

Milwaukee Area Technical College

Protective Services

Crisis Intervention, AODA and Homeless Outreach Resource Guide



September 2020

Milwaukee Area Technical College
Protective Services Training
Oak Creek South Campus,
6665 S Howell Ave, B115
Oak Creek, WI 53154
<http://www.matc.edu>

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EMERGENCY SHELTERS

COORDINATED ENTRY SHELTERS:

Currently, listed shelters in this section are utilizing the 2-1-1 Coordinated Entry System. This means that all referrals for these shelters must come via a 2-1-1 referral. It's important to note the shelters are primarily filled via the Coordinated Entry system, Monday-Friday 9:00am-5:00pm. While you can contact 2-1-1 during the off hours, please keep in mind shelter space is typically full at those times. Arrival without contacting 211 at these locations will not facilitate the person's entry into shelter.

Coordinated Entry is available 24/7 by dialing 2-1-1 / local 414-773-0211 / toll-free 1-866-211-3380. Police officers may initiate the call for the person with consent. Persons may also text their ZIP Code to 898-211 to engage with a Community Resource Specialist via text on weekdays from 9am to 9pm. You can also go to a Coordinate Entry Mobile site at Repairers of the Breach, 1335 W Vilet St on Monday mornings, or St. Ben's, 1015 N 9th St on Wednesday afternoons. You can also email coordinatedentry@impactinc.org for a referral for someone to contact you. The assessment takes about 10 minutes to complete.

Cathedral Center

845 N. Van Buren St
Milwaukee, WI 53202
<http://www.cathedral-center.org>
Adult women and families

Hope House

209 W. Orchard St,
Milwaukee, WI 53204
<http://www.hopehousemke.org/>
Families only – no singles

Salvation Army Homeless Programs

1730 N. 7th St
Milwaukee, WI 53205
<http://www.samilwaukee.org/>
Single men, women and families

Guest House of Milwaukee

1216 N 13th St
Milwaukee, WI 53205
<http://www.guesthouseofmilwaukee.org/>
Single men

Community Advocate's - Milwaukee Women's Center

414-671-6140 – DV related
Non-DV family placements call 211

NON-COORDINATED ENTRY SHELTERS:

The privately funded shelters below such as do not utilize the Coordinated Entry system and you may contact those locations directly:

Milwaukee Rescue Mission Safe Harbor

1820 W. Wells St
Milwaukee, WI 53233
414-344-2211
<http://www.milmission.org/>
Single men – entry by 6:15pm, limited access for wheelchairs

Joy House

830 N. 19th St
Milwaukee, WI 53233
414-344-2211
<http://www.milmission.org/programs/joy-house/>
Women with children
Women must current photo ID, children must have 2 forms of ID

Casa Maria

1131 N 21st St
Milwaukee, WI 53233
414-344-5745
Women with children, call any day 9am-10pm

UMCS Transitional Living

3940 W Lisbon Ave
Milwaukee, WI 53208
414-344-1818
Single mothers, 18 and over with children 12 and under.
Call first Mon-Fri 6:30am – 6:00 pm

Hebron House

812 N East Ave
Waukesha, WI 53186
262-549-8722
<http://www.hebronhouse.org>
Singles and families

Salvation Army – Waukesha

445 Madison Street,
Waukesha, WI 53188
262-547-7367 x236
Single men, 18 and over, photo ID, must be sober and willing to submit to drug screen, and follow all rules. Hours Mon-Fri, 5pm-9am and Sat/Sun 3pm-9am.

Hope Street Ministry (Men, Women, Children)

2522 W Capital Drive
Milwaukee, WI 53206
414-445-5404
www.hopestreetministry.org
Application and agreement required

Sisters of the Divine Savior

SDS Community House
4311 N 100th St
Milwaukee, WI 53222
414-466-0810
sdsdev@salvatoriansisters.org

Ozaukee Women's Shelter - Advocates of Ozaukee

PO Bo 80166
Saukville, WI 53080
Office - 262-284-3577
Crisis Line: 262-284-6902 or toll free 877-375-4034

Family Promise of Ozaukee

124 E Van Buren St
Port Washington, WI 53074
262-268-2123
<http://www.familypromiseozaukee.org/>

Family Promise of Western Waukesha County

543 A.J. Allen Circle Unit D
Wales, WI 53183
262-968-2321 for info call 8am-5pm
<http://fpowwc.org>
Uses a multiple church locations, which rotate on a weekly basis

Daytime Warming/Cooling Rooms

Salvation Army Daytime Warming Rooms

<http://www.samilwaukee.org/>

- Milwaukee Citadel
4129 W. Villard
Milwaukee, WI 53209
(414) 463-3300
M-F 9am-4pm
- Milwaukee West
1645 N. 25th St.
Milwaukee, WI 53205
(414) 342-9191
- Milwaukee Coldspring Church
2900 W. Coldspring Road
Milwaukee, WI 53221
(414) 213-3444
- Oak Creek Centennial
8853 S. Howell Avenue
Oak Creek, WI 53154
(414) 762-3993
M-F, 8am-5pm

All Milwaukee Public Library locations (hours vary by location):

Central – 814 W Wisconsin Ave
Atkinson – 1960 W Atkinson Ave
Bay View – 2566 S Kinnickinnic Ave
Capitol – 3969 N 74th St
Center – 2727 W Fond du Lac Ave
East – 2320 Cramer
Forest Home – 1432 W Forest Home Ave
Martin Luther King – 310 W Locust St
Mill Road – 6431 N 76th St
Tippecanoe – 3912 S Howell Ave
Villard Square – 5190 N 35th St
Washington Park – 2121 N Sherman Blvd
Zablocki – 3501 W Oklahoma Ave

Repairer's Of the Breach

1335 N. Vliet St.

414-934-9305

<http://www.repairers.org/>

Homeless adults, Day sanctuary, drop in resource center, Mon – Sat 7a-4pm including holidays

Summerfield Church

728 E Juneau

Milwaukee, WI 53233

mealoutreach@summerfieldchurch.org

414-272-2610

Day Center with showers – Mon/Wed/Fri 11am-3pm

Meal program/clothing bank – Saturdays 4:30p-6pm DST (Mar-Nov)

Saturday 3:30p-5p CST (Nov-Mar)

MacCanon Brown Homeless Sanctuary, Inc.

PO Box 80165

Milwaukee, WI 53208

Outreach Site: Hephatha Lutheran Church

1720 W Locust St

Milwaukee, WI 53206

414-305-8997

<http://www.mbsanctuary.org/>

Sanctuary Safe Space - all Fridays, hours 12-5pm

12 Step AA Meeting at noon. Crafts, chess, dominos. Free Friday supper meal and weekly resource fair.

3pm meal is for adults only but with carryouts for children. Hats, gloves, scarves, shoes. Agencies there

during meal time assisting with financial management coaching (Wells Fargo), veteran's outreach

(Center for Veteran's Issues and Milwaukee Veteran's Center), family resources/housing help (COA),

employment, especially for people with criminal records (Project Return), access to affordable health

care (Molina Health Care), court system-related information (Wisconsin Public Defenders Office),

assistance with fatherhood issues (Fatherhood Initiative), Foodshare-related work program (Rescare),

Social Development Commission and Sojourner Truth Peace Center.

Sundays, 11:30am-12:30p, free clothing distribution, hygiene products, blankets

Nighttime Warming/Cooling Rooms

NOTE: Warming/Cooling room dates, seasons, and times of operation may vary. It is best to call 211 or call the location directly to determine if the location is open. Warming/cooling rooms are not considered shelters and may only provide limited services.

Repairer's Of the Breach

1335 N. Vliet St

Milwaukee, WI 53205

414-934-9305

<http://www.repairers.org/>

Drop in center

Serves single adults

The overnight warming room will be open from 8:00 pm until 4:00 am if the outside temperature or wind chill is below 10 degrees or -10 windchill.

Divine Intervention

Tippecanoe Church

125 W Saveland Av

Milwaukee, WI 53207

Call 211 for referral

<http://www.tippechurch.org/>

18 and over

Enter clean and sober only between 5:30-6pm. Dinner and breakfast provided.

Dec 1st-March 31st- 5:30p-8am

Graced Saturday Mornings, 8am-noon at Grace Presbyterian Church, 2931 S Kinnickinnic Ave (Must be staying at Tippe to attend)

Feeding His Flock Warming Room

1610 S 81st St

West Allis, WI 53219

Call 414-439-4291

7pm-7am on night that are 10 degrees or below

Chair space only. Blanket, hot meal and snack provided

Must have a Homeless Outreach Team referral for entry.

Greater New Birth Church

8237 W. Silver Spring Dr

Milwaukee, WI 53218

414-264-5683

8pm - 6am

<http://www.greaternewbirthchurch.org>

Call 211 for referral - single men and women, or families.

Milwaukee Victory Church

2110 W National Ave

Milwaukee, WI 53204

866-246-8240 or (414) 645-7496

Call first. Ask for Asst. Pastor Jerome Abbey or Regina Ivy.

milwaukeevictorychurch@gmail.com

<http://www.milwaukeevictorychurch.org/>

No smoking of any kind or drug/alcohol use. Must call first and be in no later than 8 p.m.

St. Ben's

1015 N 9th Street, Milwaukee

Open when temperatures are 10 degrees or below, from 8pm-6am

Singles only, Closed holidays

Walk-in from 8pm-10pm (unless accompanied by police or outreach worker after hours)

Adullam Outreach

3033 N 30th Street, Milwaukee

Open when temperatures are 10 degrees or below, from 6pm-8am

Families only

Call 2-1-1 for entry

South WI District of the Lutheran Church– Missouri Synod

8100 W Capitol Drive

Milwaukee, WI 53222

414-464-8100

Call 2-1-1 for entry

Bethlehem Missionary Baptist Church

1801 N 35th Street,

Milwaukee, WI

Open Thursday-Saturday until 03/31/17, from 7pm-6am

Women and children only

Call 2-1-1 for entry

Cry for Help

4512 W Burleigh

Milwaukee, WI 53210

Phone: (414) 334-4093

St Mark - AME Church

1616 W Atkinson Ave

Milwaukee, WI 53206

414-562-8030

info@stmakrame.org

Faith Embassy/La Embajada d Fe

2039 W Lapham St
Milwaukee, WI 53215
414-552-7909
15 degrees or below- Opens at 7pm

Ephesians Missionary Baptist Church

2412 N 6th St
Milwaukee, WI 53212
414-210-2568
<http://www.embcmilwaukee.org>
December 2, 2019 to March 1st 2020

Family Promise of Ozaukee

124 E Van Buren St
Port Washington, WI 53074
262-268-2123
<http://www.familypromiseozaukee.org/>

Family Promise of Western Waukesha County

543 A.J. Allen Circle Unit D
Wales, WI 53183
262-968-2321 for info call 8am-5pm
<http://fpowwc.org>
Uses a multiple church locations, which rotate on a weekly basis

Special Populations Shelter/Transitional Programs

Sojourner Truth House

414-933-2722

Domestic violence shelter – battered women, single or with children

Community Advocates Women's Center - Milwaukee

414-671-6140

The Women's Center - Waukesha

262-547-4600

Domestic violence shelter - Non-DV call 211

Walker's Point Youth and Family Center

Teen Crisis & Runaway Program

732 S. 21st St

Milwaukee, WI 53204

414-647-8200 ages 11-17, call 211 or shelter

Walker's Point Youth & Family Center

Insights Transitional Living Program

2175 S. Layton Blvd

Milwaukee, WI 53215

414-672-1360 ages 18-21, applications accepted on Fridays 1pm - 3pm

Pathfinders Emergency Youth Shelter

1614 W. Kane Place

Milwaukee, WI 53202

414-271-1560

Ages 11-17 - must call 211 or the shelter directly

VA Homeless Programs

Community Resource and Referral Center (CRRC)

1818 North Dr. Martin Luther King Jr Drive

Milwaukee, Wisconsin 53212

(414) 414-263-7673

877-4AID-VET

<http://va.gov/homeless>

Autumn West Savehaven - Community Advocates

3410 W Lisbon Ave

Milwaukee, WI 53208

414-671-6337 x5204 or x5201

18 years and older, chronically homeless individuals with a mental illness

Community Advocates Project Bridge

18 years/older, medically verifiable disability, chronically homeless, and 3rd party provider referral

Contact Winnie Butler at 414-270-5228

American Red Cross

2600 W Wisconsin Ave
Milwaukee, WI 53208
414-342-8680

<http://www.redcross.org/find-help/shelter>

For assistance with homelessness due to fire, natural disaster, or domestic violence.

La Causa Crisis Nursery

522 W Walker
Milwaukee, WI 53204
414-647-5990

Children birth to 12 years old - free services – 24 hours/day, 7 days/week, 365 days/year

Project Heat

2904 W Wells St
Milwaukee, WI 53208
414-342-5959

Transitional Housing for single men and women with AODA issues.

St. Catherine Residence (Mercy Housing)

1032 E Knapp St
Milwaukee, WI 53202
414-272-8470
800-855-2880

Mercyhousing.org

Housing for single women and first-time pregnant women

Winterstar (Salvation Army)

3120 W Wisconsin Ave, Suite 106
Milwaukee, WI 53208
414-342-6203

Transitional living for single men and women with a history of AODA, mental health issues or a disability.

Guest House of Milwaukee

1216 N 13th St
Milwaukee, WI 53205

<http://www.guesthouseofmilwaukee.org/>

Also serves AODA and Mental Illness population – Call 211 for Coordinated Entry

Our Safe Place

740 N. 29th St.
Milwaukee, WI 53208

AODA Transitional Housing – Contact 211 for Coordinated Entry

Gingerbread House (women and children)

2640 N 1st St
Milwaukee, WI 53212
414-372-7875

Jubilee House

928 S Layton Blvd
Milwaukee, WI 53204
414-645-5611

Mapendo House (women)

1124 N 21st St
Milwaukee, WI 53233
414-933-1679

Open Gate (men, women)

1131 N 12th St
Milwaukee, WI 53233
414-344-7582

AIDS Resource Center of Wisconsin (ARCW)

Wisconsin House/Housing Programs
800-359-9272

Mama Deltas Love House

1018 N 35th St
Milwaukee, WI 53208
414-264-2409
Christian based program for men.

HOMELESS RESOURCE AGENCIES

Outreach Community Health Centers (Formerly Healthcare for the Homeless)

Street Outreach and PATH Programs

711 W Capital Drive,

Milwaukee, WI 53206

(414) 374-2400

Toll-free: (800) 952-1086

<http://www.ochc-milw.org/>

Milwaukee County Housing Division Programs

(Including Safehaven, Permanent Supportive Housing, Housing First, etc)

600 W Walnut, Suite 100

Milwaukee, WI 53212

(414) 278-2944

<http://housingfirstmilwaukee.com/>

Pathfinders

4200 N Holton St #400

Milwaukee, WI 53212

414-964-2565

info@pathfindersmke.org

Resources for at-risk youth

Community Advocates Homeless Outreach Nursing Center

3410 W Lisbon Avenue

Milwaukee, WI 53208

414-671-6337 x5204

www.communityadvocates.net

Provides mental health-related services that are homeless and have a mental illness. Staff conducts outreach on the streets, and at meal sites, and in emergency shelters. Provides engagement, connection with other service providers, assistance to access mental health and health services, access to safe havens and other transitional a permanent housing, and referral and help securing benefits.

Project Return (ex-offenders/prison discharge)

2821 N 4th St #202

Milwaukee, WI 53212

414-374-8029

Support groups, job assistance, resumes, AODA education, relapse prevention, anger management, stress management, social skills training, medical food share, housing resources, parenting skills, mentoring.

The WALLY PROJECT

www.facebook.com/WallyProject

A “Pay it Forward” effort to encourage Compassion, Assistance, Kindness, Empathy towards the homeless, the destitute, and folks living with untreated mental illness.

MacCanon Brown Homeless Sanctuary, Inc.

