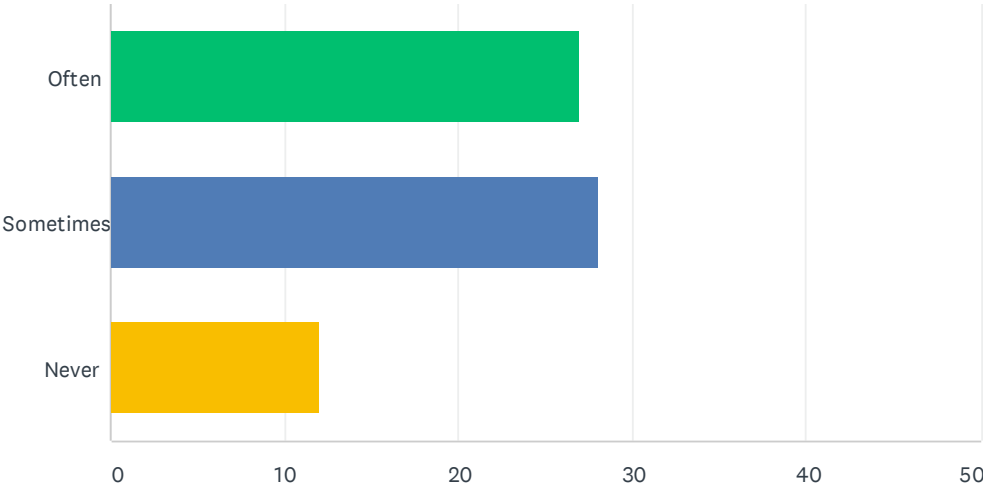


Summary of 2020 Karen Avery Forum Evaluations

I attend Mental Health Task Force meetings:

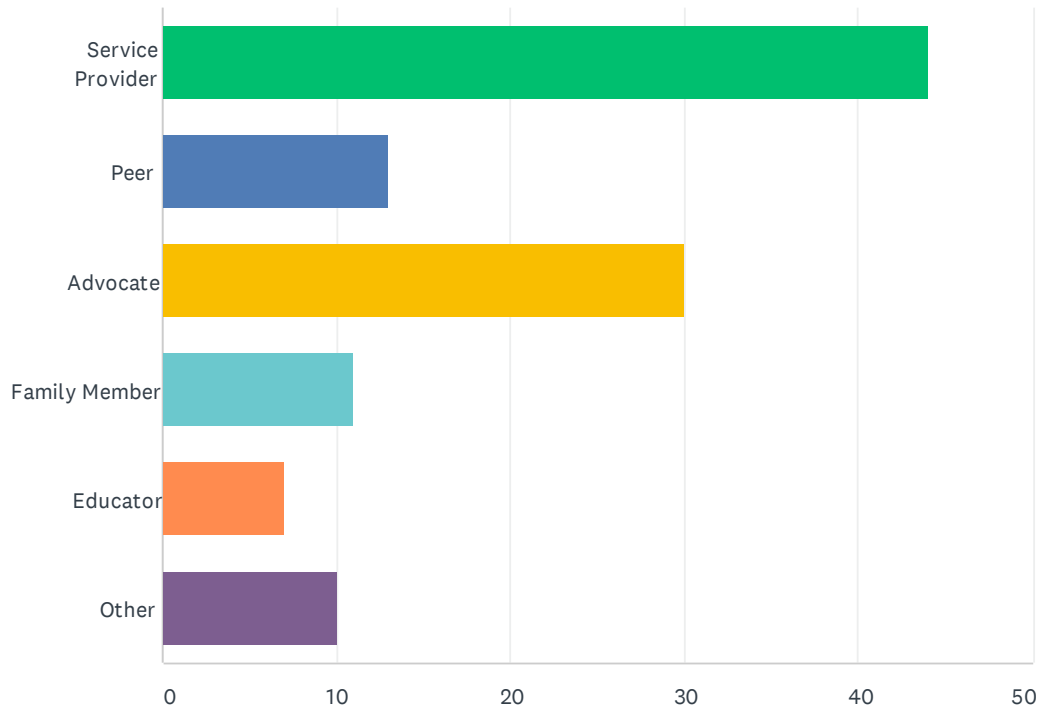
Answered: 67 Skipped: 0



ANSWER CHOICES	RESPONSES	
Often	40.3%	27
Sometimes	41.8%	28
Never	17.9%	12
TOTAL		67

My perspective includes:

