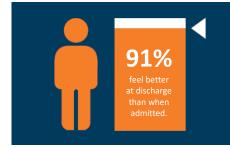
- Forbes (Ranked #307 in the U.S.)



#### Measuring Behavioral Health Quality Outcomes

Patient satisfaction is a key indicator of the effectiveness of our treatment programs.













Patient satisfaction

- On key CMS quality metrics, our results continue to exceed the national average
- UHS facilities **outperform** the industry on core measures issued by TJC
- All UHS behavioral health are fully accredited by TJC and/or Commission on Accreditation of Rehabilitation Facilities (CARF)

11 Information displayed is 2020 data



#### Leadership in Behavioral Health

Quality patient care is the cornerstone of UHS' Mission. The Behavioral Health team delivers industry-leading outcomes and patient satisfaction.



**BLACK BEAR LODGE** 



CANYON CREEK BEHAVIORAL HEALTH



**CEDAR CREEK HOSPITAL** 



CLIVE BEHAVIORAL HEALTH



HAMPTON BEHAVIORAL HEALTH CENTER



HOLLY HILL CHILDREN'S HOSPITAL



INLAND NORTHWEST BEHAVIORAL HEALTH



LAUREL RIDGE TREATMENT CENTER



QUAIL RUN BEHAVIORAL HEALTH



SOUTHEAST BEHAVIORAL HOSPITAL

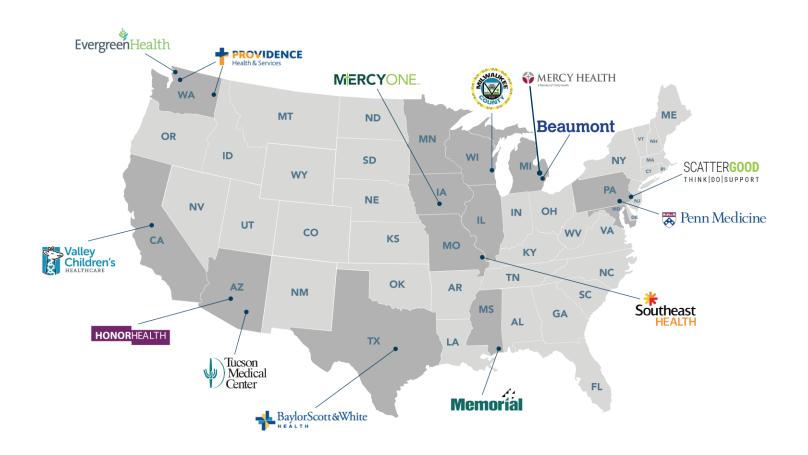


#### Behavioral Health Integrations

In response to the significant rise in demand for behavioral health services, UHS is engaging in:

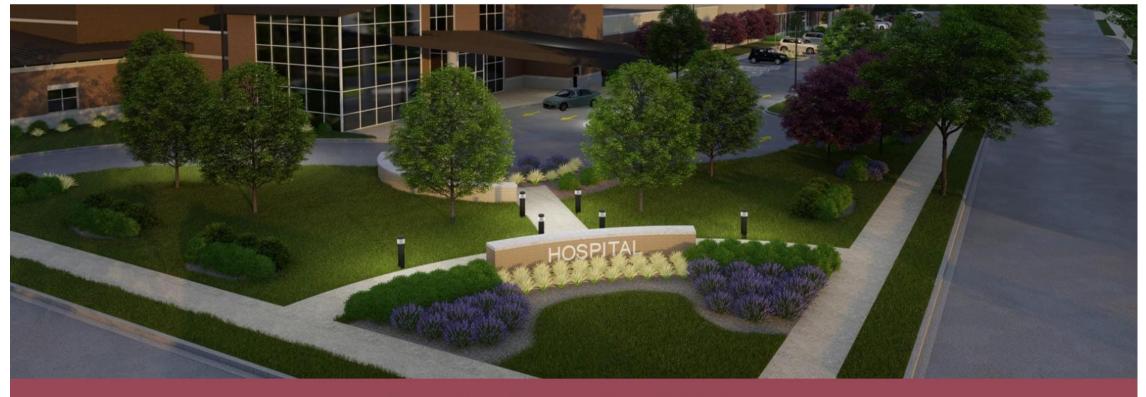
- Joint ventures
- Partnerships
- New care delivery models

Integration of behavioral health and physical health services can decrease ED visits, reduce unnecessary inpatient admissions and enhance compliance for better outcomes.









**Opening September 2021** 



#### Your new resource for Behavioral Health in Wisconsin

Granite Hills Hospital will offer high-quality, patient centered care for the greater Milwaukee community. With a wide range of treatment for adolescents, adults and older adults, our mission is to provide much needed outcome-focused care for those who need it most.