PO Box 80165

Milwaukee, WI 53208

Outreach Site: Hephatha Lutheran Church

1720 W Locust St

Milwaukee, WI 53206

414-305-8997

<http://www.mbsanctuary.org/>

Sanctuary Safe Space, all Fridays, hours 11:30am-5pm

12 Step AA Meeting at noon

Fridays, 11:30a-3pm, Crafts, chess, dominos

Fridays, 3p-5pm, Free Friday supper meal and weekly resource fair. Meal is for adults only, but with carryouts for children. Agencies there during meal time assisting with financial management coaching (Wells Fargo), veteran's outreach (Center for Veteran's Issues and Milwaukee Veteran's Center), family resources/housing help (COA), employment, especially for people with criminal records (Project Return), access to affordable health care (Molina Health Care), court system-related information (Wisconsin Public Defenders Office), assistance with fatherhood issues (Fatherhood Initiative), Foodshare-related work program (Rescare), Social Development Commission and Sojourner Truth Peace Center.

Sundays, 11:30am-12:30p, free clothing distribution, hygiene products, blankets

Feeding His Flock

1610 S 81st St

West Allis, WI 53219

Thursdays 4p-7p

414-439-4291

feedinghisflock124@outlook.com

No income/zip code restrictions

ID for each person required

Guest House of Milwaukee

1216 N 13th St

Milwaukee, WI 53205

414-345-3240

<http://www.guesthouseofmilwaukee.org/>

Milwaukee Public Schools Homeless Education Office

5225 W Vliet St, Room 133

Milwaukee, WI 53208

414-475-8911

Transportation, free breakfast/lunch, books, school supplies, school fees, immunization information, tutoring and homework help, before and after school programs and activities, translation and ESL services.

HEALTH CARE

Emergency Medical Services - 911

Outreach Community Health Center Clinic

(Formerly Healthcare for the Homeless)

210 W Capitol Drive,

Milwaukee, WI 53206

414-727-6320

Primary and mental health services

Mon-Fri 8am-4:30pm

<http://www.ochc-milw.org/>

Angel of Hope Clinic

209 W Orchard

Milwaukee, WI 53204

414-385-5394

Sliding scale fee walk in clinic

City on a Hill

2224 W Kilbourn Ave

Milwaukee, WI 53233

Uninsured only, ID required. Clinic, health screening, lunch and free bag groceries

2nd Saturday noon-3:30p

Healing Center

611 W National Ave, 4th Floor

Milwaukee, WI 53204

414-671-4325

Adult sexual abuse survivors. Call for appointment

Monday 9am -5pm, Tuesday – Thursday 9am-6pm, Friday 9am-2pm

Marquette Women and Children's Clinic

Cross Lutheran

1821 N 16th St

Milwaukee, WI 53205

414-755-6970

Uninsured women and children by appointment only

Call Mon-Tues, 10am-1pm and Thursday 8am-noon

Repairers of the Breach Clinic

1335 W Vliet

Milwaukee, WI 53205

Free Walk in Clinic

<http://www.repairers.org/>

Hours vary per week – call 414-342-1065 for information

Salvation Army Clinic

1730 N 7th St

Milwaukee, WI 53205

414-265-6360,

Uninsured homeless, appointments seen before walk ins. Mon, Tues, Thurs, Fri 8am-3pm, Walk ins Mon, Tue, Thurs, Fri 8am-noon and Wed 6p-8p

St. Ben's Clinic

1027 N 9th St

Milwaukee, WI 53233

414-765-0606

Homeless adults, must see social worker first. Call for appointment, Mon, Wed, Thur 9am-4pm, Tues and Fri, appointments only

Columbia/St. Mary's Family Health Center

1121 E North Ave

8am-12noon every Saturday

First Come/First Served – many registered by 6:30am

Pharmacy, mammograms, X-Rays, free lab services, well-women visits and referrals to specialists, pediatric appointments

414-588-2865

Bread of Healing Clinics:

Cross Lutheran Church

1821 N 16th St

Milwaukee, WI 53205

414-977-0001

Clinic Times - Appointments Only:

Monday 1:30p-5pm, Tuesday 1:30p-5pm, Wednesday 8a-11am and 1:30p-5pm

Eastbrook Church

5385 N. Green Bay Rd

Milwaukee, WI 53209

414-228-5220x107

Clinic Times - Appointments only:

3rd Saturday of the Month - 9am-noon

2nd Monday evening of the month 4-7 pm

Eyeglasses available also

Florist Ave Lutheran Clinic

5975 N. 40th Street

Milwaukee, WI 53209

Clinic Times - Appointments only:

Wednesday 6:00-8:30 pm

414-466-3169

Social Development Commission

1730 W North Ave
Milwaukee, WI 53205
414-906-2700

<http://www.cr-sdc.org/SDC/htm>

Programs include: Absolute Advantage Training (accredited certification in the construction industry), Competency Based Diploma (HSED 5.09), PARS Program (Prescriptions and your health – low cost prescription medications for income eligible clients), Senior Companion Program for home bound and disabled seniors

Aurora Walker's Point Community Clinic – Spanish

130 W Bruce St, 3rd Floor
Milwaukee, WI 53204
414-384-1400

Brady East Clinic

1240 E Brady St
Milwaukee, WI 53202
414-272-2144
STD, HIV testing, Hepatitis A&B vaccinations

City of Milwaukee – Keenan Health Clinic

3200 N 36th St
Milwaukee, WI 53216
414-286-8813
STD/HIV testing, Community Health Care Access Program

City of Milwaukee – Southside Health Clinic

1639 S 23rd St
Milwaukee, WI 53204
414-286-8620
Community Healthcare Access Program, immunizations, family planning, well woman programs

City of Milwaukee – Northwest Health Clinic

7630 W Mill Rd
Milwaukee, WI 53218
414-286-8820
Community Health Care Access Program, Men's health programs

Lisbon Avenue Health Center

3522 W Lisbon Ave
Milwaukee, WI 53208
414-395-8000
Call for an appointment

Marquette Clinic for Women and Children

1821 N 16th St
Milwaukee, WI 53233
414-755-6970

MHS Convenient Care Clinic- Midtown

4061 N 54th St
Milwaukee, WI 53216
414-447-1750
Sliding fee, Medicare, Medicaid, Most private insurances

Open Door Free Medical Clinic

1025 E Oklahoma Ave
Milwaukee, WI 53207
414-481-1778
Call for clinic hours

Philippine Center Free Medical Clinic

3717 W Howard Ave
Greenfield, WI 53221
414-342-1400
Every 2nd and 4th Saturday of the month, 9am-12p

Saturday Clinic for the Uninsured

1121 E North Ave
Milwaukee, WI 53202
414-588-2865
Early morning hours

Sixteenth Street Clinic

1337 S Ceasar Chavez Dr
Milwaukee, WI 53204
414-672-6220

DISABILITIES AND ADVOCACY

Milwaukee County Disability Resource Center (ages 18-59)

414-289-6660 or 1-844-304-6660 Toll Free

Telecommunication Relay Service (TRS): 711

E-mail: DSD@milwaukeecountywi.gov

Website: www.county.milwaukee.gov/DSD.htm

Program which provides people with disabilities from age 18 – 59 with free benefits counselling including assistance applying for disability benefits.

Outreach Community Health Centers

711 W Capitol Dr

Milwaukee, WI 53206

414-374-2400

<http://www.ochc-milw.org/>

Community Advocates

728 N James Lovell

Milwaukee, WI 53233

414-449-4777

Info and referrals: T-19, Badger Care, tenant landlord issues, housing, food share, utilities, disability appeals, health care, homelessness prevention, case management.

Walk in OK, but best to call for appointment.

Mon 11am-5pm, Tues-Thurs 9am-5pm, Fri 9am-4pm

National Alliance on Mental Illness (NAMI) Greater Milwaukee

3200 S 3rd St #6

Milwaukee, WI 53207

8:30am-5pm

414-344-0447

<http://www.namigrm.org>

National Alliance on Mental Illness (NAMI) Waukesha

217 Wisconsin Ave, Suite 300

Waukesha, WI 53186

262-524-8886

<http://www.namiwaukesha.org>

National Alliance on Mental Illness (NAMI) Ozaukee

13460 N Port Washington Rd

Mequon, WI 53097

262-243-3627

<http://www.namiozaukee.org>

National Alliance on Mental Illness (NAMI) Wisconsin

4233 Beltline Hwy
Madison, WI 53711
608-268-6000

<http://www.namiwisconsin.org>

Mental Health America of Wisconsin

600 W Virginia St #502
Milwaukee, WI 53204
414-276-3122

<http://www.mhawisconsin.org>

Disability Rights Wisconsin

6737 W. Washington St.
Milwaukee, WI 53214
(414) 773-4646

www.disabilityrightswi.org

<https://www.facebook.com/DisabilityRightsWI/>

A statewide resource for individuals, families, service professionals and others concerned with disability issues, including mental illness. Helps people with disabilities gain access to services and opportunities through its advocacy and legal expertise. Focus areas include disability related abuse and neglect, deinstitutionalization, access to services in the community, employment/housing discrimination due to disability, advocacy related to special education, barriers to accessibility, assistive technology, Family Care/IRIS, and assistance with SSI Managed Care Medicaid HMOs. DRW provides a range of services including information and referral, individual advocacy assistance, training, systemic advocacy and policy work. DRW is the designated Protection and Advocacy agency for the State of Wisconsin.

Project Return (ex-offenders/prison discharge)

2821 N 4th St #202
Milwaukee, WI 53212
414-374-8029

Support groups, job assistance, resumes, AODA education, relapse prevention, anger management, stress management, social skills training, medical food share, housing resources, parenting skills, mentoring.

Project O'YEAH

414-257-7158

Provides older youth and young adults (17-25) who have behavioral health needs access, voice and ownership in planning and directing their own futures into the transition to adulthood.

Milwaukee County Department on Aging

Chapter 55 Emergency Protective Placements
1220 W Vliet St #302
Milwaukee, WI 53206
414-289-5950

Independence First

540 S 1st St
Milwaukee, WI 53204
414-291-7520
<http://www.independencefirst.org>

Milwaukee Center for Independence

2020 W Wells St
Milwaukee, WI 53233
414-937-2020

Children's Hospital Of Wisconsin – Child Advocacy Center

9000 W Wisconsin Ave
Milwaukee, WI 53226
414-266-2090

Children's Hospital of Wisconsin – Child Protection Center

1020 N 12th St
Milwaukee, WI 53233
414-277-8980

Life Navigators

7202 W Center St
Milwaukee, WI 53210
414-774-6255
www.lifenavigators.org

Wisconsin FACETS

600 W Virginia St. Suite 501
Milwaukee, WI 53204
414-374-4645
www.wifacets.org

Vital Voices for Mental Health

912 N Hawley Rd
Milwaukee, WI 53213
414-771-4368
www.vital-voices.org

MacCanon Brown Homeless Sanctuary, Inc.

PO Box 80165
Milwaukee, WI 53208
Outreach Site: Hephatha Lutheran Church
1720 W Locust St
Milwaukee, WI 53206
414-305-8997
<http://www.mbsanctuary.org/>

St. Ann Center for Intergenerational Care

Stein Campus
2801 E Mogan Ave
Milwaukee, WI 53207
414-977-5000

Bucyrus Campus
2450 W North Ave
Milwaukee, WI 53205
414-210-2450

<http://www.stanncenter.org>

Intergenerational day programs for children, elderly, and people with disabilities. Day program, dementia unit, overnight respite care. Before and after school program and summer day camp for children. Medical clinic, aquatic center, outpatient therapy, massage, salon, art, music therapy, ceramics, support groups, café and gift shop, dental clinic for people with disabilities.

LEGAL ISSUES

Centro Legal

614 W. National Ave. Floor 2

Milwaukee, WI 53204

Family law and criminal misdemeanors. Low income only. Bring documents.

Call for appointment – Mon –Fri 9am-5pm

<http://centrolegalwisconsin.org/>

Legal Action

230 West Wells #800

Milwaukee, WI 53233

414-278-7722

Civil issues only

Milwaukee and Waukesha Low income

W2/Food stamps/T-19: Walk in only, Tues and Thursday, 1:30p-4:30p

Others call Mon-Fri 8am-5pm

Legal Aid

521 N 8th St

Milwaukee, WI 53233

Civil issues only.

Milwaukee County Low Income

Call for Appointment. Mon-Fri , 8am-4:30pm. Walk in Mon and Wed 1:30-3:30pm

Marquette Legal Clinics (No Criminal Cases):

House of Peace

1702 W Walnut

Milwaukee, WI 53205

Tues 3-7pm

414-933-1302

Marquette Legal Clinics (No Criminal Cases) continued:

Hillview Building, Council for Spanish Speaking

1615 S 22nd St, 3rd floor

Milwaukee, WI 53204

Wed 5p-7pm, Immigration Consult Available

414-384-3700

St. Ben's

1015 N 9th St

Milwaukee, WI 53233

414-271-0135

2nd Tuesday 3-5p At St Ben's, provided by Marquette Legal Mobil

4th Tuesday 5-6:30p at St. Ben's Site through Legal Aid

Restraining Order Office (Sojourner Family Peace Center)

414-278-5079

Milwaukee County Department on Aging

Chapter 55 Emergency Protective Placements
1220 W Vliet St #302
Milwaukee, WI 53206
414-289-5950

Three Party Petitions – Milwaukee County Corporation Council

901 N 9th St – Milwaukee County Courthouse Room 303
Milwaukee, WI 53233
414-278-4300

Milwaukee Justice Center/Milwaukee County Courthouse

901 N 9th St #106
Milwaukee, WI 53233
Thurs and Fri 2-4pm
414-278-2910

MacCanon Brown Homeless Sanctuary, Inc.

PO Box 80165
Milwaukee, WI 53208
Outreach Site: Hephatha Lutheran Church
1720 W Locust St
Milwaukee, WI 53206
414-305-8997
<http://www.mbsanctuary.org/>
Sanctuary Safe Space, all Fridays, hours 11:30am-5pm
12 Step AA Meeting at noon
Fridays, 11:30a-3pm, Crafts, chess, dominos
Fridays, 3p-5pm, Free Friday supper meal and weekly resource fair. Meal is for adults only, but with carryouts for children. Agencies there during meal time assisting with financial management coaching (Wells Fargo), veteran's outreach (Center for Veteran's Issues and Milwaukee Veteran's Center), family resources/housing help (COA), employment, especially for people with criminal records (Project Return), access to affordable health care (Molina Health Care), court system-related information (Wisconsin Public Defenders Office), assistance with fatherhood issues (Fatherhood Initiative), Foodshare-related work program (Rescare), Social Development Commission and Sojourner Truth Peace Center.
Sundays, 11:30am-12:30p, free clothing distribution, hygiene products, blankets

SeniorLAW

230 W Wells, Room 800
Milwaukee, WI 53203
414-278-1212

www.legalaction.org

SeniorLAW provides free legal assistance to Milwaukee County Residents who are 60 years and older. Most often, SeniorLAW handles these types of legal problems: Medical Assistance, Medicare, Long Term Care, Social Security, SSI, subsidized housing, Homestead credits, elder (financial, physical, emotional, or neglect) abuse and consumer law problems. There are several outreach centers throughout the city.

HOUSING

Milwaukee County Housing Division Programs

(Including Safehaven, Permanent Supportive Housing, Housing First, etc),
600 W Walnut, Suite 100
Milwaukee, WI 53212
Phone (414) 278-2944
<http://housingfirstmilwaukee.com/>

Housing Authority of the City of Milwaukee

P.O. Box 324
Milwaukee, WI 53201_
<http://www.hacm.org>
Public Housing and Moderate Income Housing – 414-286-5678
Section 8 Rent Assistance Program – 414-286-5650

Project Restore – Friends of Housing

455 E Ogden Ave #200,
Milwaukee, WI 53202
(414) 463-3371
info@friendsofhousing.com
Singles or families

Outreach Community Health Centers

711 W Capitol Dr
Milwaukee, WI 53206
414-374-2400
<http://www.ochc-milw.org/>

New Beginnings

414-376-0595
800-720-MOMS
<http://www.homeformothers.com>
Long-term program w/housing that guides new single mothers towards self-sufficiency with opportunities to continue education, grow spiritually and learn parenting skills

Project Return (ex-offenders/prison discharge)

2821 N 4th St #202
Milwaukee, WI 53212
414-374-8029
Support groups, job assistance, resumes, AODA education, relapse prevention, anger management, stress management, social skills training, medical food share, housing resources, parenting skills, mentoring.