Answered: 66 Skipped: 1

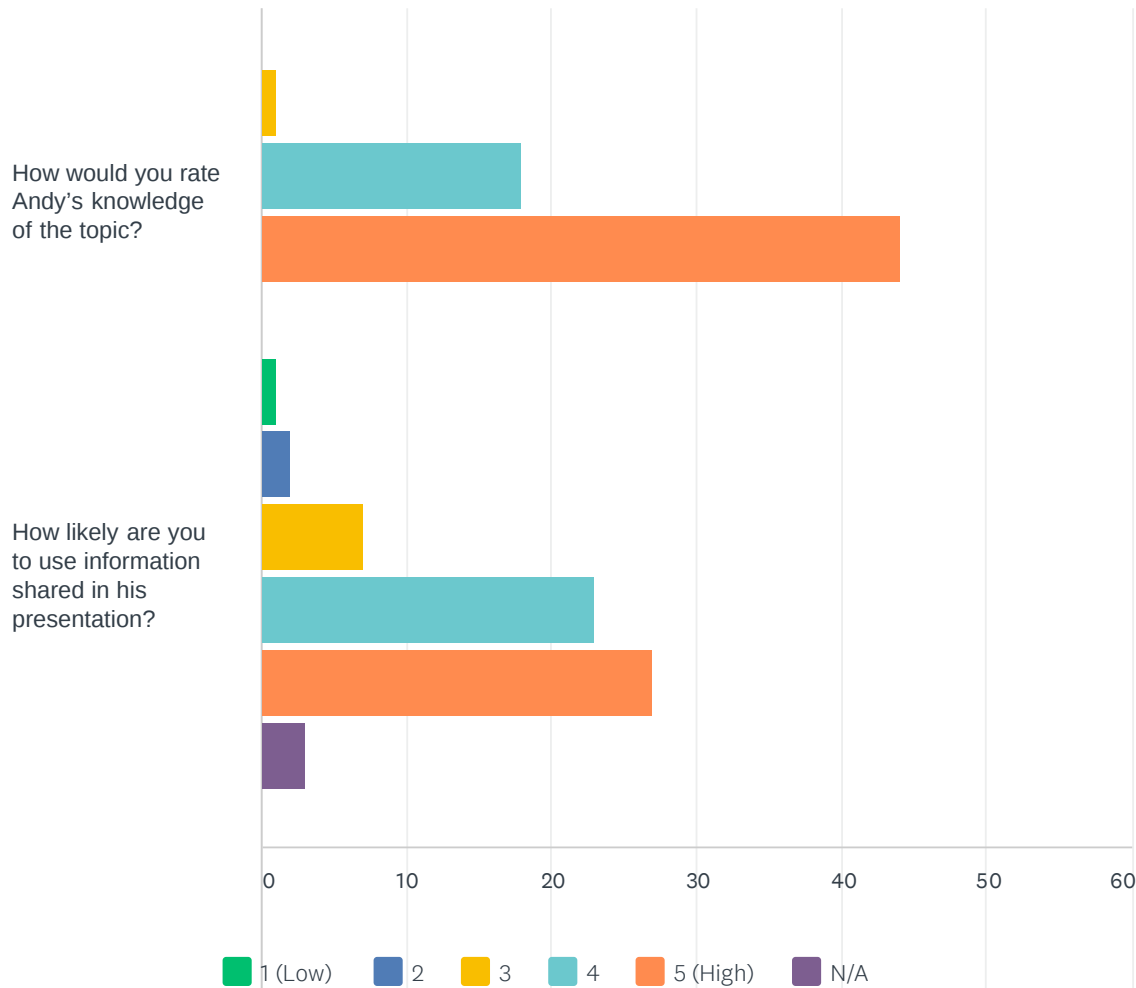


ANSWER CHOICES	RESPONSES
Service Provider	66.7% 44
Peer	19.7% 13
Advocate	45.5% 30
Family Member	16.7% 11
Educator	10.6% 7
Other	15.2% 10
Total Respondents: 66	

#	OTHER
1	Facilitator
2	Case Manager
3	Resource
4	Previously a mental health crisis worker, formerly associated with NAMI
5	Administrative Assistant
6	Government
7	Case Manager
8	DVR counselor
9	Case Manager
10	administrator