Our new 120-bed facility will feature evidence-based treatment modalities and a multi-disciplinary team led by expert medical professionals. The 120 beds are split into 5 groups of 24 with enclosed outdoor spaces to promote healing.

**News Release** 

Jennifer Bergersen, MSW, CAPSW, Named CEO of new Granite Hills Hospital



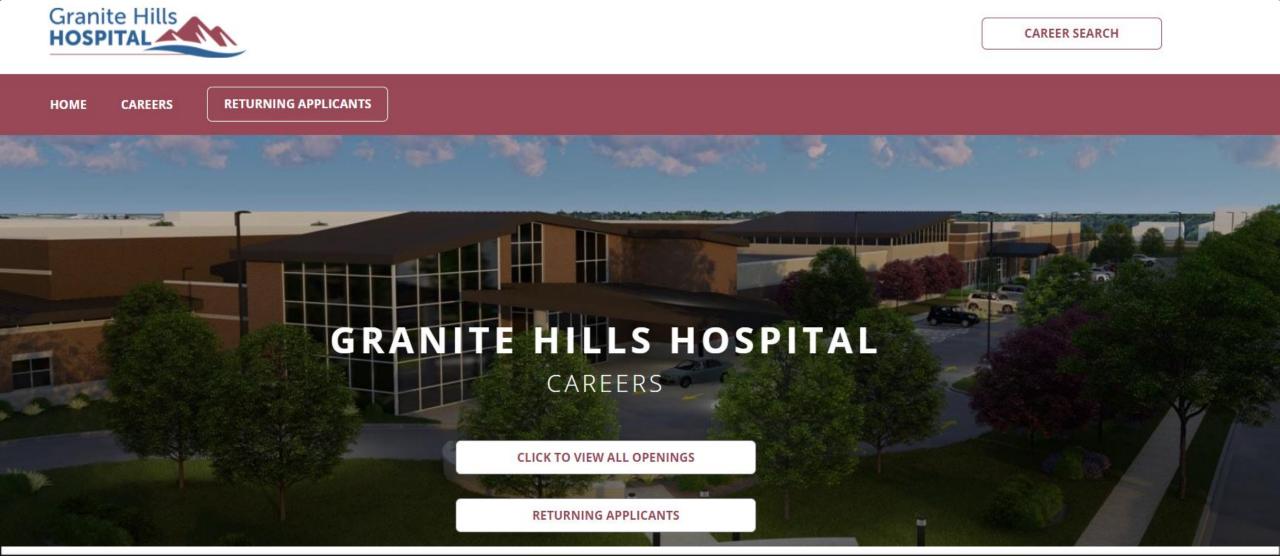
Meet our CEO Jennifer Bergersen

Download news release to learn more.

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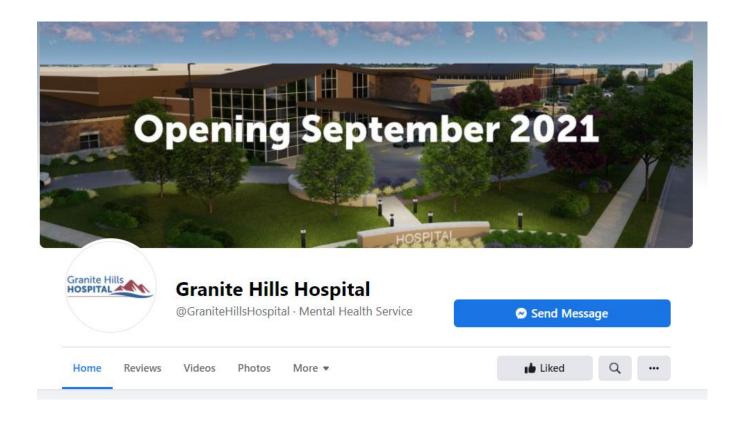


# Join our Team! https://jobs.uhsinc.com/granite-hills-hospital





#### Get Social with us! Find us on Facebook



https://www.facebook.com/GraniteHillsHospital



#### **Current Activities**

- Granite Hills Hospital: 1706 S. 68<sup>th</sup> St. West Allis, WI 53214
- Construction completion, inspections, preparation for occupancy
- Creating a therapeutic, healing environment of care
- Team recruitment, interviews and hiring
- Onboarding, education and employee development
- Necessary licensure submittals, Joint Commission application
- Securing required contracts, documentation submittals
- Media, career website and communication



# **Upcoming Activities**

- Recruitment fair/Town hall meeting: Milwaukee County BHD
- Employment opportunities/additional postings mid-month
- Onboarding new staff
- Open House planning and tours
- Operational activities and work flow development
- Contracts: transportation, lab services, clinical services etc.
- Structure and all requirements to open a hospital
- Project management team



# Q&A Session