Insights Independent Living

2175 S Layton Blvd
414-672-1360
(18-21 Men and Women)

AIDS Resource Center of Wisconsin (ARCW)

Wisconsin House/Housing Programs
800-359-9272

Guest House of Milwaukee

1216 N 13th St
Milwaukee, WI 53205
414-345-3240
<http://www.guesthouseofmilwaukee.org/>

A Place of Refuge

PO Box 241524
Milwaukee, WI 53224
414-438-2767
Aplaceofrefuge@aol.com
<http://www.aplaceofrefuge.org>
Temporary housing for 18 years and older with unexpected pregnancy

Pathfinders

4200 N Holton, Suite 400
Milwaukee, WI 53212
414-988-6863
kdaughty@pathfinders.org
Housing program for chronically homeless youth ages 18-25 with a disability

Willowglen Academy, Inc

3903 W Lisbon Ave
Milwaukee, WI 53208
414-527-6970
www.phoenixcaresystems.com
Community Based Residential Facilities for adults diagnosed with mental illness or developmental disabilities.

HOTLINES

Community Info Line – 211 or 1-866-211-3380 (free) – parenting, health care, food, shelter, W-2, more

CDC Health Information Line - 1-800-232-4636 (free) – All health issues including STD/AIDS

Domestic Violence Hotline – Sojourner Family Peace Center– 414-933-2722

Milwaukee County Mental Health Crisis Line – 414-257-7222

Milwaukee County Mobile Urgent Treatment Team (17 and under)- 414-257-7621

Milwaukee Women’s Center Hotline – DV/Battered women, single, or with children - 414-671-6140 **Parent**

Helpline – 414-671-0566 –parenting and child raising information, referrals, classes and groups. **Walkers**

Point Shelter Hotline - (11-17 years old) - 414-647-8200

Warmline - (non-crisis mental health) - 414-777-4279 - Every day except Thursdays and Fridays, 7pm-11pm

Veterans Crisis Line - 1-800-273-8255, press 1 - Or text to 838255

National Call Center for Homeless Veterans (24/7 hotline for homelessness): 1-877 424-3838

COPE Hotline - online chat at <http://copeservices.org> or call 262-377-COPE (2673) - 24/7 free and confidential emotional support, crisis and suicide intervention

National Suicide Prevention Lifeline – 1-800-273-TALK

Elderlink/Aging Resource Center of Milwaukee County - 414-289-6874

The Trevor Project –Crisis Intervention/Suicide prevention for LGBT – 866-488-7386

National Sex Trafficking Hotline – 1-888-373-7888

Bureau of Milwaukee Child Welfare - 414-220-SAFE (7233)

Hmong Domestic Violence Helpline – 1-877-740-4292

(Hais lus Hmoob) Hmong-Speaking - Kev Kub Ntxhov tus xov tooj 24 teev tauj 7 hnuv.

Latina Resource Center – 414-389-6510

National Domestic Violence Hotline – 1-800-799-SAFE (7233)

The Women's Center - Milwaukee - 414-671-6140, **Waukesha** - 262-547-4600 - Domestic Violence

R&R House Non-Crisis Warmline -262-336-9540 – Service Members, Veteran’s and Family Members

VETERAN'S RESOURCES

Veterans Crisis Line - 1-800-273-8255, press 1 Text to 838255 or chat online at <http://veteranscrisisline.net>

National Call Center for Homeless Veterans (24/7 hotline for homelessness): 877 424-3838

Veteran's Community Resource and Referral Center

1818 N Martin Luther King Dr

Milwaukee, WI 53212

414-263-7673

Mon-Fri 8a-6p, Sat 8a-12p

Showers, laundry, bed bug treatment, employment, homelessness, psychiatry/therapy, walk-in services

Zablocki VA Medical Center Mental Health Urgent Care Clinic

5000 W National Ave, Building 111 (main hospital), Room 1252

Milwaukee, WI 53295

Mon-Fri 8am-4pm (closed holidays)

414-384-2000 or 888-469-6612 x45760

Center for Veteran's Issues

315 W Court St

Milwaukee, WI 53212

info@cvivet.org

<http://www.cvivet.org/>

Vet's Place Central

3330 W Wells St

Milwaukee, WI 53208

414-342-5000

Transitional Housing and Day Services for eligible veterans - One stop homeless shelter providing holistic approach to serving the homeless veteran.

Boudicca House

3016 N 45th St

Milwaukee, WI 53216

414-442-4509

Vet's Place MLK

2669 N Martin Luther King Dr

Milwaukee, WI 53206

414-562-6250

Troop Café

3430 W Wisconsin Ave

Milwaukee, WI 53208

414-779-3373

<http://www.troopcafemke.com/>

Veteran workforce re-entry culinary program

Milwaukee Homeless Veteran's Initiative (VetsNet – Wisconsin Veteran's Network)

PO Box 14575

West Allis, WI 53214

6317 W Greenfield Ave

West Allis, WI 53214

414-257-4111

info@mkehomelessvets.org

9am-4pm Mon-Fri

Women's Veterans Initiative, food, home support, wellness, outreach, bikes for stripes program

<http://www.mkehomelessvets.org/>

Milwaukee Homeless Veteran's Services, Inc

5500 W Greenfield Ave, West Allis, WI

414-312-8582

Pantry, street outreach, furniture, breakfast

<http://www.yourneverhomeless.org/>

Vet2Vet – Veteran's Crisis Hotline

877-838-2838

877-VET-2-VET

Dryhootch of America

Eastside

1030 E Brady St

Milwaukee, WI 53202

414-455-8456

West Milwaukee

4801 W National Ave

Milwaukee, WI 53214

414-988-9828

www.dryhootch.org

Provides peer-to-peer support for veterans and their families Offers support groups for veterans suffering from PTSD, alcoholism or drug addictions as well as art, music, and writing groups. Provides an inviting atmosphere where veterans, their families and friends can reconnect with other veterans. Can also provide advice or other resources on issues including mental health concerns, benefits, and legal issues.

Guest House of Milwaukee

1216 N 13th St
Milwaukee, WI 53205
414-345-3240
<http://www.guesthouseofmilwaukee.org/>
Single men and veteran population

MacCanon Brown Homeless Sanctuary, Inc.

PO Box 80165
Milwaukee, WI 53208
Outreach Site: Hephatha Lutheran Church
1720 W Locust St
Milwaukee, WI 53206
414-305-8997
<http://www.mbsanctuary.org/>
Sanctuary Safe Space, all Fridays, hours 11:30am-5pm
12 Step AA Meeting at noon
Fridays, 11:30a-3pm, Crafts, chess, dominos
Fridays, 3p-5pm, Free Friday supper meal and weekly resource fair. Meal is for adults only, but with carryouts for children. Agencies there during meal time assisting with financial management coaching (Wells Fargo), veteran's outreach (Center for Veteran's Issues and Milwaukee Veteran's Center), family resources/housing help (COA), employment, especially for people with criminal records (Project Return), access to affordable health care (Molina Health Care), court system-related information (Wisconsin Public Defenders Office), assistance with fatherhood issues (Fatherhood Initiative), Foodshare-related work program (Rescare), Social Development Commission and Sojourner Truth Peace Center.
Sundays, 11:30am-12:30p, free clothing distribution, hygiene products, blankets

Clement J. Zablocki VA Medical Center

5000 W National Ave
Milwaukee, WI 53295
414-384-2000
www.milwaukee.va.gov
Provides inpatient, residential and outpatient primary, secondary and tertiary mental health care for veterans. Veterans with a wide variety of difficulties (i.e. diagnoses) can receive a full and integrative continuum services.

Red Oak Counseling

12970 W Bluemound Rd
Elm Grove, WI 53212
262-780-1020
www.redoakcounseling.com
Mental health and substance abuse clinic specializing in addictions, eating disorders, relationships, family dynamics, and work-related topics. Extensive experience in working with veterans and military families.

Veteran Quest Clinic

1322 S 117th St

West Allis, WI 53214

414-257-3622

www.veteranquest.net

Mental health services for veterans and military families including individual, group and family therapy as well as yoga therapy. Areas of expertise include post-traumatic stress disorder, trauma, depression, anxiety, anger management and substance abuse. Reduced fees for counseling services for veterans/family. For those without insurance coverage, a flexible payment schedule may be worked out.

WDVA Veterans Outreach and Recovery Program

VetsNet

6317 W. Greenfield Avenue

West Allis, WI 53214

Phone: (414)209-2064

1-800-WIS-VETS

WisVets.com

Mental Health Services, Substance Abuse Treatment, Financial Assistance, Housing and Utilities, Claims and Benefits Assistance, Employment and Educations, Transportation.

R&R House Peer Run Respite for Veterans

Pewaukee, WI 53072

(262) 336-9540

The nation's first peer-run respite, providing a **FREE**, safe and welcoming environment exclusively for Veterans of the United States Armed Forces.

MEAL SITES

The Gathering

Breakfast - Mon-Fri - 8:30-9:30am – Running Rebels, 1300 W Fond du Lac Av
Lunch - Sat - 11:30am-12:30pm – Running Rebels, 1300 W Fond du Lac Av
Lunch – Sat – 11:30am-12:30pm – Mt Carmel – 8424 W Center (2nd/4th Saturdays only)
Lunch - Sat - 11:30am-12:30pm - Christian Faith Fellowship Church East - 724 S Layton Blvd
Lunch - Sat - 11:30am-12:30pm - Our Next Generations Neighborhood Center - 3421 W Lisbon Av Dinner -
Mon and Wed - 4:30-5:30p – Christian Faith Fellowship Church East - 724 S Layton Blvd

Unity Lutheran Church

1025 E Oklahoma Ave, Milwaukee, WI 53207
414-744-6311
Dinner - Wed -5pm-6:30pm (dinner, food pantry, clothing, open door clinic)

Open Door Café

831 N Van Buren St (south door Weakland Center), Milwaukee, WI 53203
Meal Site: Sunday-Friday, 11:15am-12:30pm:
Bag Lunches: Monday-Friday, 12:30p-1p

Gesu Midnight Run

1210 W Michigan St, Milwaukee, WI 53233
1st, 2nd, and 3rd Saturday of the month, 5:40pm-6:30pm.

Milwaukee Rescue Mission

1820 W Wells St, Milwaukee, WI 53233
Breakfast: Seven days a week, 6:45am
Lunch: Monday-Saturday, 11:30am-12:15pm
Dinner: Seven days a week, 4:30pm

St. Benedict's Community Meal

924 W State St, Milwaukee, WI 53233
414-271-0135
Sunday, Monday, Tuesday, Wednesday, Thursday, and Friday, 5:15pm-6:30pm

St. Vincent DePaul - North

414-462-7837
2628 N Martin Luther King Dr
Milwaukee, WI 53212
Mon-Fri, 5:30p-6:15p

St. Vincent DePaul - South

414-462-7837
931 W Madison,
Milwaukee, WI 53204
Mon-Sat, 5:30-6:15p
Meals, showers, clothing, bike repair

St. John's Lutheran Church, ELCA

5500 W Greenfield Ave, West Milwaukee, WI 53214

414-384-9200

Thursday morning Vet's breakfast, 8a-10am

<http://stjohnswestmilwaukee.org/>

Central Seventh-Day Adventist

Bus Stop -9th and Wisconsin

4th and 5th Saturday at 4pm

Soup, Sandwiches and clothing

414-273-7933

Vet's Place Central

3330 W Wells

Milwaukee, WI 53208

414-342-5000

Vet's only – Breakfast at 7am, Lunch at noon, Dinner at 6pm

Agape Community Center

6100 N 42nd St,

Milwaukee, WI 53209

Tuesday, Wednesday, and Thursday, 5:30pm-6:00pm: doors open at 5:00pm: closed when MPS is closed.

All Saints Catholic Church

4051 N 25th St,

Milwaukee, WI 53209

Monday-Tuesday-Thursday, 5:30pm-6:30pm.

Bay View United Methodist Church

2772 S Kinnickinnic Ave,

Milwaukee, 53207

Sundays, 3:00pm-4:30pm.

Bethany Lutheran Church

2031 N 38th St,

Milwaukee, 53208

3rd and 4th Wednesday of the month, 11:00am-1:00pm.

Bethesda COGIC Center

2810 W Highland Blvd,

Milwaukee, 53208

Tuesday-Wednesday-Thursday, 12:00pm-1:15pm.

Calvary Baptist Church of Milwaukee

2959 N Teutonia Ave,

Milwaukee, WI 53206

4th Saturday of the month, 3:00pm-5:00pm: 3rd Sunday of the month, 7:00am-8:00am.

Central City Churches Outreach Ministry

3022 W Wisconsin Ave,
Milwaukee, WI 53208
Monday-Thursday, 11:30am-12:30pm.

Ebenezer Lutheran Church

1127 S 35th St,
Milwaukee, WI 53215
Regular Hours: Wednesdays, 11:30am-1:30pm.

El Shaddai Church

2976 N 27th St, Milwaukee, WI 53210
1st and 3rd Sunday of the month, 10:45am-11:30am.

Gathering at Our Next Generation Neighborhood Center Meal Site

3421 W Lisbon Ave,
Milwaukee, WI 53208
Saturday, 11:30am-12:30pm: closed holidays.

Greater Galilee Baptist Church

2433 N 13th St
Milwaukee, WI 53206
Saturdays, 12:00pm-1:30pm: closed holidays.

Holy Sanctuary COGIC

1338 W Atkinson Ave,
Milwaukee, WI 53206
Tuesdays, 6:00pm-7:30pm: closed holidays.

Metropolitan Missionary Baptist Church

1345 W Burleigh St,
Milwaukee, WI 53206
Sunday, 8:00am-8:45am: Tuesday and Thursday, 5:00pm-5:45pm: closed the Tuesday or Thursday after a holiday: closed holidays.

Summerfield United Methodist Church

728 E Juneau Ave,
Milwaukee, 53202
Saturday, 4:30pm-6:00pm, during Daylight Savings Time: Saturday, 3:30pm-5:00pm, Nov 1-March 7.

United Baptist Christian Church

5620 N 38th St,
Milwaukee, 53209
Mondays and Tuesdays, 3:00pm-4:00pm: closed holidays.

Mother Scott Center

2741 N Teutonia
Milwaukee, WI 53206
414-263-3172
Mon – Fri, 9:30-11:30
Mon – Thur 3p-4p
Bag Lunches M, W, F at 1:30
Meal served following Sunday Service
Clothing and bread available - first come, first serve – daily

Mount Caramel Lutheran Church

8424 W Center St
Milwaukee, WI 53222
414-771-1270, Ext 1
Gathering Meal
4th Saturday, 11:30am – 12:30 pm

Morning Glory Ministries

Clarke Square Park
Saturday breakfast from 9-11
Clothes and care packets
contact@mineralstreet.org
414-384-1244

MacCanon Brown Homeless Sanctuary, Inc.

PO Box 80165
Milwaukee, WI 53208
Outreach Site: Hephatha Lutheran Church
1720 W Locust St
Milwaukee, WI 53206
414-305-8997
<http://www.mbsanctuary.org/>
Sanctuary Safe Space, all Fridays, hours 11:30am-5pm
12 Step AA Meeting at noon
Fridays, 11:30a-3pm, Crafts, chess, dominos
Fridays, 3p-5pm, Free Friday supper meal and weekly resource fair. Meal is for adults only, but with carryouts for children. Agencies there during meal time assisting with financial management coaching (Wells Fargo), veteran's outreach (Center for Veteran's Issues and Milwaukee Veteran's Center), family resources/housing help (COA), employment, especially for people with criminal records (Project Return), access to affordable health care (Molina Health Care), court system-related information (Wisconsin Public Defenders Office), assistance with fatherhood issues (Fatherhood Initiative), Foodshare-related work program (Rescare), Social Development Commission and Sojourner Truth Peace Center.
Sundays, 11:30am-12:30p, free clothing distribution, hygiene products, blankets

Milwaukee Christian Center

807 S 14th St
Milwaukee, WI 53204
414-645-5350
Free lunch daily

Our Next Generation

3421 W Lisbon Ave
Milwaukee, WI 53208
Lunch Saturdays 11:30a-12:30p

Beulah Brinton Community Center Dining Program

2555 S Bay Street
Milwaukee, WI 53207
414-750-7273
Mon-Friday at 11:30am (doors open at 9:30am). Cost is \$2.50. Free transportation.