Housing Opportunities and Innovations: Andy McMahon, United Healthcare

Answered: 63 Skipped: 4

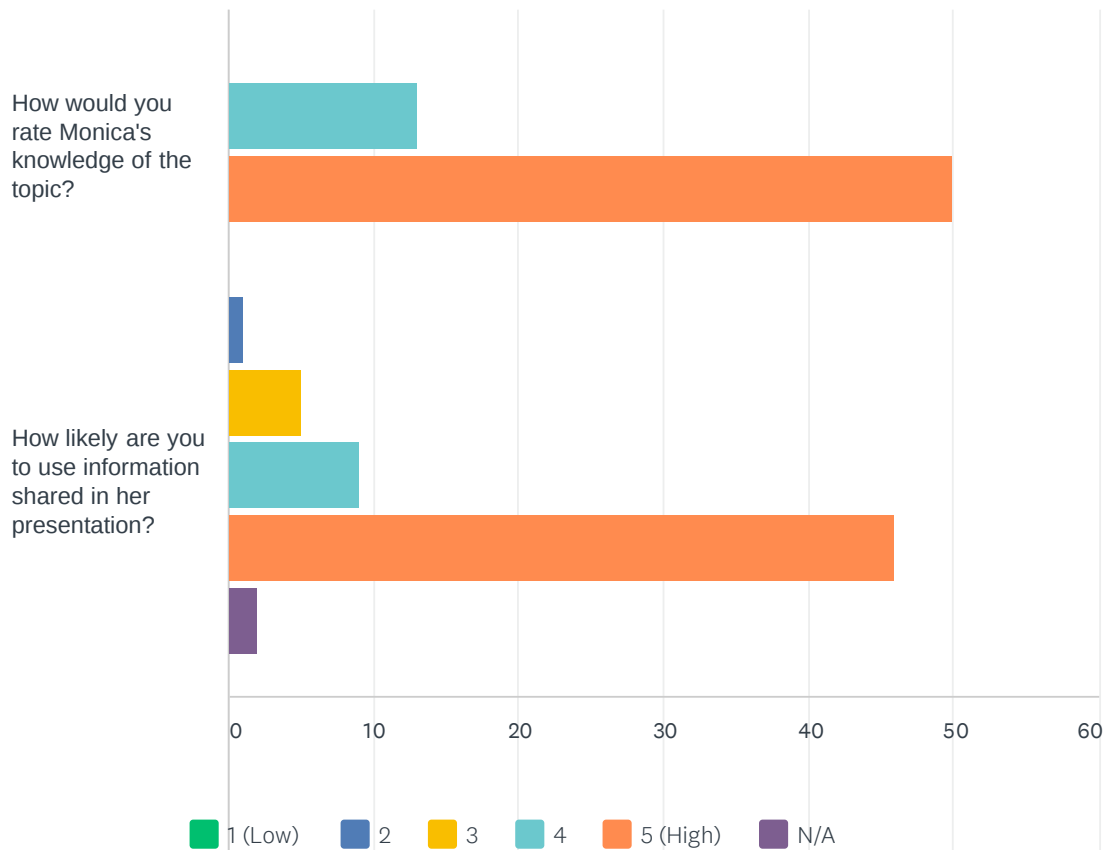


	1 (LOW)	2	3	4	5 (HIGH)	N/A	TOTAL	WEIGHTED AVERAGE
How would you rate Andy's knowledge of the topic?	0.0% 0	0.0% 0	1.6% 1	28.6% 18	69.8% 44	0.0% 0	63	4.68
How likely are you to use information shared in his presentation?	1.6% 1	3.2% 2	11.1% 7	36.5% 23	42.9% 27	4.8% 3	63	4.22

#	COMMENTS
1	Andy was clearly knowlegable. I would like a follow up session that deals more with the application of all of his very complicated and detailed funding work that goes on to make this all happen.
2	none
3	He went so fast There was so much new info and this is all new to me
4	It was very hard for me to hear from a person from a very large for-profit insurance business talk about what "he/we" were doing related to healthcare & housing. United Healthcare earns huge profit from managing a Medicare Advantage Plan. To hear the speaker talk as if they're doing philanthropic service to some segment of the population seemed disingenuous. There was also too much jargon for me (a family member) to follow. Maybe I missed the point!
5	Need to follow up on the details of the opportunities

Housing Rights: Monica Murphy, Disability Rights Wisconsin

Answered: 63 Skipped: 4

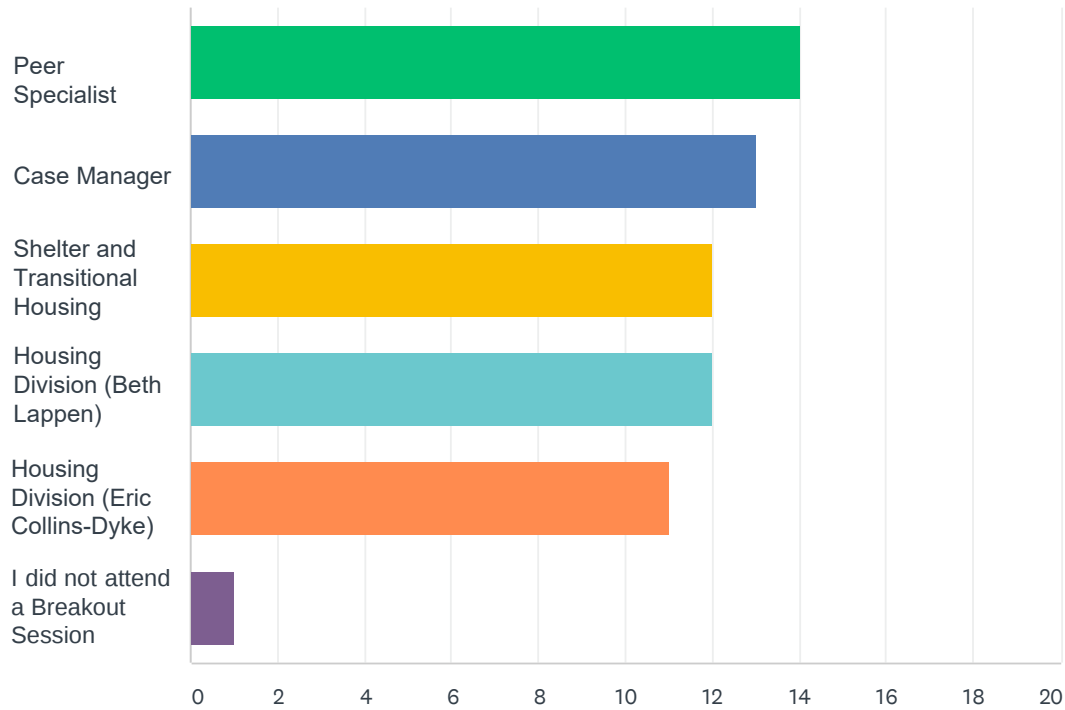


	1 (LOW)	2	3	4	5 (HIGH)	N/A	TOTAL	WEIGHTED AVERAGE
How would you rate Monica's knowledge of the topic?	0.0% 0	0.0% 0	0.0% 0	20.6% 13	79.4% 50	0.0% 0	63	4.79
How likely are you to use information shared in her presentation?	0.0% 0	1.6% 1	7.9% 5	14.3% 9	73.0% 46	3.2% 2	63	4.64

#	COMMENTS
1	wonderful presentation
2	none
3	This was so informative but I'm still having trouble navigating the computer that I couldn't get all the chat and I missed if she answered my question about ESA and documentation every year
4	Very informative

Which breakout session did you attend?

