



# Developing a Non-Law Enforcement Crisis Response Model

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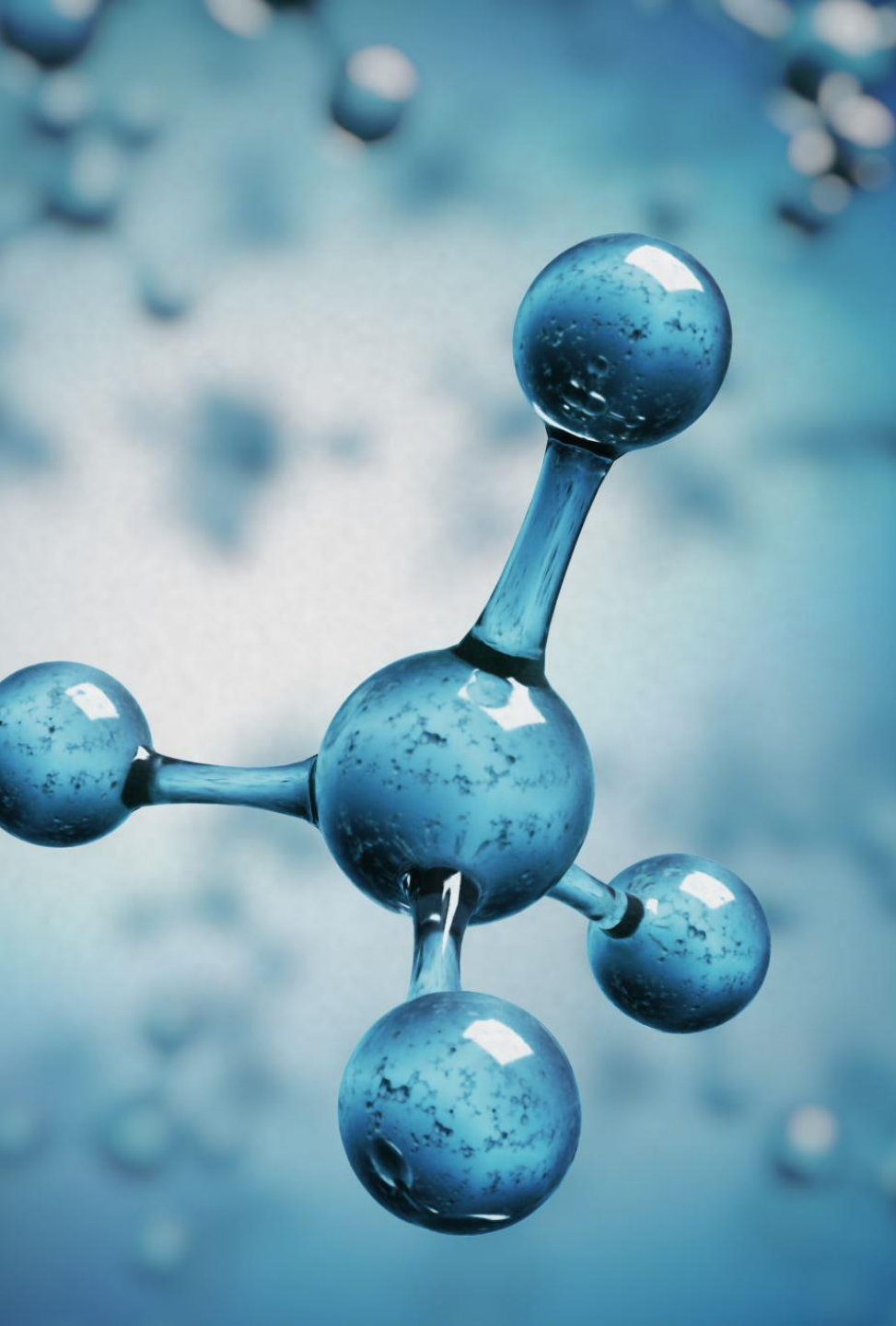
# Overview

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- Existing and Emerging Models of Crisis response
- Why a non-law enforcement option is needed
- The question everyone asks-what about safety?
- Developing a model that is responsive to the community it serves

# Models of Crisis Response

	Police	Social Worker/Clinician	Medical professional	Peer worker	Overview	Details
Crisis Intervention Team						police officers with 40 hours of behavioral health training and strong community partnerships
Co-Responder Team						Officers and social workers respond to situations together
Mobile Crisis Team						Teams of social workers, & peers respond to crises
CAHOOTS						Crisis Worker, Medic respond to crisis calls



# Variations in Models

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- How dispatched/accessed?
  - 911, Crisis Line, other
- Who Responds?
  - Police, EMS/Fire, Clinicians, Crisis Worker, Medic, Peers
- Transport options?
  - Police car, Ambulance, Van
- Where is service housed?
  - Police agency
  - Fire/EMS
  - Mental Health Agency
- Funding?
  - Police Budget
  - Mental Health System budget
  - Other



Stigma



**BLACK  
LIVES  
MATTER**

# Why is a Non-Law Enforcement Model needed?

Police presence escalate a crisis situation

Trauma

Stigma

Communities are demanding this!!!



# What about safety?

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- CAHOOTS has demonstrated that a large portion of mental health related 911 calls can be safely handled without police involvement
- The key is to develop triage protocols and training
- Potential for Bias in triage protocols

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## Developing a Model that is Responsive to the Community

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Community stakeholders must be involved in all aspects of development, planning and ongoing implementation oversight.