Summerfield Church

728 E Juneau
Milwaukee, WI 53233
mealoutreach@summerfieldchurch.org
414-272-2610
Day Center with showers – Mon/Wed/Fri 11am-3pm
Meal program/clothing bank – Saturdays 4:30p-6pm DST (Mar-Nov)
Saturday 3:30p-5p CST (Nov-Mar)

FOOD PANTRIES

(See Zip Codes)

Required info: Children-birthdate proof. Adults- WI photo ID and recent mail

St. John's Lutheran Church, ELCA

5500 W Greenfield Ave,
West Milwaukee, WI 53214
(414) 384-9200
Tuesday Mornings, 8a-10am
<http://stjohnswestmilwaukee.org/>
53214 Zip Code

All Saints

4051 North 25th St
414-444-5610
53206/53210/53216
Tues and Fri 9:30am-noon

Central City Churches

3022 W Wisconsin Av
(Our Savior's east door)
53205/53208/53233
Mon-Thur 9:30am-3pm

House of Peace

1702 W Walnut
414-933-1300
53205/53206/53233
Mon-Fri 9am-noon, 1pm-4pm

Interchange

130 East Juneau (Village Ch)
414-276-4108
Tues 2pm-5pm, Wed 4p-7p
53202/53203/53211

St. Rose

514 N 31st St (east school entry)
414-342-1778
2nd and 4th Tuesday 6pm-8pm
53208

UMCS

3910 W Lisbon Ave
M, W, Fri, noon-4pm
All Milwaukee Zip Codes

Hope House Food Pantry

209 W Orchard, Milwaukee, WI 53204

(414) 389 – 3822

Tuesday and Thursday from 12:30 PM to 2:30 PM and Saturday from 10:00 AM to 12:00 PM.
53204

Friedens Community Ministries

Coggs Center Pantry and Friedens Community Ministries, Inc. Office

(Inside the Marcia P. Coggs, Human Services Center, Lower Level)

1220 W. Vliet St

Milwaukee, WI 53205

414-289-6030

One time pantry

Monday – Friday, 8:30 – 4:00 pm

Despensa de la Paz

1615 S 22nd St

Milwaukee, WI 53204

Saturdays 10am-noon

Zion Rock Baptist Church

10230 W Fond Du Lac Ave

Milwaukee, WI 53224

Milwaukee Christian Center

807 S 14th St

Milwaukee, WI

414-645-5350

Feeding His Flock

1610 S 81st St

West Allis, WI 53219

Thursdays 4p-7p

feedinghisflock124@outlook.com

414-439-4291

No income/zip code restrictions

ID for each person required

Spirit of Peace Lutheran Church

5505 W Lloyd St

Milwaukee, WI 53208

Thursdays 8:00a-11:00a EXCEPT the first week of the month

All zip codes

Good Shepherd Trinity

3302 N Sherman Blvd
Milwaukee, WI 53216
Tuesdays 8:00a-11:00a
All zip codes

Mount Lebanon Lutheran Church

4809 N 60th St
Milwaukee, WI 53218
414-461-1563
Saturday at 10:30a

Good Samaritan COGIC

5226 W Burleigh St
Milwaukee, WI 53210
414-444-6955
goodsamcogic@gmail.com

Holy Temple Firstborn Missionary Baptist Church

4960 N 18th St
Milwaukee, WI 53209
4th Saturday

Mount Caramel Lutheran Church

8424 W Center St
Milwaukee, WI 53222
414-771-1270 Ext 1

Solomon Community Temple

3295 N Dr. Martin Luther King Dr
Milwaukee, WI 53212
414-372-2101
Thursday & Friday 10:00a-Noon

Hmong American Friendship Association, Inc

3824 W Vliet St
Milwaukee, WI 53208
414-344-675

www.hmongamer.org

Dedicated to improving the quality of life for Southeastern Wisconsin Asian Families by bridging culture/language barriers and promoting self-sufficiency and the preservation of cultural heritage. Programs include employment services, a food pantry, home buyer counseling, interpretation, and translation and youth and elderly services.

AIDS Resource Center of Wisconsin/Vivent Health

820 N Plankinton Av
Milwaukee, WI 53203
414-225-1515

People with HIV/AIDS and their families only by appointment only

Career Youth Development

2601 N Martin Luther King Dr
Milwaukee, WI 53212
414-264-6888

Riverwest Food Pantry

924 W Clarke
Milwaukee, WI 53212
1250 E Burleigh St
Milwaukee, WI 53206
262-518-2009
Service zip codes 53202, 53203, 53211, 53212, 53217

Sherman Park Food Pantry

3302 N Sherman Blvd
Milwaukee, WI 53216
414-871-9440
Open every Tuesday, 9am-10:30am
Must bring ID for everyone in family

SPCM Inc

5501 W Lloyd St
Milwaukee, WI 53208
414-871-9440
8:30am most Thursdays

Salvation Army Food Pantries

1725 S 13th St
Milwaukee, WI 53204
414-384-9992

St. James Catholic Church

7219 S 27th St
Franklin, WI 53132
414-761-0480
Fri 9a-11a
Fri 1st and 3rd evenings, 4-6pm

Sweet Communion Baptist Church

3765 N 35th St
Milwaukee, WI 53216
414-442-1389

United Methodist Children Services

3940 W Lisbon Ave

Milwaukee, WI 53208

414-344-1818

Mon-, Wed, Fri 12p-5p

Senior Stock box, 1st Tuesday 9a-12p

Must have photo ID

Walk in or appointment welcome

EMPLOYMENT

Department of Workforce Development - Division of Vocational Rehabilitation (DVR)

DVR serves individuals with disabilities who face a substantial barrier to employment.

Milwaukee Central

4201 N. 27th Street, Suite 601
Milwaukee WI 53216
414-874-1626

Milwaukee South (UMOS)

2701 South Chase Avenue, Suite D
Milwaukee, WI 53207
414-389-6450

West Allis

1205 South 70th St, Suite 201
West Allis, WI 53214
414-266-1250

Cleanslatemke.org

2212 N. Dr. Martin Luther King Jr. Drive
Milwaukee, Wisconsin 53212
Phone: 414-627-0067
1-888-362-3993
E-mail: cleanslate.wi@gmail.com

Clean Slate Milwaukee, Inc. a “2nd Chance” Re-entry Organization that focuses on people that have nonviolent criminal records. We work with Local and State Judges specializing in expungement of criminal records as an effort to remove the barriers to opportunities.

Milwaukee Careers Co-op

3503 W Wisconsin Ave #6
414-937-8260

Adults only. Apply for orientation Mon-Thur 8:30am-8:45am. Be in line 7:50am. First 5 people only. Need photo ID, pen, Social Security Card, resume, education certifications, and be dressed for interview

Wisconsin Regional Training Partnership/Big Step

3841 W Wisconsin Ave, Milwaukee, WI 53208
414-342-9787

Job training, apprenticeship readiness, tutoring

18 years or older, valid WI driver’s license, high school diploma/GED/HSED, resume

YWCA of Greater Milwaukee

1915 N MLK Dr. Milwaukee, WI 53212
414-267-3291

Project Return

2821 N 4th St #202
414-342-8029
Emphasis ex-offender and family
Walk in only
Tuesday and Thursday 9am-noon

Vet's Place Central

3330 W Wells St
414-342-5000
Vet's only. Job Search, training, educations services,
Mon-Fri 8am-5pm

Hispanic Chamber of Commerce

Abraham Martinez or Sabino Nanez – Workforce Development
1021 W National Ave
Milwaukee, WI 53204
414-643-6963 or 262-893-8229
<http://www.hccw.org>

Transform Milwaukee Jobs Program (TMJ)

435 W North Ave
Milwaukee, WI 53212
414-374-5850
Accepting walk-ins Mon-Fri 9am-3:30pm
18-64 years old, if 24 years or older. Must be the biological, adoptive or primary relative caregiver of a child under 18. Must reside within Sherman Blvd, Silver Spring Dr, Hwy 43 and Mitchell St boundaries. Have one of the following: have a child support order, child welfare reunification plan, or be an ex offender. Must be unemployed the last four consecutive calendar weeks. Cannot be receiving W2 benefits and not eligible to receive unemployment compensation. Must have a household income of less than 150% of federal poverty guidelines for the household size.

Word of Hope Ministries

2677 N 40th St
Milwaukee, WI 53210
414-447-1965
Employment Orientation Workshop 9am-12pm, Monday through Friday, or 1pm-3pm Fridays, or Mentorship Saturdays 9am-10:30am. Resource Center Hours M-F 8:30a-4pm
Bring: Driver's lice

Salvation Army Employment Assistance Program

1730 N 7th St
Milwaukee, WI 53205
414-265-6360

Next Door Foundation

2545 N 29th St
Milwaukee, WI 53210
414-562-2929
Fatherhood program

Easter Seals

2222 S 114th St
West Allis, WI 53227
414-449-4444
www.eastersealswise.com
Job training and employment opportunities for adults with disabilities

Goodwill Industries

Mission Support Center
5300 N 118th Ct
Milwaukee, WI 53225
414-847-4200

Goodwill Industries

Center for Work and Training
6055 N 91st St
Milwaukee, WI 53225
414-353-6400
www.goodwillsew.com

Goodwill Workforce – Richards Street location

3903 N Richards St
Milwaukee, WI 53212
414-962-4148
Hours: Mon-Fri, 9am-5pm (closed holidays)

Goodwill Workforce – Greendale location

5400 S 60th St
Greendale, WI 53219
414-847-1500
Mon – Fri, 9am-5pm (closed holidays)

Goodwill Workforce – Bay View

153 W Oklahoma Av
Milwaukee, WI 53207
414-847-4740

Grand Avenue Club

210 E Michigan St
Milwaukee, WI 53202
414-276-6474 Main

414-727-3366 Membership department

<http://www.grandavenueclub.org/>

Grand Avenue Club provides adult members in Milwaukee County who have experienced mental illness pre-vocational, employment, educational, housing, recreational, and cultural opportunities so that their lives will be more productive and satisfying.

HIRE Center (Help-In-Re-Employment)

2338 N 27th St
Milwaukee, WI 53210
414-385-6920
Comprehensive job center

Interfaith Older Adult Programs

600 W Virginia St, Suite 300
Milwaukee, WI 53204
414-291-7500
www.interfaithmilw.org
Job opportunities for older adults

**Milwaukee Community Business Collaborative (MCBC)
Job Readiness Initiative**

James Place
2233 N 30th St
Milwaukee, WI 53208
888-698-0111, Ext 1

Milwaukee Job Center Central (Maximus)

4201 N 27th St
Suite 400
Milwaukee, WI 53216
414-203-8595

Milwaukee Job Corps

6665 N 60th St
Milwaukee, WI 53216
414-353-5914
www.milwaukee.jobcorps.gov

Ross Innovative Employment Solutions

6550 N 76th St
Milwaukee, WI 53223
414-760-6060
www.rossprov.com

MacCanon Brown Homeless Sanctuary, Inc.

PO Box 80165

Milwaukee, WI 53208

Outreach Site: Hephatha Lutheran Church

1720 W Locust St

Milwaukee, WI 53206

414-305-8997

<http://www.mbsanctuary.org/>

Sanctuary Safe Space, all Fridays, hours 11:30am-5pm

12 Step AA Meeting at noon

Fridays, 11:30a-3pm, Crafts, chess, dominos

Fridays, 3p-5pm, Free Friday supper meal and weekly resource fair. Meal is for adults only, but with carryouts for children. Agencies there during meal time assisting with financial management coaching (Wells Fargo), veteran's outreach (Center for Veteran's Issues and Milwaukee Veteran's Center), family resources/housing help (COA), employment, especially for people with criminal records (Project Return), access to affordable health care (Molina Health Care), court system-related information (Wisconsin Public Defenders Office), assistance with fatherhood issues (Fatherhood Initiative), Foodshare-related work program (Rescare), Social Development Commission and Sojourner Truth Peace Center.

Sundays, 11:30am-12:30p, free clothing distribution, hygiene products, blankets

Social Development Commission

1730 W North Ave

Milwaukee, WI 53205

414-906-2700

<http://www.cr-sdc.org/SDC/htm>

Programs include: Absolute Advantage Training (accredited certification in the construction industry), Competency Based Diploma (HSED 5.09), PARS Program (Prescriptions and your health – low cost prescription medications for income eligible clients), Senior Companion Program for home bound and disabled seniors

La Causa Recovery Center

804 W Greenfield Ave

Milwaukee, WI 53204

414-316-4156

www.lacausa.org

A peer-run drop-in center staffed by Certified Peer Specialists that offers a low pressure environment that emphasizes mental health wellness and recovery, empowerment, education, prevocational services and socialization opportunities. Examples of activities offered to members include self-care activities, arts and crafts, recreational activities, assistance with locating community resources, employment and psycho-educational groups.

Hmong American Friendship Association, Inc

3824 W Vliet St

Milwaukee, WI 53208

414-344-675

www.hmongamer.org

Dedicated to improving the quality of life for Southeastern Wisconsin Asian Families by bridging culture/language barriers and promoting self-sufficiency and the preservation of cultural heritage. Programs include employment services, a food pantry, home buyer counseling, interpretation, and translation and youth and elderly services.

Urban League

435 W North Ave

Milwaukee, WI 53212

414-374-5840

Multicultural Community Services Inc – Prep Right Solutions

5174 N Hopkins

Milwaukee, WI 53209

414-438-9628

<http://www.prs-mcs.com>

Call 10a-5pm M-F for appointment

6 week sessions of employment training for carpet and floor technician, janitorial, housekeeping, janitorial, green, utility workers

CRISIS/MENTAL/MEDICAL HEALTH LEGAL INFORMATION

Information on how people enter Mental Health hospitals:

Under Wisconsin law (Chapter 51), a person may enter a psychiatric hospital in several ways. Most people agree to it voluntarily after seeing a psychiatrist at the hospital. Persons with health insurance or Title 19 may be able to get services at certain hospitals in the Milwaukee area which have psychiatric departments. You may call the hospital or your health insurer to learn if the situation will be covered. Persons without insurance coverage can be seen at the Milwaukee County Behavioral Health Division, Psychiatric Crisis Services (PCS) at 9455 W Watertown Plank Road. The 24-hour telephone number at PCS is 414-257-7260. Outpatient treatment options may also be available through the person's doctor, psychiatric facilities or other medical centers.

While it is better to have a person agree to go to the hospital, there are certain times when the police should be called, such as if the person appears to be mentally ill, dangerous, and refuses to go to the hospital.

Dementia and Mental Health Crisis Response in Wisconsin

When someone is in a crisis situation and is unable to care for themselves or is in danger of hurting themselves or others (as in the case of someone with mental illness, substance abuse disorders, and developmental disabilities), an involuntary commitment may be considered under Chapter 51 of the Wisconsin State Statutes if the person is not willing to seek treatment.

In the case of someone living with *dementia* however, with no accompanying mental illness, the State Supreme Court in its 2012 Helen E.F. decision ruled that Chapter 51 does not apply because dementia is not treatable in the same way that other illnesses are, and that a better option to consider is Chapter 55 of the Wisconsin State Statutes which allows for Emergency Protective Placement and Service Provision.

A summary of both statutes follows:

Chapter 51

Provides legal procedures for voluntary and involuntary admission, treatment and rehabilitation of individuals (adults and minor children) afflicted with mental illness, developmental disability, or drug dependence.