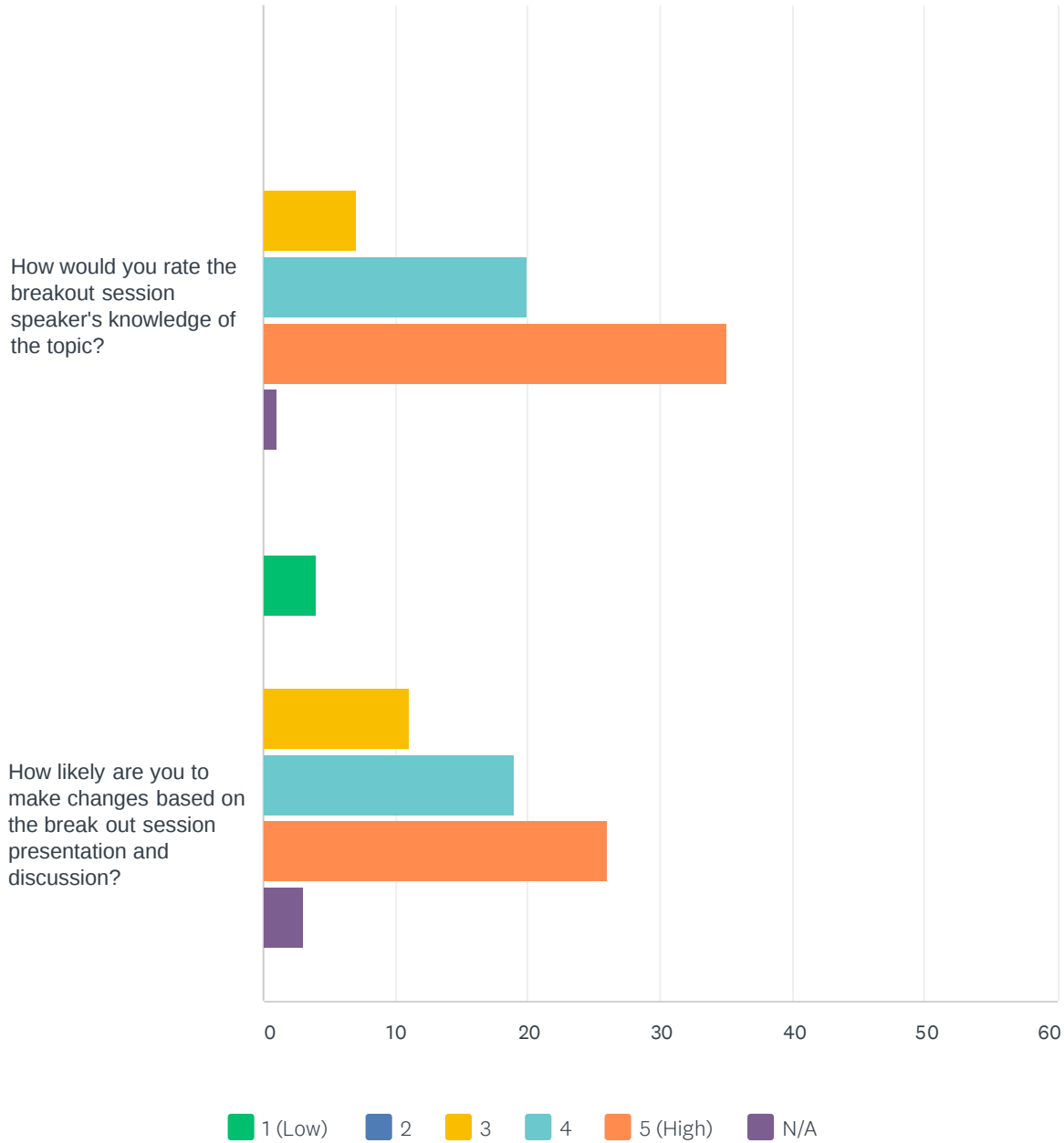
Answered: 63 Skipped: 4



ANSWER CHOICES	RESPONSES	
Peer Specialist	22.2%	14
Case Manager	20.6%	13
Shelter and Transitional Housing	19.0%	12
Housing Division (Beth Lappen)	19.0%	12
Housing Division (Eric Collins-Dyke)	17.5%	11
I did not attend a Breakout Session	1.6%	1
TOTAL		63