Criteria:

1. The individual has a mental illness, developmental disability, or drug dependence.
2. The individual's illness/disability/dependence is treatable.
3. The individual is dangerous to him/herself or others, due to the illness/disability/dependence.

Chapter 51 is used for more time-limited treatment.

Standards of Dangerousness Required for Involuntary Civil Commitment by the court.

1. Recent acts, attempts or threats of suicide or serious bodily harm to self.
2. Recent acts, attempts, or threats of serious bodily harm to others, or violent behavior which places others in reasonable fear of serious physical harm.
3. A pattern of recent acts or omissions which evidences impaired judgment causing the individual to be an inadvertent danger to self.
4. Mental illness causes the individual to be so gravely disabled that he/she is unable to satisfy life's basic needs for nourishment, medical care, shelter, or safety.
5. Individual's psychiatric treatment history, coupled with his/her present mental deterioration due to incompetent decision to refuse psychotropic medication, causes likelihood that the individual will lose ability to function independently in the community.

Methods of Initiating an Involuntary Civil Commitment Proceeding

- Law Enforcement Emergency Detention along with Treatment Director's Supplement (TDS)
- Treatment Director's Affidavit (TDA) Emergency Detention
- Three Party - Petition for Examination
- Criminal case conversion

When Police Arrive:

When calling the police, you can request a Crisis Intervention Team Officer (CIT) via the non-emergency number of the local police department or 911. The police officer(s) will determine if the person meets the emergency detention requirements under Wisconsin Law. Your description of the persons threats or actions are important. The officer may act based upon observations by you or others. Give police your name, address and phone number for future contact. You may be needed as a witness for a commitment hearing in court at the mental health hospital. If witnesses do not appear, the case will be dismissed. If you are difficult to reach, call the Milwaukee County Corporation Counsel office as soon as possible at 414-278-5117.

What happens to the person:

Police or ambulance takes the person to Milwaukee County Psychiatric Crisis Services (PCS). If there is a medical problem the person may be taken to a medical hospital first. Doctors decide if a person should be admitted to the hospital or released immediately. If the doctor believes that the person is a danger to themselves or others and a suitable candidate for treatment, they will complete a treatment directors supplement (TDS), which will keep the person in the hospital. The TDS will be completed within 24 hours of the emergency detention in Milwaukee County (weekends and holidays excluded).

What you can do:

If you have more information about the person, call PCS at 414-257-7260. PCS staff may listen to you information but may not be able to release information to you due to policy and laws governing information release.

At the Hospital:

If the person is admitted to the hospital involuntarily, and the TDS completed, there will be a court hearing (called a probable cause hearing) within 72 hours (weekends and holidays excluded). A lawyer will represent the person. A Milwaukee County Corporation Counsel attorney (414-278-5117) will handle the hearing and seek treatment for that person. The Court will decide if the person must stay at the hospital. If the person agrees to voluntarily accept treatment, there will be no need for court hearings. If not, there may be additional court hearing which may result in the person's mental health commitment. Being under a commitment, does not necessarily mean the person would be hospitalized for the entire commitment period, but treatment is provided in the least restrictive environment that meets that person's safety needs.

Probable Cause Hearing

- Court hearing must be held within 72 hours of individual's detention at a mental health facility (excluding weekends and holidays).
- Witnesses testify from personal observations about the allegations of dangerousness in the petition or ED, and doctor testifies about mental illness, disability, or dependence, and treatment.
- After the hearing, the judge or court commissioner determines if there is probable cause (reason) to believe the allegations, and cause to detain and treat the individual at a mental health facility.

Probable Cause Hearing:**Possible Outcomes**

1. Case is dismissed for lack of sufficient evidence that the individual is mentally ill or dangerous.
2. Settlement Agreement is approved by the court.
3. Case is converted to temporary guardianship and protective placement or services, if the individual does not have a treatable mental illness.
4. If Probable cause is found, a final hearing for commitment is scheduled within 14 days of detention.

Three Party Petition – Chapter 51 Process

Milwaukee County Office of Corporation Counsel handles Three-Party petitions to commit a person to involuntary treatment for either mental illness or substance abuse. Three people (ages 18 years and over) must come to the office on an appointment basis only. The office conducts a telephone interview to determine whether the situation meets the requirements of the law for commitment, which include:

- The subject must be believed to have a mental illness,
- be developmentally disabled,
- be suffering from alcoholism or be drug dependent

The condition must be believed to be treatable; and most importantly, the witnesses must have evidence that the person recently (in a two month window) engaged in behavior that created a substantial risk of harm to the person or others (violence or threats of violence, suicide attempts or threats or substantial patterns of self-neglect placing the subject at risk).

- Eligibility: Milwaukee County residents; petitions can be brought against adults only
- Call for a telephone interview: (414) 278-4300 or apply online at <https://county.milwaukee.gov/EN/Corporation-Counsel/Three-Party-Petitions>
- Fees: None
- Program hours: Monday-Friday, 8:30am-4:30pm
- Location: 901 N 9th St, Room 303, Milwaukee, WI 53233
- This is about a two-week process. Milwaukee County Sheriff's Office does pick up after petition is approved by the court.

Chapter 55 – Emergency Protective Placement

Chapter 55 procedures apply to persons with long-term care needs. Chapter 55 provides legal procedures for emergency protective placements which are a means of intervening in an emergency situation if it is probable that an individual, as a result of an impairment as defined in Chapter 55, is incapable of providing for his or her own care or custody so as to create a substantial risk of physical harm to himself, herself or others if protective intervention is not immediately taken.

Criteria:

1. The individual has a permanent impairment such as severe and persistent mental illness, traumatic brain injury, degenerative brain disorder, developmental disability or other like incapacity.
2. The person's disability is **permanent or likely to be permanent**.
3. The person is so totally incapable of providing for his/her own care or custody as to create a substantial risk of serious harm to oneself or others. The harm can be proven by evidence of overt acts or acts of omission.

Standards Required for Involuntary Commitment under Chapter 55:

1. The person has a primary need for residential care or custody.
2. The person is incompetent and requires a guardian under Chapter 54.
3. A pattern of recent acts or omissions which evidences impaired judgment causing the individual to be an inadvertent danger to self.

Methods of Initiating an Emergency Protective Placement:

Chapter 55 Statute provides that if from personal observation of or a reliable report made by a person who identifies him or herself to law enforcement, fire fighter, guardian or authorized representatives of a county department or agency, can detain an individual if above criteria is met.

Probable Cause Hearing

- Court hearing must be held within 72 hours of individual's detention at an EPP facility (excluding weekends and holidays).
- The Individual must have a guardian or a request for guardianship must accompany the petition for Emergency Protective Placement
- The Individual must be examined by a psychologist for competency and the report must accompany the petition.

Probable Cause Hearing

Possible Outcomes:

1. Case is dismissed for lack of sufficient evidence that the individual is appropriate for an Emergency Protective Placement.
2. Probable cause is found:
 - b. Temporary Guardianship and Protective placement order is initiated.
 - c. Final hearing is scheduled within 30 days of detention

The Least Restrictive Principle

Every aspect of Chapter 55 is controlled by the principle that people should get the services they need in the least restrictive setting most appropriate to meet their needs.

Chapter 55 covers protective services. A protective service may be any kind of care that can be provided to assist a person.

Emergency Protective Placement

Chapter 55 provides a way to intervene in an emergency situation if it appears probable that:

- The individual will suffer irreparable injury or death or
- Will present a substantial risk of serious physical harm to others.

EMTALA – Emergency Medical Treatment and Labor Act

The Emergency Medical Treatment and Labor Act is a statute which governs when and how a patient must be:

- (1) examined and offered treatment or
- (2) transferred from one hospital to another when he is in an unstable medical condition.

It's also sometimes also referred to as the "COBRA" law.

EMTALA applies only to "participating hospitals" under Medicare — i.e., to hospitals which have entered into "provider agreements" under which they will accept payment from the Department of Health and Human Services, Centers for Medicare and Medicaid Services (CMS) under the Medicare program for services provided to beneficiaries of that program.

In practical terms, this means that it applies to virtually all hospitals in the U.S., with the exception of the Shriners' Hospital for Crippled Children and many military (VA) hospitals. Its provisions apply to all patients, and not just to Medicare patients. (See question 15.)

The avowed purpose of the statute is to prevent hospitals from rejecting patients, refusing to treat them, or transferring them to "charity hospitals" or "county hospitals" because they are unable to pay or are covered under the Medicare or Medicaid programs.

EMTALA is primarily but not exclusively a non-discrimination statute. One would cover most of its purpose and effect by characterizing it as providing that no patient who presents with an emergency medical condition and who is unable to pay may be treated differently than patients who are covered by health insurance.

HIPPA and Law Enforcement Information from: <https://www.hhs.gov/hipaa/for-professionals/faq>

The Privacy Rule is balanced to protect an individual's privacy while allowing important law enforcement functions to continue. The Rule permits [covered entities](#) to disclose protected health information (PHI) to law enforcement officials, without the individual's written authorization, under specific circumstances summarized below. For a complete understanding of the conditions and requirements for these disclosures, please review the exact regulatory text at the citations provided. Disclosures for law enforcement purposes are permitted as follows:

- **To comply with a court order or court-ordered warrant, a subpoena or summons issued by a judicial officer, or a grand jury subpoena.** The Rule recognizes that the legal process in obtaining a court order and the secrecy of the grand jury process provides protections for the individual's private information ([45 CFR 164.512\(f\)\(1\)\(ii\)\(A\)-\(B\)](#)).
- **To respond to an administrative request**, such as an administrative subpoena or investigative demand or other written request from a law enforcement official. Because an administrative request may be made without judicial involvement, the Rule requires all administrative requests to include or be accompanied by a written statement that the information requested is relevant and material, specific and limited in scope, and de-identified information cannot be used ([45 CFR 164.512\(f\)\(1\)\(ii\)\(C\)](#)).
- **To respond to a request for PHI for purposes of identifying or locating a suspect, fugitive, material witness or missing person; but the covered entity must limit disclosures** of PHI to name and address, date and place of birth, social security number, ABO blood type and rh factor, type of injury, date and time of treatment, date and time of death, and a description of distinguishing physical characteristics. Other information related to the individual's DNA, dental records, body fluid or tissue typing, samples, or analysis cannot be disclosed under this provision, but may be disclosed in response to a court order, warrant, or written administrative request ([45 CFR 164.512\(f\)\(2\)](#)).

This same limited information may be reported to law enforcement:

- **About a suspected perpetrator of a crime when the report is made by the victim who is a member of the covered entity's workforce** ([45 CFR 164.502\(j\)\(2\)](#));
- **To identify or apprehend an individual who has admitted participation in a violent crime** that the covered entity reasonably believes may have caused serious physical harm to a victim, provided that the admission was not made in the course of or based on the individual's request for therapy, counseling, or treatment related to the propensity to commit this type of violent act ([45 CFR 164.512\(j\)\(1\)\(ii\)\(A\)](#), [\(j\)\(2\)-\(3\)](#)).
- **To respond to a request for PHI about a victim of a crime, and the victim agrees.** If, because of an emergency or the person's incapacity, the individual cannot agree, the covered entity may disclose the PHI if law enforcement officials represent that the PHI is not intended to be used against the victim, is needed to determine whether another person broke the law, the investigation would be materially and adversely affected by waiting until the victim could agree, and the covered entity believes in its professional judgment that doing so is in the best interests of the individual whose information is requested ([45 CFR 164.512\(f\)\(3\)](#)).

Where child abuse victims or adult victims of abuse, neglect or domestic violence are concerned, other provisions of the Rule apply:

- **Child abuse or neglect may be reported** to any law enforcement official authorized by law to receive such reports and the agreement of the individual is not required (45 CFR 164.512(b)(1)(ii)).
- **Adult abuse, neglect, or domestic violence may be reported** to a law enforcement official authorized by law to receive such reports (45 CFR 164.512(c)):
 - If the individual agrees;
 - If the report is required by law; or
 - If expressly authorized by law, and based on the exercise of professional judgment, the report is necessary to prevent serious harm to the individual or others, or in certain other emergency situations (see 45 CFR 164.512(c)(1)(iii)(B)).
 - Notice to the individual of the report may be required (see 45 CFR 164.512(c)(2)).
- **To report PHI to law enforcement when required by law** to do so (45 CFR 164.512(f)(1)(i)). For example, state laws commonly require health care providers to report incidents of gunshot or stab wounds, or other violent injuries; and the Rule permits disclosures of PHI as necessary to comply with these laws.
- **To alert law enforcement to the death of the individual**, when there is a suspicion that death resulted from criminal conduct (45 CFR 164.512(f)(4)).
 - Information about a decedent may also be shared with **medical examiners or coroners to assist them in identifying the decedent, determining the cause of death, or to carry out their other authorized duties**(45 CFR 164.512(g)(1)).
- **To report PHI that the covered entity in good faith believes to be evidence of a crime that occurred on the covered entity's premises** (45 CFR 164.512(f)(5)).
- **When responding to an off-site medical emergency, as necessary to alert law enforcement about criminal activity**, specifically, the commission and nature of the crime, the location of the crime or any victims, and the identity, description, and location of the perpetrator of the crime (45 CFR 164.512(f)(6)). This provision does not apply if the covered health care provider believes that the individual in need of the emergency medical care is the victim of abuse, neglect or domestic violence; see above Adult abuse, neglect, or domestic violence for when reports to law enforcement are allowed under 45 CFR 164.512(c).
- When consistent with applicable law and ethical standards:
 - To a law enforcement official reasonably able to **prevent or lessen a serious and imminent threat to the health or safety of an individual or the public** (45 CFR 164.512(j)(1)(i)); or
 - **To identify or apprehend an individual who appears to have escaped from lawful custody** (45 CFR 164.512(j)(1)(ii)(B)).
- **For certain other specialized governmental law enforcement purposes**, such as:
 - **To federal officials authorized to conduct** intelligence, counter-intelligence, and other national security activities under the National Security Act (45 CFR 164.512(k)(2)) or to provide protective services to the President and others and conduct related investigations (45 CFR 164.512(k)(3));

- **To respond to a request for PHI by a correctional institution or a law enforcement official having lawful custody** of an inmate or others if they represent such PHI is needed to provide health care to the individual; for the health and safety of the individual, other inmates, officers or employees of or others at a correctional institution or responsible for the transporting or transferring inmates; or for the administration and maintenance of the safety, security, and good order of the correctional facility, including law enforcement on the premises of the facility (45 CFR 164.512(k)(5)).

Except when required by law, the disclosures to law enforcement summarized above are subject to a minimum necessary determination by the covered entity (45 CFR 164.502(b), 164.514(d)). When reasonable to do so, the covered entity may rely upon the representations of the law enforcement official (as a public officer) as to what information is the minimum necessary for their lawful purpose (45 CFR 164.514(d)(3)(iii)(A)). Moreover, if the law enforcement official making the request for information is not known to the covered entity, the covered entity must verify the identity and authority of such person prior to disclosing the information (45 CFR 164.514(h)).

Mandated Child Abuse and Neglect Reporting from: <https://dcf.wisconsin.gov/cps/mandatedreporters>

Wisconsin law ([48.981\(2\)](#)) requires that any mandated reporter who has reasonable cause to suspect that a child seen by the person in the course of professional duties has been abused or neglected, or who has reason to believe that a child seen by the person in the course of professional duties has been threatened with abuse or neglect and that abuse or neglect of the child will occur, make a report to county CPS or law enforcement.

In addition, Wisconsin law ([175.32](#)) requires that any mandated reporter who believes in good faith, based on a threat made by an individual seen in the course of professional duties regarding violence in or targeted at a school, that there is a serious and imminent threat to the health or safety of a student or school employee or the public, make a report to law enforcement.

The professionals named as mandated reporters in the [Wisconsin Statutes 48.981 \(2\)](#) are as follows:

- Physicians
- Coroners
- Medical examiners
- Nurses
- Dentists
- Chiropractors
- Optometrists
- Acupuncturists
- A medical or mental health professional not otherwise specified in this list
- Social workers
- Marriage & family therapists
- Professional counselors
- Public assistance workers, including a financial and employment planner, as defined in [s49.141\(1\) \(d\)](#), Statutes
- School teachers
- School administrators
- School counselors
- School employees not otherwise specified in this list
- Mediators under [s.767.11](#), Statutes

- Child-care workers in a child care center, group home, or residential care center for children and youth
- Child care providers
- Alcohol or other drug abuse counselors
- Members of the treatment staff employed by or working under contract with a county department under s. 46.23, 51.42, or 51.437, Statutes, or a residential care center for children and youth
- Physical therapists
- Physical therapist assistants
- Occupational therapists
- Dieticians
- Speech-language pathologists
- Audiologists
- Emergency medical technicians
- First responders
- Police or law enforcement officers
- Court-appointed special advocates (CASA) (except as provided in subs. (2m) and (2r))
- Clergy (specific requirements and exceptions found under s.48.981(2)(bm)1-3)
- Juvenile correctional officers

In addition, the professionals named as mandated reporters in the Governor's Executive Order #54 are as follows:

- University of Wisconsin System (UWS) Professors
- UWS Administrators
- UWS Coaches
- All other UWS Employees

Reports of suspected child abuse and neglect can be made to the county where the child resides or to the law enforcement of where the possible abuse and/or neglect occurred. Reports of suspected school violence must be made to law enforcement.

- Persons making reports in good faith are immune from criminal or civil liability.
- A person who is mandated to report suspected child abuse or neglect will be informed by the county what action, if any, was taken to protect the health, safety, and welfare of the child who is the subject of the report.
- Penalty: Persons required to report, who intentionally fail to report suspected child abuse or neglect or threats of school violence may be fined up to \$1,000 or imprisoned up to 6 months or both.

Wisconsin Division of Quality Assurance (DQA) – Department of Health Services

The Division of Quality Assurance (DQA), is responsible for assuring the safety, welfare and health of persons using health and community care provider services in Wisconsin.

PO Box 2969

Madison, WI 53701-2969

Phone: 608-266-8481

Fax: 608-267-0352

File a complaint online:

<https://www.dhs.wisconsin.gov/dqa/sections.htm>



U.S. Department of Justice

FACT SHEET: WHAT LAW ENFORCEMENT OFFICERS "NEED TO KNOW" ABOUT THE FEDERAL MEDICAL RECORDS PRIVACY REGULATION AND ACCESS TO "PROTECTED HEALTH INFORMATION"

- Since April 14, 2003, a federal regulation gives federal privacy protections to medical records (45 Code of Federal Regulations – Parts 160 & 164).
- The regulation places legal obligations on doctors, hospitals, pharmacies, insurance companies, etc., governing their ability to disclose medical information about a suspect or victim and may, *in some situations*, prevent them from giving such information.
- ***This FACT SHEET will help law enforcement officers understand how to obtain personal medical evidence needed for investigations, within the bounds of federal law.***

Health Insurance Portability and Accountability Act of 1996 (HIPAA): Standards for Confidentiality of Individually Identifiable Health Information (HIPAA Privacy Rule)

- HIPAA's "Standards for Confidentiality of Individually Identifiable Health Information" governs how and when a "***Covered Entity***" can use or disclose "individually identifiable health (medical) information (in whatever form) concerning an individual person (in HIPAA terminology: "***protected health information***").
- There are three types of ***Covered Entities*** under HIPAA: (1) ***health plans***: group and individual health insurance, HMOs, Medicare, Medicaid and other government health plans; (2) ***health care clearinghouses***: billing services and providers; (3) ***health care providers***: doctors, nurses, paramedics and other emergency services personnel; hospitals and clinics; pharmacies (see 45 CFR 160.103). A fourth type of covered entity included Medicare prescription drug discount card sponsors.
- ***Protected health information*** is "individually identifiable health information" which is transmitted by electronic media, or maintained in any electronic medium (defined at 45 CFR 162.103), or transmitted or maintained in any other form or medium (essentially all health records identifiable by a patient name or other personal identifier – such as a Social Security Number – is ***protected health information***!).
- As a general rule, ***Covered Entities*** may not use or disclose ***protected health information*** unless permitted by a provision of the rules, such as the
 - ▶ patient provides ***written authorization*** (permission) for the disclosure, or
 - ▶ disclosure is for a ***health oversight*** purpose, or
 - ▶ disclosure is for a certain ***law enforcement*** purpose (*see back of this Fact Sheet*), or
 - ▶ disclosure is otherwise ***required by law***, e.g., statute, subpoena, court order.
- The behavior of government agencies that are ***not*** covered entities (e.g., law enforcement) is ***not*** regulated by the HIPAA Privacy Rule, but when ***law enforcement agencies*** seek protected health information from covered entities, the rules will dictate how the covered entities respond to law enforcement requests for ***protected health information***.

The HIPAA Privacy Rule provides "***law enforcement exceptions***" to the requirement that patients authorize a Covered Entity's disclosure of their protected health information. So, if a Covered Entity or a person speaking on behalf of a Covered Entity, says: "***Sorry, officer, I can't give you that information because of the HIPAA privacy regulations...***" or "***the patient didn't authorize this disclosure...***"

(over)

You can respond with one of the following responses, IF it applies... *“Yes, [Covered Entity], you can give me the information I need because [one of the following law enforcement exceptions applies] ...”*

1. **Required by law** [45 CFR 164.512(f)(1)(i)] *e.g., “the laws of this State require reporting of [certain types of wounds or other physical injuries...] to law enforcement agencies...”*
2. **Court order, or warrant, subpoena or summons issued by a judicial officer** [45 CFR 164.512(f)(1)(ii)(A)] *“I am serving a court-ordered subpoena on you, so can (and must) produce the medical records I am seeking.”*
3. **Grand jury subpoena** [45 CFR 164.512(f)(1)(ii)(B)] *“I am serving a grand jury subpoena on you, so you can (and must) produce the medical records that I seek.”*
4. **Administrative subpoena or request, but only if 3 specific requirements are met** [45 CFR 164.512(f)(1)(ii)(C)] *“because I am serving an administrative subpoena on you, and I certify that the subpoena meets the three-part test... (1) the information sought is material to a legitimate law enforcement inquiry; (2) the request is specific and limited in scope to the purpose for which it is being sought; and (3) de-identified information could not reasonably be used (i.e., without SSN or name, the information would be useless as evidence).”*
5. **Locate or identify** [45 CFR 164.512(f)(2)] *“I am trying to locate OR identify a suspect... fugitive...material witness...OR a missing person.”* This exception will permit access to 8 types individually identifiable information (but excludes DNA, dental records, body fluid, or tissue, which would require a subpoena).
6. **Information about a victim of a crime** [45 CFR 164.512(f)(3)] *“I need this information about this person, who is or I suspect is a victim of a crime...or to determine if someone else committed a crime...that cannot be delayed until the victim approves the disclosure...”*
7. **Crime on premises** [45 CFR 164.512(f)(5)] *“the [covered entity] believes that the information is evidence of a crime that occurred on the premises” (e.g. a nursing home, hospital, etc.)*
8. **Reporting crime in emergencies** [45 CFR 164.512(f)(6)] *“you are an emergency health care worker who responded to a medical emergency outside the hospital (etc.) and you can tell law enforcement about the commission and nature of the crime; location of the crime and victims; the identity, description or location of the perpetrator...”*
9. **Victims of abuse, neglect, domestic violence** [45 CFR 164.512(c)] This exception is limited to four specific scenarios; if possible, get a subpoena or the individual’s agreement to use his/her medical information instead of relying on this exception.
10. **Coroners** [45 CFR 164.512(g)(1)] *“because the coroner or medical examiner needs the information to determine the cause of death or perform his other duties.”*
11. **To avert a serious threat to health/safety** [45 CFR 164.512(j)] *“the disclosure is necessary to avert a serious and imminent threat to a person’s safety or the public...; OR to identify or apprehend an individual ... because that individual admitted participating in a violent crime that may have caused serious physical harm to the victim”; OR “to identify or apprehend someone who escaped from a correctional institution or from lawful custody.”*
12. **Other important miscellaneous exceptions**: national security and intelligence; protective services for the President and others; ***jails, prisons, law enforcement custody*** to safeguard the person/s in custody or corrections employees who are in proximity of the person/s in custody.

Remember to show your badge, that you need to satisfy only ONE of the law enforcement exceptions, AND that you also must familiarize yourself with the requirements of your state’s medical records privacy laws. To stop a Covered Entity from disclosing to patients that you have their medical information, (1) make an oral request that the entity not make a disclosure to the patient and (2) follow up with a written request, on official letterhead, within 30 days.

Crisis Intervention Resources

Milwaukee Police Department Crisis Intervention Team (request CIT Officer)

911 emergency

414-933-4444 non-emergency

Milwaukee Police/West Allis Police/Milwaukee County DA/Milwaukee County Behavioral Health Division

Crisis Assessment Response Team (CART) – Officer/Clinician Team

911 emergency

414-933-4444 non-emergency Milwaukee Police

414-302-8000 non-emergency West Allis PD

414-257-7222 BHD Crisis Line

Milwaukee Police Department/ Salvation Army Chaplaincy Program

911 emergency

414-933-4444 non-emergency

414-935-7851 – Faith Based Coordinator

Milwaukee County Behavioral Health Division (BHD):

Access Clinic

9455 W Watertown Pl Road

Wauwatosa, WI 53226

414-257-7665

Uninsured mental health walk-in clinic

BHD Crisis Mobile Team – 414-257-7222 (18 and older)

Mobile Urgent Treatment Team -414-257-7621 (17 and younger)

BHD Community Consultation Team (Intellectual/Developmental Disabilities) – 414-257-7797

BHD Psychiatric Crisis Center

9455 W Watertown Plank

414-257-7260

Psychiatric Emergency Room

Three Party Petitions – Milwaukee County Corporation Council

901 N 9th St – Milwaukee County Courthouse Room 303

Milwaukee, WI 53233

414-278-4317

Peer Run Recovery Center

804 W Greenfield Av

Milwaukee, WI 53204

Mon-Fri 4p-8p, Sat 10a-4p, Sun 1p-5p

Crisis Resource Centers - MCFI

Crisis Resource Center - North

5409 W Villard
Milwaukee, WI 53218
414-539-4024

Crisis Resource Center -South

2057 S 14th St
Milwaukee, WI 53204
414-643-8778

24/7 crisis stabilization houses for voluntary patients

<http://www.mcfi.net/Mental-Health/Crisis-Resource-Center.htm>

National Alliance on Mental Illness (NAMI) Greater Milwaukee

3200 S 3rd St #6
Milwaukee, WI 53207
8:30am-5pm
414-344-0447

<http://www.namigrm.org>

National Alliance on Mental Illness (NAMI) Waukesha

217 Wisconsin Ave, Suite 300
Waukesha, WI 53186
262-524-8886

<http://www.namiwaukesha.org>

National Alliance on Mental Illness (NAMI) Ozaukee

13460 N Port Washington Rd
Mequon, WI 53097
262-243-3627

<http://www.namiozaukee.org>

National Alliance on Mental Illness (NAMI) Wisconsin

4233 Beltline Hwy
Madison, WI 53711
608-268-6000

<http://www.namiwisconsin.org>

Mental Health America of Wisconsin

600 W Virginia St #502
Milwaukee, WI 53204
414-276-3122

<http://www.mhawisconsin.org>

Crisis Response Unit - Milwaukee County District Attorney's Office

Crime Victim/Witness Resources
Safety Building, Room 618
821 W State Street
Milwaukee, WI 53233
414-278-4841 office (Mon-Fri , 8a-3p)
414-378-4713 daytime cell
414-380-1266 evening cell
Crisis Support for crisis victims and witness

Waukesha County Mental Health

514 Riverview Ave
Waukesha, WI 53188
262-548-7666 or 414-455-1736
Toll Free 866-211-3380

Ozaukee County Health and Human Services

121 W Main St
Port Washington, WI 53074
262-284-9411
8:30am-5pm
Mental Health, Case Management, and AODA Services
Ozaukee Crisis Intervention Services Hotlines:
262-238-8145 or 262-284-8145 (8:30a-5p)
COPELINE – 262-377-2673 – afterhours and weekends

Behavioral/Mental Health Inpatient and Hospital Services

Milwaukee County Behavioral Health Division

9455 W Watertown Plank

414-257-7260

Rogers Memorial Hospital -Brown Deer

4600 W Schroeder Dr

Brown Deer, WI 53223

414-865-2500

Inpatient/Outpatient Psychiatric Services

Rogers Memorial Hospital -Oconomowoc

34700 Valley Road

Oconomowoc, WI 53066

262-646-4411

Inpatient/Outpatient Psychiatric Services

Rogers Memorial Hospital -West Allis

11101 W Lincoln Ave

West Allis, WI 53227

414-327-3000

Inpatient/Outpatient Psychiatric Services

Aurora Psychiatric Hospital

1220 Dewey Ave

Wauwatosa, WI 53215

414-454-6600

Inpatient/Outpatient Psychiatric Services

St. Francis Hospital

3237 S 16th St – 7th Floor

Milwaukee, WI 53215

414-647-5519

Mental Health and Addiction Care- Inpatient Unit

Aurora St. Luke's South Shore

5900 S. Lake Drive

Cudahy, WI 53110

414-489-9000

Behavioral Health and Addiction – Inpatient Unit

Columbia St. Mary's - Milwaukee

2301 N Lake Drive
Milwaukee, WI 53211
414-291-1200

Behavioral Medicine and Detox Services – Inpatient Unit

Provides treatment for mental illness and addiction including alcohol and drug dependence, chronic mental illness, coping with physical illness and depression as well as emotional/cognitive of older adults. Partial hospital and intensive outpatient programs provide structured programs, time-limited transitional services for adults experience serious impairment in psychosocial functioning or are struggling with an addiction. Other specialty and levels of treatment located in Ozaukee County.

Columbia/St. Mary's- Ozaukee

13111 N Port Washington Rd
Mequon, WI 53097
262-243-7373

Behavioral Medicine and Detox Services – Inpatient Unit

Community Memorial Hospital

W180 N8085 Town Hall Road
Menomonee Falls, WI 53051
262-251-1005 - 27/7 Intake line

Behavioral Health Unit and Substance Abuse Treatment – Inpatient Unit

Waukesha Memorial Hospital

725 American Ave
Waukesha, WI 53188
262-928-1000

Behavioral Health Services – Inpatient Unit

Clement J. Zablocki VA Medical Center

5000 W National Ave
Milwaukee, WI 53295
414-384-2000

Behavioral Health Unit and Substance Abuse Treatment – Inpatient Unit

Children's Hospital Of Wisconsin – Mental Health Central Intake

414-266-3339
<http://www.chw.org>

Counseling/Therapy/Psychiatric Support Services

Guest House of Milwaukee

1216 N 13th St
Milwaukee, WI 53205
414-345-3240
<http://www.guesthouseofmilwaukee.org/>
Mental Health and AODA Counseling

Acacia Mental Health Clinic

5228 W Fond du Lac Ave
Milwaukee, WI 53216
414-871-9111
Outpatient mental health and addiction treatment for adults, children and adolescents, and families. In-home services for severely emotionally disturbed children.

Human Development Center, Inc

6833 W Fond du Lac Ave
Milwaukee, WI 53218
414-449-9908
Mission – to assist youth and their families with psychosocial development
Anger management and daily living groups, life skills, short-term psychotherapy, “The Elite” youth development and scholarship program
Crisis Prevention Interventionists are on call 24 hours/7 days a week to respond to emergency mental health crisis

Adkins Counseling Services

6001 W Center St #208
Milwaukee, WI 53210
414-393-1099
Provides mental health counseling services to families, individuals, children, teens and adults. Specializes in play therapy, family mediation, anger management and in-home therapy.