Breakout Session Rating - Overall

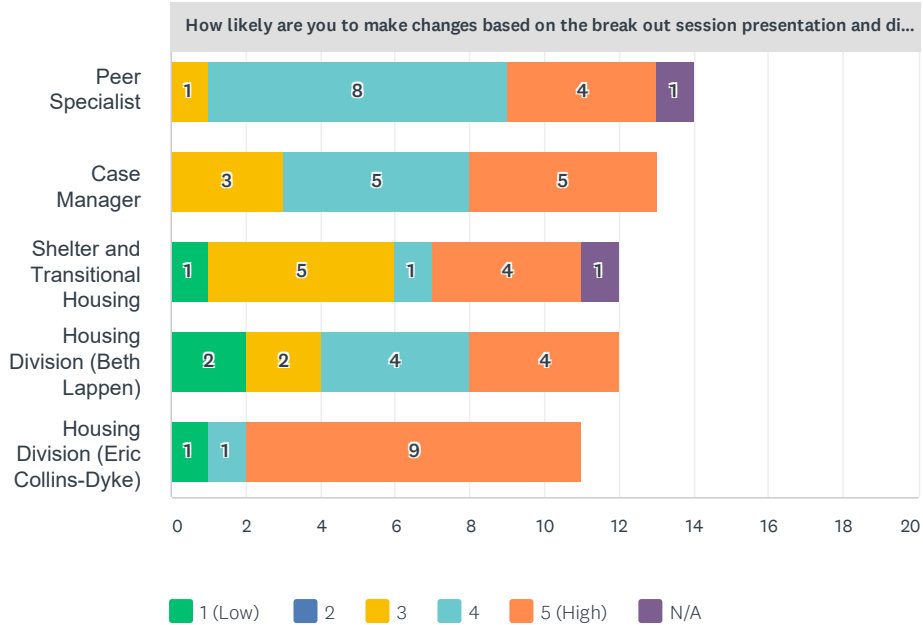
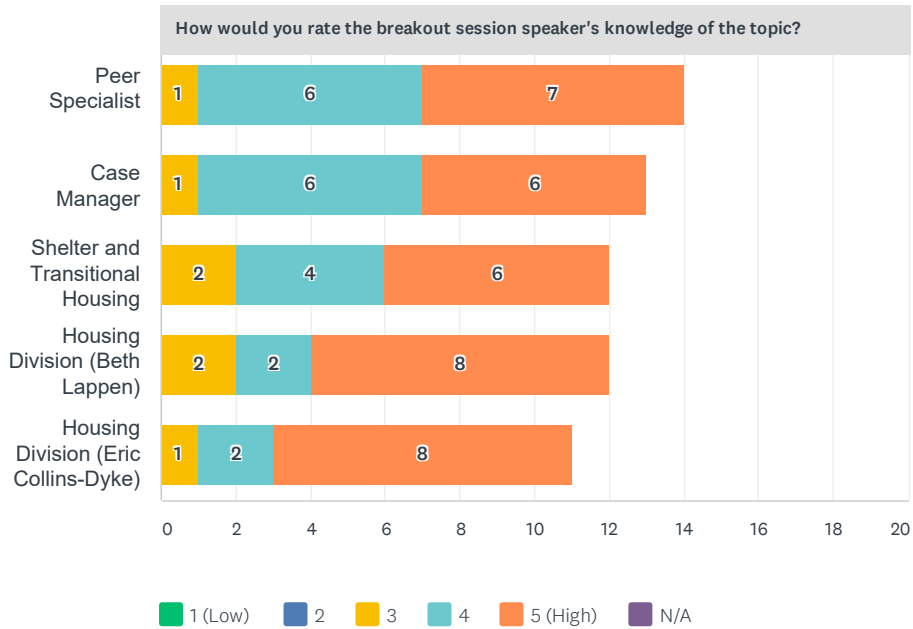
Answered: 63 Skipped: 4



	1 (LOW)	2	3	4	5 (HIGH)	N/A	TOTAL	WEIGHTED AVERAGE
How would you rate the breakout session speaker's knowledge of the topic?	0.0% 0	0.0% 0	11.1% 7	31.7% 20	55.6% 35	1.6% 1	63	4.45
How likely are you to make changes based on the break out session presentation and discussion?	6.3% 4	0.0% 0	17.5% 11	30.2% 19	41.3% 26	4.8% 3	63	4.05

Breakout Session Rating - by Session

Answered: 62 Skipped: 0



How would you rate the breakout session speaker's knowledge of the topic?								
	1 (LOW)	2	3	4	5 (HIGH)	N/A	TOTAL	WEIGHTED AVERAGE
Peer Specialist	0.0%	0.0%	7.1%	42.9%	50.0%	0.0%	22.6%	
	0	0	1	6	7	0	14	4.43
Case Manager	0.0%	0.0%	7.7%	46.2%	46.2%	0.0%	21.0%	
	0	0	1	6	6	0	13	4.38
Shelter and Transitional Housing	0.0%	0.0%	16.7%	33.3%	50.0%	0.0%	19.4%	
	0	0	2	4	6	0	12	4.33
Milwaukee Housing Division (Beth Lappen)	0.0%	0.0%	16.7%	16.7%	66.7%	0.0%	19.4%	
	0	0	2	2	8	0	12	4.50
Milwaukee Housing Division (Eric Collins-Dyke)	0.0%	0.0%	9.1%	18.2%	72.7%	0.0%	17.7%	
	0	0	1	2	8	0	11	4.64

Breakout Session (continued)

How likely are you to make changes based on the break out session presentation and discussion?								
	1 (LOW)	2	3	4	5 (HIGH)	N/A	TOTAL	WEIGHTED AVERAGE
Peer Specialist	0.0% 0	0.0% 0	7.1% 1	57.1% 8	28.6% 4	7.1% 1	22.6% 14	4.23
Case Manager	0.0% 0	0.0% 0	23.1% 3	38.5% 5	38.5% 5	0.0% 0	21.0% 13	4.15
Shelter and Transitional Housing	8.3% 1	0.0% 0	41.7% 5	8.3% 1	33.3% 4	8.3% 1	19.4% 12	3.64
Milwaukee Housing Division (Beth Lappen)	16.7% 2	0.0% 0	16.7% 2	33.3% 4	33.3% 4	0.0% 0	19.4% 12	3.67
Milwaukee Housing Division (Eric Collins-Dyke)	9.1% 1	0.0% 0	0.0% 0	9.1% 1	81.8% 9	0.0% 0	17.7% 11	4.55