Alternatives in Psychological Consultation

5757 W Oklahoma Ave
West Allis, WI 53219
10045 W Lisbon Ave, Wauwatosa, WI 53222
414-358-7144
www.altlig.com

Provides a wide range of approaches to therapy with many clinicians dual certified to provide services to individuals with co-occurring concerns such as mental health and substance abuse disorders. Providers offer diversity in both cultural and therapeutic backgrounds. Services include couples, individual, and family therapy, child and adolescent specialists, substance use and abuse assessment and intervention. Also provides coordination for Comprehensive Community Services.

ARMI Counseling Services

4001 W Capitol Drive
Milwaukee, WI 53216
414-455-3879 or 414-810-6691

www.amricounseling.weebly.com

Services include mental health and substance abuse assessment and counseling, couples, and family therapy, drug and alcohol abuse testing and play/art therapy.

Aurora Family Services

3200 W Highland Blvd
Milwaukee, WI 53208
414-345-4941

Counseling for individuals, couple and families experiencing problems with anxiety, depression, relationship concerns, loss, parenting issues or poor school/work performance. Services provided at low or no cost for those without insurance or with limited resources based on a sliding scale.

Behrens Psychotherapy Services

2321 E Capitol Drive #400
Shorewood, WI 53211
262-689-0688

www.behrenspsychotherapyservices.com

Comprehensive mental health clinic that provides counseling for children, adolescents, families and adults. Also provides psychological assessment and in-home psychotherapy. Services provided on a sliding scale for those without insurance.

Bell Therapy, Inc

Multiple locations
414-527-6940

www.phoenixcaresystems.com/bell

Programs and services include medical day treatment programs service individuals with long-term mental illness and individuals with co-occurring disabilities. Community based residential options for adults with intellectual and developmental disabilities and/or serious and persistent mental illness. Day and vocational services, programs that teach independent living skills and an outpatient clinic.

Catholic Charities Counseling Services

2021 N 60th St
Milwaukee, WI 53208
414-771-2881

www.ccmke.org

Provides culturally competent mental health services for individuals with cognitive and physical disabilities. Accepts clients who are without insurance or have limited resources on a sliding fee scale. Services are non-denominational and open to all people.

Cedar Creek Family Counseling

9910 W Layton Ave, Suite 2
Greenfield, WI 53228
414-427-4884

Provides a variety of services to clients dealing with substance abuse and mental health issues. Offers a full range of outpatient services including primary and outpatient programs, relapse prevention, aftercare, intoxicated driver program, anger management, and two residential treatment/sober living environments.

Children's Hospital of Wisconsin Child and Adolescent Psychiatry and Behavioral Medicine

9000 W Wisconsin Ave
Wauwatosa, WI 53226
414-266-2932

1020 N 12th St
Milwaukee, WI 53233
414-277-8980

4855 S Moorland Dr
New Berlin, WI 53151
262-432-7702
www.chw.org

Psychiatrist, psychologists, neuropsychologists, psychotherapists, and nurse practitioners provide mental health diagnosis and treatment to children, adolescents and their families for anxiety and attachment disorders, ADHD, bipolar disorder, child abuse and neglect, depression and psychotic disorders.

Children's Hospital of Wisconsin Child and Family Counseling

620 S 76th St
Milwaukee, WI 53214
414-453-1400

www.chw.org/childrens-and-the-community

Child and family counselor work with children – toddlers through adolescents – and their families to address emotional and behavioral challenges and strengthen family ties. Counselors assist families with issues such as depression and anxiety, low self-esteem, anger management, abuse, parent-child conflicts and changes related to adoption or foster care placement.

Childynamics Child & Adolescent Day Treatment and Outpatient Services

11904 W North Ave
Suite 110
Wauwatosa, WI 53226
414-258-4318

www.childynamics.com

Specializes in mental health services for children and adolescents ages 4-16 years with behavior and/or emotional difficulties at home, school, and/or the community. Half-day day treatment with weekly individual and family therapy, psychological evaluations and medical management.

Christian Family Counseling

1214 S 8th St
Milwaukee, WI 53204
9505 W Brown Deer Rd
Milwaukee, WI 53223
262-345-5561

www.christianfamilysolutions.org

Offers individual, group, family, and couples/marital counseling. Licensed to provide Telehealth services and offers secure video counseling sessions when appropriate and available. Staff consists of licensed professional therapists (counselors, social workers, and psychologists) with extensive post-graduate training.

Clement J. Zablocki VA Medical Center

5000 W National Ave
Milwaukee, WI 53295
414-384-2000

www.milwaukee.va.gov

Provides inpatient, residential and outpatient primary, secondary and tertiary mental health care for veterans. Veterans with a wide variety of difficulties (i.e. diagnoses) can receive a full and integrative continuum services.

Forward Choices

6040 W Lisbon Ave, Suite 103
Milwaukee, WI 53210
414-442-1751

www.forwardchoices.com

Treatment for all age ranges and mental health need. Services include individual therapy, family therapy, adolescent group therapy, animal-assisted therapy and clinical collaboration with primary care physicians and psychiatrists.

Gateway to Change

2319 W Capital Drive
Milwaukee, WI 53206
414-442-2037

Mon-Fri , 8a-5p – Walk-ins and self-referrals accepted and criminal justice system involved clients Adult AODA and mental health treatment and services with experience in providing culturally sensitive treatment service to help individuals overcome dependency, on alcohol and other drugs. Offers AODA assessment, day treatment, family counseling, group counseling, and individual counseling.

Gerald L. Ignace Indian Health Center

1711 S 11th St
Milwaukee, WI 53204
414-383-9526

www.gliihc.net

Serves tribal members. Behavioral Health services including outpatient therapy for mental health, substance abuse and co-occurring disorders, AODA groups and talking circles.

Horizon Healthcare

5408 W. Burleigh St
Milwaukee, WI 53210
414-362-8147
4650 S Howell Ave
Milwaukee, WI 53207
414-762-5429

www.horizonhealthcareinc.com

Provides substance abuse and mental health services with a staff of physicians, nurse practitioners, clinical psychologists, social workers, addictionologists, substance abuse professionals and peer specialists. Also offers TeleHealthcare services and residential treatment and recovery services for adult males through Matt Talbot Recovery Services.

The Lighthouse Clinic

2524 E Webster #203, Milwaukee, WI 53211
11803 W North Ave, Wauwatosa, WI 53226
11520 N Port Washington Rd #107E, Mequon, WI 53092
414-964-9200

Receptionist Hours M-F 8:30a-4:30p, 24 hour answering service – Day, evening and weekend appointments available
<http://www.thelighthouseclinic.com>

Jewish Family Services Counseling and Clinical Services

1300 N Jackson St
Milwaukee, WI 53202
5800 N Bayshore Dr #B215
Glendale, WI 53217
414-390-5800

www.jfsmilw.org

Counseling services available for adults and couples. Multidisciplinary team is qualified to assess and treat a range of emotional problems from the common issues of adjustment to serve behavioral difficulties, relationship issues, domestic abuse and addictions. JFS services are open to the people of all faiths, incomes, backgrounds and lifestyles. For those without insurance, fee reductions and/or payment plans are available based on need.

La Causa Treatment Services

1212 S 70th St, Suite 115A
Milwaukee, WI 53214
414-902-1500

www.lacausa.org

Provides services to children, adolescents, and adults. Therapists have experience providing mental health and substance abuse for at-risk individuals and families with co-occurring mental health and substance abuse needs. Staff is sensitive to the physical, emotional, spiritual and cultural needs of individuals and families.

La Causa Recovery Center

804 W Greenfield Ave
Milwaukee, WI 53204
414-316-4156

www.lacausa.org

A peer-run drop-in center, staffed by Certified Peer Specialists, that offers a low pressure environment that emphasizes mental health wellness and recovery, empowerment, education, prevocational services and socialization opportunities. Examples of activities offered to members include self-care activities, arts and crafts, recreational activities, assistance with locating community resources, employment and psycho-educational groups.

M&S Clinical Services

2821 N 4th St, Suite 516
Milwaukee, WI 53212
414-263-6000

Provides comprehensive culturally competent outpatient mental health and substance abuse services to families, adults, couples, youth and children. Determines eligibility for Milwaukee County-funded Alcohol and other drug abuse treatment. Individuals must be at least 18 years old and a Milwaukee County resident seeing AODA treatment. Staff is well qualified in the Milwaukee County Wiser Choice assessment process and will refer clients to treatment programs of their choice, based on the outcome of their assessment.

Marquette University Center for Psychological Services

Cramer Hall
604 N 16th St #307
Milwaukee, WI 53233
414-288-53233

www.marquette.edu/psyc/cps/shtml

Operated by the Department of Psychology at Marquette University and open to the community. Offers evaluation and therapeutic services for adults, children, couples, and families, while giving advanced graduate students in clinical psychology the opportunity to gain clinical experience under the supervision of Marquette faculty. Fees are determined based upon ability to pay.

MCFI Children's Behavioral Health Resources

2020 W Wells St
Milwaukee, WI 53233
414-476-9631

www.mcfi.net/Childrens-Behavioral-Health.htm

MCFI, in collaboration with TLS Behavioral Health provides behavioral health assessment for children up to age 12, comprehensive treatment plans, confidential therapy and counseling services. Also provides consultation services for schools and community services.

Milwaukee Health Services

8200 W Silver Spring Dr
Milwaukee, WI 53218
2555 Dr. Martin Luther King Dr
Milwaukee, WI 53218
414-760-3900

www.mshi.org/services_behavior_health.html

Services include individual, child, family, couples and group therapy, neuropsychological and personality testing and medication management. Sliding-fee scale program for clients with no insurance.

North Shore Psychotherapy Associates

5800 N Bayshore Dr. Suite A250
Glendale, WI 53217
414-962-6764

www.northshorepsychotherapyassociates.vpweb.com

Outpatient mental health services for children, adolescents, adults and families. Services include individual, couples, and family therapy, psychological evaluations (all age levels) and psycho-educational evaluations.

Outreach Community Health Center

210 W Capital Drive
Milwaukee, WI 53212
414-727-6320

www.orch-milw.org

Provides psychiatric, psychotherapy, and substance abuse services on a traditional outpatient basis. Services include individual and group therapy as well as medication management. Services patients of all ages and income levels.

Professional Services Group

1126 S 70th St, Suite S507
West Allis, WI 53214
414-727-2789

www.psgcip.com

Provides outpatient and in-home mental health counseling services including mental health and behavioral health therapies, addiction services, groups, and psychological and psychiatric services.

Red Oak Counseling

12970 W Bluemound Rd
Elm Grove, WI 53212
262-780-1020

www.redoakcounseling.com

Mental health and substance abuse clinic specializing in addictions, eating disorders, relationships, family dynamics, and work-related topics. Extensive experience in working with veterans and military families.

Renew Counseling Services

1225 W Mitchell St
Milwaukee, WI 53204
414-383-4455

Mental health/alcohol and other drug abuse outpatient clinic providing services from children to adults.

Sebastian Family Psychology Practice

1720 W Florist Ave, Suite 125
Glendale, WI 53209
414-247-0801

www.sebastianfpp.com

Provides a variety of behavioral health care services including mental health assessments, psychiatric care and medication management, psychological testing, mental health counseling, alcohol and other drug abuse (AODA) counseling, refugee mental health and supportive services and case aides/parenting support. Clinic staffed by a team that is ethnically, culturally and linguistically diverse.

Shorehaven Behavioral Health

3900 W Brown Deer Rd
Milwaukee, WI 53209
4370 S 76th St
Greenfield, WI 53228
414-540-2170

www.shorehavenbhi.com

Offers a full spectrum of services including outpatient mental health/substance abuse counseling, substance abuse intensive outpatient treatment, groups, individual and family therapy. Adult and child/adolescent psychiatrists providing evaluations and medication management.

Sixteenth Street Community Health Center

1032 S Cesar Chavez Dr
Milwaukee, WI 53204
414-672-1353

www.ssch.org

Outpatient psychiatry/mental health services for all ages, provided by bilingual (Spanish-speaking) counselors, psychologists, and psychiatrists.

SDC Youth and Family Development Program Counseling and Wellness Clinic

4041 N Richards St
Milwaukee, WI 53212
414-906-2790

www.cr-sdc.org

Outpatient treatment programs for substance abuse and mental health need for Milwaukee County youth between the ages of 8-19. Individual, group, and family counseling, case management, referrals, consultations and case coordination advocacy.

The Bridge Health Clinics and Research Centers

600 W Walnut St
Milwaukee, WI 53212
414-831-4500

www.thebridgehealthclinics.com

Offers services for persons who are adversely affected by addiction, mental illness, disability, or other psychological health factors, physical illness and/or socio-economic factors. Provides services for children, adolescents, adults and families.

Whole Health Clinical Group (formerly TLS)

932 S 60th St
West Allis, WI 53214
414-476-9631

www.mcfi.net/Mental-Health.htm

Offers a range of programs and services including outpatient mental health services, including services for individuals who are deaf or hard of hearing. Staff also works with families, referral sources, and support agencies to coordinate services. Provides services for children in collaboration with MCFI's Children's Behavioral Health. The Winged Victory Program helps eligible individuals navigate the application process, submit medical evidence to the Disability Determination Bureau and access benefits such as Supplemental Security Income (SSI), Social Security Disability (SSDI), Medicare (Title 18), and Medicaid (Title 19). Also provides screening to determine which disability program a person is eligible for.

CORE (Coordinated Opportunities for Recovery and Empowerment)

414-257-7607

Program for ages 10-23 experiencing first episode of psychosis, hallucinations, delusions, unusual thoughts, disorganized thinking/speech, and/or disruption of self-care. Care coordination, therapy, employment and education support, peer support and psychiatric services.

UWM Psychology Clinic

Pearse Hall
2513 E Hartford Avenue
Milwaukee, WI 53211
414-229-5521

www.uwm.edu/psychology/clinic

The clinic is a training facility for psychology graduate students who are supervised by faculty members. Individuals who are appropriate for the training level and need of student therapists are accepted as clients. Open to the community. Offers a low-fee, sliding scale. Specific areas include traumatic stress and anxiety disorders, depression treatment, psychoeducational evaluation for children, child neuropsychology, adult psychological assessment couples therapy and broad-based cognitive-behavioral psychotherapy.

Veteran Quest Clinic

1322 S 117th St
West Allis, WI 53214
414-257-3622

www.veteranquest.net

Mental health services for veterans and military families including individual, group and family therapy as well as yoga therapy. Areas of expertise include post-traumatic stress disorder, trauma, depression, anxiety, anger management and substance abuse. Reduced fees for counseling services for veterans/family. For those without insurance coverage, a flexible payment schedule may be worked out.

Wheaton Franciscan Behavioral Health Services

3267 S 16th St
Milwaukee, WI 53215
414-389-3111
3070 N 51st St
Milwaukee, WI 53210
13950 W Capital Drive
Brookfield, WI 53005
414-874-6288

www.mywheaton.org/services/mental-health-addiction-care

Offers comprehensive outpatient counseling. Services are available for children, teens and adults, and older adults who may be dealing with issues such as alcohol and/or drug addiction, anxiety disorders, mood disorders, Attention Deficit Disorder, school issues, trauma, depression, grief, relationship issues, abuse and anger management.

Willowglen Academy, Inc

4065 N 35th St. Suite N100
Milwaukee, WI 53216
414-445-9180

www.phoenixcaresystems.com

Outpatient clinic offering mental health services benefit children, adolescents, adults, and families who may be experiencing emotion, behavioral, mental, cognitive, intellectual, developmental or substance use conditions. Services include mental health assessments, psychiatric services and mental health/substance abuse counseling. Also operates Community-Based Residential Facilities for adults who have been diagnosed with mental illness or developmental disabilities that may be long-standing along with cognitive impairment that inhibits their ability to live independently. Multiple locations.