	Q7: PEER SPECIALIST	Q7: CASE MANAGER	Q7: SHELTER AND TRANSITIONAL HOUSING	Q7: MILWAUKEE HOUSING DIVISION (BETH LAPPEN)	Q7: MILWAUKEE HOUSING DIVISION (ERIC COLLINS-DYKE)	TOTAL
Comments	0	0	0	0	0	0

PEER SPECIALIST

1	Most of our discussion was the same as everyone else had discussed but some others when we got back together with everyone sounded more explainable
2	I already place high value on peer specialists, so maybe the session won't change much. But I was pleased to be a part of the group. I am in awe of the role of peer specialists.
3	Empowering vs. enabling was a very powerful conversation

CASE MANAGER

1	Have the questions available ahead of time.
2	I wished that we had more interactive activities or questions.
3	N/A

SHELTER AND TRANSITIONAL HOUSING

1	N/A
2	I participated in this group to gain information. I don't really work with housing issues in my role.
3	I had signed up for the case management session.

MILWAUKEE HOUSING DIVISION (BETH LAPPEN)

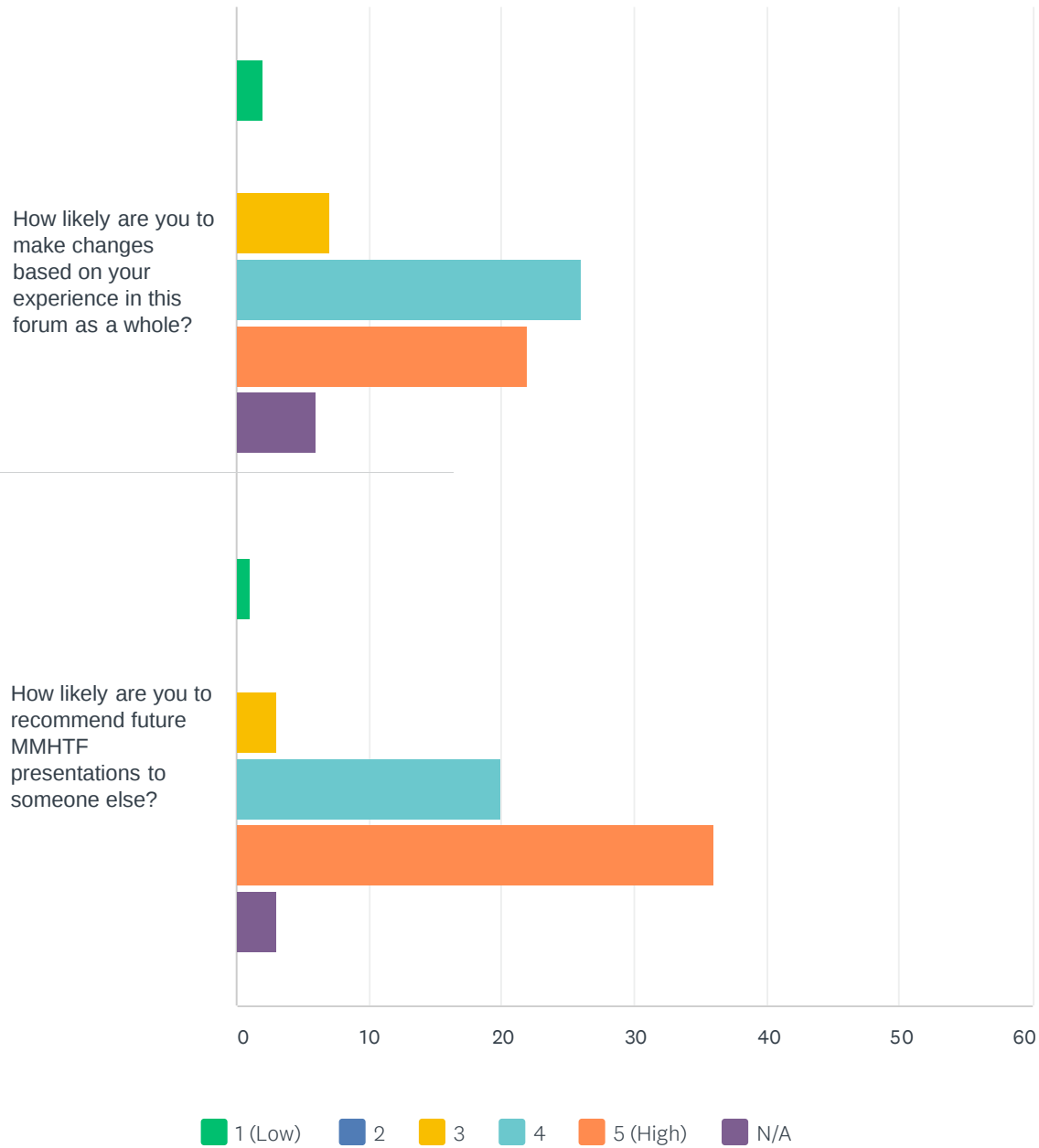
1	Technical difficulties.
2	Helpful, we need more housing resources
3	There was not enough time to answer my question
4	Wish had more time
5	The session was frustrating. The interpreter was placed into the wrong session. It was good that the group waited for the interpreter to get in, but Beth, unfortunately, did not recognize the shortened time, and spent much of the remaining time going through her speech, and we only had time for one question before returning to the main session.

MILWAUKEE HOUSING DIVISION (ERIC COLLINS-DYKE)

1	ECD is a gem. He clearly knows how to access resources and is innovative in the ways in which he can find housing resources.
2	Did not get to get too involved due to time shortage, however would like more information and copy of slides.
3	Make changes to become more knowledgeable to understand how best to advocate change.
4	I will be providing my housing VP with information shared from this forum regarding our county residents and rights of residents with BH concerns but no outside supports
5	Presenter was late

Housing: Opportunities, Rights, and Resources Forum Overall Rating

Answered: 63 Skipped: 4



	1 (LOW)	2	3	4	5 (HIGH)	N/A	TOTAL	WEIGHTED AVERAGE
How likely are you to make changes based on your experience in this forum as a whole?	3.2% 2	0.0% 0	11.1% 7	41.3% 26	34.9% 22	9.5% 6	63	4.16
How likely are you to recommend future MMHTF presentations to someone else?	1.6% 1	0.0% 0	4.8% 3	31.7% 20	57.1% 36	4.8% 3	63	4.50

2020 Karen Avery Forum Evaluation

#	COMMENTS
1	Housing needs more time
2	Great forum. The speakers provided information that we need to know about.
3	Over all forum was great and full of valuable information; however I missed some information due to getting kicked out the session numerous times. Great job!!
4	Moving forward I will attend all forum as notified. I believe it was stated they are held every 2nd Tuesday of each month from 3:00PM-5:00PM
5	I said N/A because don't know if my question was answered. However this is good info for me seeing I live in supportive housing
6	I do value the work of the MHTF and appreciated that this forum focused on such an important topic.
7	Excellent speakers, very informative and very well organized!
8	Well done

1. Share any additional comments about today's forum and speakers.

Answered: 2 Skipped: 40

#	RESPONSES
1	Will Andy's contact information be shared with the group?
2	Great picks for the award recipients
3	Filled out this answer on Tuesday - already answered
4	none
5	Questions and answers was very helpful.
6	The forum as great wonderful over all I just wish there weren't so many technical issues. Is there a better way to get into the sessions when kicked out without interrupting others?
7	Today's forum I found to be very educational and informative. Each presenter was knowledgeable and resourceful and it was good and inspiring to hear the excellent work others are doing in our community.
8	The info given about voting absentee was informative.
9	I would like the presentation for the disability presentation and any other resources for families with a disability.
10	Thank you.
11	This was my first meeting with the mental health task force. This forum has created more interest in this group and how I can become more involved.
12	I think that a lot of time was spent on the beginning of the presentation on funding and investment. I wish more resources were shared during the presentation for the clients that we work for.
13	Very informtive
14	Very interesting to see how involved an health care company like United Healthcare is getting involved with helping consumers with housing and even working with different housing authorities.
15	Thank you to all the presenters for the great information!
16	Would like to have another forum to talk about solutions now that the problems are identified
17	Excellent.
18	insightful
19	Helpful, learned something new today.
20	n/A
21	One of the main issues we spoke of was affordability. When I was younger, in college, and shortly after college, I would room with people in order to be able to afford housing. But that doesn't seem to be an option promoted, helping connect people, or encouraging them to connect with others, to share housing.
22	I really like Moncia's information and would love to see her educate other service providers, landlords, and apartment managers.
23	Very good program Karen would be proud.
24	I am new to this MMHT and I loved the presentations. Learned so much thank you.
25	It was a lot of great information.

2. What do you intend to do as a result of this forum?

Answered: 26 Skipped: 39

#	RESPONSES
1	Continue to advocate, serve, support the housing initiatives
2	Utilize the housing resources as outlined by ERic Collins Dyke.
3	Filled out this answer on Tuesday - already answered
4	nothing
5	Continue to learn.
6	I plan to utilize this information with my consumers and new hires.
7	As a result of this forum I intend to continue to advocate for people with disabilities/mental health issues and/or homeless. I will continue receive and share information with those who need it.
8	Share with my co-worker and supervisor.
9	I will continue to support the efforts of the MHTF --- huge challenges. Thank you.
10	Share the information with the other ancillary providers at Justice Point due to the difficulty we all have when assisting our consumer's in finding safe and affordable housing
11	I learned a lot of new information. I intend to continue researching and attending more groups in the future.
12	more networking and resources
13	Look into more resources for individual because there are so many opportunities out there that we do not know about.
14	Sharing the knowledge to help clients that are in a housing crisis with different programs
15	I will use the information, especially on disability and housing rights, to educate my clients so they can best advocate for themselves.
16	Share as I can.
17	contact WCS
18	Utilize the housing division for assistance.
19	Use the resources provided to assist clients.
20	Continue to attend the forums to get more interactive information.
21	I will look at attending virtual task force meetings in the future
22	Just listening and learning, hoping to gain more information as part of my resources list.
23	Improved peer support with more housing resources.
24	Continue to advocate for better housing resources.
25	Use it in my job and general knowledge
26	Share information with my agency

3. What action would you like the Mental Health Task Force to take as a result of this forum?

Answered: 27 Skipped: 40

#	RESPONSES
1	continue advocating for housing and mh care
2	Find out more about Andy's initiatives.
3	Bring back Andy and Eric as well as Beth.
4	Filled out this answer on Tuesday - already answered
5	none
6	Do follow ups with any additional information that was made available through the discussions.
7	More interactive activities.
8	Locate transportation funding for participants in community support case management programs and/or reside in supportive housing who do not receive SSI/SSDI benefits, therefore have absolutely no income but need to attend interviews or locate new employment.
9	Could something be done about landlords or companies who are asking for three times the rent for those with a limited income. it seems like these individuals are being discriminated against because they do not have three times the income. I use the word discriminating, because I believe it is weaning a certain population out of safe housing.
10	We need more concrete list of resources that currently have rental units available for people with limited income.
11	Increased number of peer specialists in WI. Advocate for "navigators" to help families / individuals figure out where they can get help / how to access the system -- not sure where this fits, maybe a role of the ADRC?
12	More resources in finding safe and affordable housing for our consumers
13	I would like Mental Health Task Force to do more public service announcements on housing resources, landlords, and vouchers available in the community.
14	yes
15	Continue the conversation and updates on new programs
16	More conversations about solutions.
17	Examine Andy's opportunity
18	Continue to advocate to improve the housing system for individuals with disabilities.
19	I will keep learning how to better help the consumers I work with.
20	N/A
21	More about employment
22	Keep on keeping on.
23	Keep an eye out for new resources.
24	Continue what you are doing
25	<ul style="list-style-type: none"> • I think it's all very relational – helping walk with people in their journey and getting connected and staying with them through that work. I think one way to do this is limit caseloads for people. • Criminal records is huge. Individual and community prejudice and racism prevent individuals from trying to move forward in their lives because they can't get a "second chance." - work on COVID-19 related issues surrounding housing (evictions is a big one!)
26	NA

4. What would you like to see in future MMHTF meetings or forums?

Answered: 21 Skipped: 46

#	RESPONSES
1	continue advocating for criminal justice reform = diversion; cit et al
2	More Housing sources
3	Other social determinants to mental health care such as social support and healthcare
4	Filled out this answer on Tuesday - already answered
5	not sure
6	unsure
7	A lot of clients are put on a waiting list to be able to see a psychiatrist. Are there any up to date resources for psychiatrist in Milwaukee.
8	Would like to see a list of housing resources put together for service providers working on the front line so we can help Consumers find affordable housing. Please put together a list of resources, investors, property management, landlord owners that actually receive the tax credits or accept subsidies and housing vouchers.
9	Fuller discussion of what type of "accommodations" can a person with a mental health disorder ask of an employer.
10	More time for breakout sessions so that more intimate conversations can be held on specific topics
11	I would like discussions on barriers and how to break them or come to solutions when it comes to housing. I would like to know what other agencies are doing and how they are successful with their housing strategies.
12	tesMy home
13	More of a break downs of the conversations that took place today
14	More in depth on all of these breakouts.
15	culture awareness
16	More time for interaction.
17	Educate about substance use issues and awareness.
18	Further discussion on housing barriers.
19	Continued updates
20	NA

5. What housing resources or topics would you like to have seen covered at the Forum that was not covered?

Answered: 21 Skipped: 46

#	RESPONSES
1	Long-term Care
2	n/a
3	Filled out this answer on Tuesday - already answered
4	not sure
5	Housing for those who are not or ever been homeless. Housing for people with very limited income.
6	The process through 211.
7	Possibility of Community Advocates having representative/s attend support housing location/s to assist residents with completion of energy assistance applications. We have several residents with bills in the thousands that need to apply and only one Bradley Crossing staff to assist. It would nice if rep could come out and complete application process with residents on site and BC has the space to practice social distancing. Transportation concerns for residents who participate in CSP/TCM programs but do not receive SSI/SSDI benefits; loss their employment, therefore have absolutely no income but are in need of bus passes and/or gas cards to attend job interviews, community food panties, etc. Non-renewal of lease agreements during COVID19. Presents as an eviction covered up by 30 days leases and non-renewals. Families are struggling and many do not have the income to move. Before non-renewal Did supportive housing demonstrate due diligents with resident & families? Property management company and communication with supportive housing on-site social services staff? Not always on the same page and residents are receiving 5 day notices for situations that could have possibly been resolved via social service staff which many times leads to resident experiencing increased anxiety/depression/staying away from home/untrusting thoughts w/staff/distancing from social service staff/staying in apartment/shutting down and feeling uncomfortable in their own housing environment.\ Understanding the various rental leases within a supportive housing setting. HUD lease (County/ City) vs. property management lease vs. Bradley Crossing lease?
8	What happens when I'm transitioning from Disability to working and you get reviewed bit don't yet have employment.Just got my letter today from social security maybe homeless before I get full time employment I'm a CPS I feel unsure of myself and have very little support.
9	Information on how to connect with landlords who may have affordable housing for clients with low income or legal issues.
10	Have guest speaker provide guidance on the different Milwaukee County housing options available (ex. section 8, low-income, rent assistance, HUD, housing vouchers, etc.).
11	How to advocate for the consumer to landlords when dealing with common barriers in finding housing. ie landlords who accept or do not accept vouchers, landlords that will overlook income guidelines, credit scores, and criminal background when working with people who have vouchers, case management, limited income (payee services) and mental health diagnoses
12	Barriers to housing, how to approach landlords, and what should be the expectations we should give to our clients to be better tenants. I would like to hear about prevention strategies that has helped clients/tenants to keep their housing.
13	my home, Coordination enter, Section 8
14	More help with clients on a small budget with security deposits
15	Education within community: tenant rights, landlord rights, fair housing laws, credit/financial, homebuying...etc What initiatives are taking place to ensure people are informed, know their rights and what is needed to gain better access to affordable housing?
16	Solutions to long term problems with action items.
17	Specific resources and leads for housing.
18	N/A
19	Emergency Rent Assstance.