Tyre and Childs Public Safety Consultation

385 Williamstown Suite 301
Delafield, WI 53018
262-646-6404
childs@tyreandchilds.com

CASE MANAGEMENT SERVICES

Milwaukee County Behavioral Health Division

Community Access to Recovery Services (CARS)

9201 W Watertown Plank Rd

Milwaukee, WI 53226

414-257-8095

Case Management Services including Community Support Programs (CSP), Target Case Management (TCM), AODA, and Crisis Case Management

Alternatives for Psychological Counseling

10045 W Lisbon Ave

Wauwatosa, WI 53222

414-358-7999

Bell Therapy CSP North

4929 W Fond Du Lac Ave

Milwaukee, WI 53216

414-871-6122

Bell Therapy CSP South

634 W Historic Mitchell St

Milwaukee, WI 53204

414-383-4486

Bell Therapy TCM

4065 N 35th St

Milwaukee, WI 53216

414-445-9180

Outreach Community Health Center CSP and TCM

711 W Capital Drive

Milwaukee, WI 53206

414-374-2400

Outreach Community Health Center Recovery CSP

711 W Capital Drive

Milwaukee, WI 53206

414-727-6300

Justice Point

821 W State St #417

Milwaukee, WI 53233

414-278-2140

<http://www.justicepoint.org>

Milwaukee Center for Independence

2020 W Wells
Milwaukee, WI 53208
414-937-2020

Milwaukee Mental Health Associates North

4957 W Fond Du Lac Ave
Milwaukee, WI 53216
414-873-1960

Milwaukee Mental Health Associates South

414-645-9930

Project Access

823 S 60th St
Milwaukee, WI 53214
414-456-1155

Horizon TCM

5408 W Burleigh St
Milwaukee, WI 53210
414-362-8147

Whole Health Clinical Group (formerly TLS)

932 S 60th St
West Allis, WI 53214
414-476-9675

Wisconsin Community Services (WCS)

3732 W Wisconsin Ave #200
Milwaukee, WI 53208
414-344-6111

La Causa TCM

1212 S 70th St
West Allis, WI 53214
414-647-5971

Community Linkage and Stabilization Program (CLASP)

804 W Greenfield Av
Milwaukee, WI 53204
414-257-7750

Guest House of Milwaukee

1216 N 13th St

Milwaukee, WI 53205

414-345-3240

<http://www.guesthouseofmilwaukee.org/>

Milwaukee County BHD Comprehensive Community Services (CCS)

9455 W Watertown Plank Rd

Milwaukee, WI 53226

414-257-6060 or 414-257-8095

<http://county.milwaukee.gov/CCS.htm>

CCS is a voluntary program for Milwaukee County Residents (adults and juveniles) on Medicaid, T-19 or is eligible for T-19, designed to help individuals cope with mental health issues, emotional disturbances and substances use disorders recover from their conditions and attain the lives they desire.

Community Advocates

728 N James Lovell St

Milwaukee, WI 53233

414-499-4777

www.communityadvocates.net

Provides mental health-related services that are homeless and have a mental illness. Staff conducts outreach on the streets, and at meal sites, and in emergency shelters. Provides engagement, connection with other service providers, assistance to access mental health and health services, access to safe havens and other transitional a permanent housing, and referral and help securing benefits.

Discovery and Resource Center

4402 S 68th St, Suite 100

Greenfield, WI 53220

414-321-4411

www.discoveryandrecoveryclinics.com

Offers a variety of specialties for children, adolescents, adults, couples and families. Clinicians have training in the areas of marriage counseling, family counseling, divorce/co-parenting counseling, EMDR therapy, Autism Spectrum support/counseling and life adjustment therapy.

Dryhootch of America

1030 E Brady St

Milwaukee, WI 53214

414-455-8456

4801 W National Ave

Milwaukee, WI 53214

414-988-9828

www.dryhootch.org

Provides peer-to-peer support for veterans and their families. Offers support groups for veterans suffering from PTSD, alcoholism or drug addictions as well as art, music, and writing groups. Provides an inviting atmosphere where veterans, their families and friends can reconnect with other veterans. Can also provide advice or other resources on issues including mental health concerns, benefits, and legal issues.

HOMELESS OUTREACH ORGANIZATIONS (Street Outreach)

Outreach Community Health Centers

711 W Capitol Dr,
Milwaukee, WI 53206
414-374-2400
<http://www.ochc-milw.org/>

Milwaukee County Housing Division Programs

(Including Safehaven, Permanent Supportive Housing, Housing First, etc),
600 W Walnut, Suite 100
Milwaukee, WI 53212
(414) 278-2944
<http://housingfirstmilwaukee.com/>

Community Advocates Homeless Outreach Nursing Center

3410 W Lisbon Ave
Milwaukee, WI 53208
414-671-6337 x5204
www.communityadvocates.net

Milwaukee Police Department Homeless Outreach Team

749 W State Street, Milwaukee, WI 53233
911 emergency, 414-933-4444 non-emergency
Request a Homeless Outreach Team (HOT) Officer when calling
HOT@milwaukee.gov

Faithbuilders After Dark

James Haley
Director Faith Builders Community Teams
4901 S Howell Ave,
Milwaukee, WI
Email: mrhaley@gmail.com
www.Facebook.com/FaithBuildersCommunityTeams
<http://www.myfaithbuilders.org/>
4th Friday of the month, evening outreach, monthly

DESATAR Ministry

Kingdom Warriors Riders for Christ Motorcycle Ministry
1170 W Windlake Ave,
Milwaukee, WI
kwrc@desatar.org
<http://www.desatarministry.org/>
Saturday morning 6:45am outreach, typically monthly

Larry Under the Bridge

Tippecanoe Church
125 W Saveland Ave
Milwaukee, WI
414-481-4680
<http://www.tippechurch.org/>

Mr. Bob's Under the Bridge

Advent Lutheran Church
W63 N642 Washington Ave, Cedarburg, WI 53012
262-649-6657
<http://mrbobsunderthebridge.org/>
Outreach and food/supply distribution/shower trailer occurs every
Saturday morning at: Kosciuszko Park, 2201 S 7th St, Milwaukee – 8am-
9:30am

StreetLife Communities Milwaukee

Supply distribution occurs Saturday mornings on 8th and Michigan in the Wells Fargo Parking lot
<http://friedenspantry.org/streetlife/>

Street Angels - Milwaukee Outreach

Eva Welch - Coordinator
414-739-2467
Meal and supply distribution Sunday, Tuesday and Thursdays, various locations 6pm

Milwaukee Community Collective

Marie Carlson – Outreach Coordinator
414-614-3647

Street Beat Youth Outreach

Pathfinders/Walkers Point Youth and Family
4200 N Holton St #400
Phone: 414-964-2565
info@pathfindersmke.org
21 year old and under

Feeding His Flock

1610 S 81st St
West Allis, WI 53219
Thursdays 4p-7p
feedinghisflock124@outlook.com
414-439-4291
Monday night outreach

Guest House of Milwaukee

1216 N 13th St
Milwaukee, WI 53205
414-345-3240
<http://www.guesthouseofmilwaukee.org/>

Morning Glory Ministries

Clarke Square Park
Saturday breakfast from 9-11
Clothes and care packets
contact@mineralstreet.org
414-384-1244

Jabes Ministry

PO Box 34192
Milwaukee, WI 53234
414-399-9708
jabesministry@yahoo.com

Milwaukee Homeless Veteran's Initiative (VetsNet – Wisconsin Veteran's Network)

PO Box 14575
West Allis, WI 53214
6317 W Greenfield Ave
West Allis, WI 53214
414-257-4111
info@mkehomelessvets.org
9am-4pm Mon-Fri
Women's Veterans Initiative, food, home support, wellness, outreach, bikes for stripes program
<http://www.mkehomelessvets.org/>

White Stone Warriors

2517 N Dousman Rd
Oconomowoc, WI 53066
<http://www.whitestonewarriors.com>
262-391-1165

CONSUMER SUPPORT RESOURCES

Grand Avenue Club

210 E Michigan St
Milwaukee, WI 53202

414-276-6474 Main

414-727-3366 Membership department

<http://www.grandavenueclub.org/>

Grand Avenue Club provides adult members in Milwaukee County who have experienced mental illness pre-vocational, employment, educational, housing, recreational, and cultural opportunities so that their lives will be more productive and satisfying.

Our Space, Inc.

1527 W National Ave

414-383-8921

<http://www.ourspaceinc.org/>

Peer support and psychosocial rehab center for mental health consumers

Owen's Place

4610 W Fond du Lac Ave, Milwaukee, WI

414-977-4249

Youth drop in center, peer support, fames, skill building, wellness and job center

National Alliance on Mental Illness (NAMI) Greater Milwaukee

3200 S 3rd St #6

Milwaukee, WI 53207

8:30am-5pm

414-344-0447

<http://www.namigrm.org>

National Alliance on Mental Illness (NAMI) Waukesha

217 Wisconsin Ave, Suite 300

Waukesha, WI 53186

262-524-8886

<http://www.namiwaukesha.org>

National Alliance on Mental Illness (NAMI) Ozaukee

13460 N Port Washington Rd

Mequon, WI 53097

262-243-3627

<http://www.namiozaukee.org>

National Alliance on Mental Illness (NAMI) Wisconsin

4233 Beltline Hwy

Madison, WI 53711

608-268-6000

<http://www.namiwisconsin.org>

Mental Health America of Wisconsin

600 W Virginia St #502

Milwaukee, WI 53204

414-276-3122

<http://www.mhawisconsin.org>

Milwaukee County Behavioral Health Division

Community Access to Recovery Services (CARS)

9201 W Watertown Plank Rd

Milwaukee, WI 53226

414-257-8095

Case Management Services including Community Support Programs (CSP), Target Case Management (TCM), AODA, and Crisis Case Management

Human Development Center, Inc

6833 W Fond du Lac Ave

Milwaukee, WI 53218

414-449-9908

Mission – to assist youth and their families with psychosocial development

Anger management and daily living groups, life skills, short-term psychotherapy, “The Elite” youth development and scholarship program

Crisis Prevention Interventionists are on call 24 hours/7 days a week to respond to emergency mental health crisis

The WALLY PROJECT

www.facebook.com/WallyProject

A “Pay it Forward” effort to encourage Compassion, Assistance, Kindness, Empathy towards the homeless, the destitute, and folks living with untreated mental illness.

SHOWERS

Beulah Briton Community Center

2555 S Bay St
Milwaukee, WI
414-481-2494

St. Ben's

1015 N 9th St
Milwaukee, WI 53233
414-271-0135
1pm-4pm, Mon-Fri

Repairer's of the Breach

1335 W Vliet St
Milwaukee, WI
<http://www.repairers.org/>

St. Vincent De Paul – South

931 W Madison St
Milwaukee, WI 53204

Milwaukee County Parks Indoor Pools

Pulaski Pool – 2701 S 16th St, Milwaukee, WI – 414-645-2328
Noyes Pool – 8235 W Good Hope Rd, Milwaukee, WI, 414-353-2433
<http://county.milwaukee.gov/IndoorPools9146.htm>

Summerfield Church

728 E Juneau
Milwaukee, WI 53233
mealoutreach@summerfieldchurch.org
414-272-2610
Day Center with showers – Mon/Wed/Fri 11am-3pm
Meal program/clothing bank – Saturdays 4:30p-6pm DST (Mar-Nov)
Saturday 3:30p-5p CST (Nov-Mar)

Mr. Bob's Under the Bridge

Advent Lutheran Church
W63 N642 Washington Ave, Cedarburg, WI 53012
262-649-6657
<http://mrbobsunderthebridge.org/>
Mobile Showers/Outreach and food/supply distribution/shower trailer
occurs every Saturday morning at: Kosciuszko Park, 2201 S 7th St,
Milwaukee – 8am-9:30am

FREE OR LOW COST HAIRCUTS

St. Ben's

1015 N 9th St

Milwaukee, WI 53233

414-271-0135

Held once per week/day varies

Milwaukee Area Technical College

Barber Services (Men's Haircuts, shaves, lining)

Downtown Milwaukee Campus Room M128

414-297-6819

March 21-May 12, Tuesday, Thursday, Friday, 12:45-3:30pm

Cosmetology Services (men and women's haircuts, lining and facial hair trimming, styling, color, perms)

Downtown Milwaukee Campus Room M124

414-297-7854

March 21-May 12, Monday, Tuesday, Wednesday, Friday – 12:45-3:30pm (closed March 25 and April 1)

EYE GLASSES

St. Ben's

1015 N 9th St

Milwaukee, WI 53233

414-271-0135

Wednesdays Only 1-3pm

Cost - \$1

Bread of Life Clinic - Eastbrook Church

5385 N. Green Bay Rd

Milwaukee, WI 53209

414-228-5220x107

Clinic Times - Appointments only:

3rd Saturday of the Month - 9am-noon

2nd Monday evening of the month 4-7 pm

FREE OR LOW COST DENTAL

Marquette Dental Clinic

1801 W Wisconsin Ave
Milwaukee, WI 53233
414-288-6790

Milwaukee Health Services

2555 N Martin Luther King Drive
Milwaukee, WI 53212
414-372-8080

St. Elizabeth Ann Seton Dental Clinic

1730 S 13th St
Milwaukee, WI 53204
414-383-3220
Mon-Fri, 8a-4p by appointment
Urgent dental services 7:30-8:30am
Emergency services free to the uninsured
Proof of income and ID required

Sixteenth Street Community Health Center – Parkway Locations

2906 S 20th St
Milwaukee, WI 53215
414-672-1353

South Side Guadalupe Dental Clinic

1112 S 3rd St
Milwaukee, WI 53204
414-643-8787
Mon-Fri, 8a-4:30, every other Sat 8a-12p
Accepts all commercial insurance. Sliding fee scale for uninsured. Must provide proof of income.

Milwaukee Area Technical College Dental Clinic

Health Sciences Building
700 W Highland Ave
Room H115
Appointment Desk: 414-297-6573
Dental services available spring and fall semesters. Closed summer and winter months.

Repairer's Of the Breach Clinic

1335 N. Vliet St
Milwaukee, WI 53205
414-934-9305
<http://www.repairers.org/free-medical-clinic.html>

Lisbon Avenue Health Center

3522 W Lisbon Ave
Milwaukee, WI 53208
414-935-8000

Marquette University Dental Clinic

210 W Capital Drive
Milwaukee, WI 53212
414-288-6790

Marquette University Dental Clinic (Spanish)

2906 S 20th St
Milwaukee, WI 53215
414-288-1520

Gardetto Family Community Clinic

St. Ann Center for Intergenerational Care-Bucyrus Campus
2450 W North Ave
414-210-2440

Icherek@stanncenter.org

Dental clinic for adults with cognitive and physical disabilities

ALCOHOL AND SUBSTANCE ABUSE

Assessment and Referral

First Step Community Recovery Center (formerly Genesis Detox)

Social and Emergency Detoxification Services
2835 N 32nd St, Milwaukee, WI 53210
414-939-7145

Wiser Choice - IMPACT Central Intake

6737 West Washington Street, Suite 2225
(414) 649-4380

Assessment for residential/intensive outpatient, care coordination, methadone, detox, AODA treatment and recovery services

Wiser Choice - M&S Central Intake

2821 N 4th St, Milwaukee, WI 53212

Assessment for residential/intensive outpatient, care coordination, methadone, detox, AODA treatment and recovery services

Benedict Center

1849 N MLK Ste 101
Milwaukee, WI 53212,
414-347-1774

Women's harm reduction program is a jail and prison alternative, offering AODA treatment and education.

Wisconsin Community Services

Intake (corrections population only)
414-343-3583

Project Wis HOPE

Recovery Coach – Peer to Peer Support Line
1-844-WIS-HOPE
www.wishope.org

Detoxification Services

First Step Community Recovery Center (formerly Genesis Detox)

Social and Emergency Detoxification Services
2835 N 32nd St, Milwaukee, WI 53210
414-939-7145

Columbia St. Mary's - Milwaukee

2301 N Lake Drive
Milwaukee, WI 53211
414-291-1200

Behavioral Medicine and Detox Services – Inpatient Unit

Provides treatment for mental illness and addiction including alcohol and drug dependence, chronic mental illness, coping with physical illness and depression as well as emotional/cognitive of older adults. Partial hospital and intensive outpatient programs provide structured programs, time-limited transitional services for adults experience serious impairment in psychosocial functioning or are struggling with an addiction. Other specialty and levels of treatment located in Ozaukee County.

Columbia/St. Mary's- Ozaukee

13111 N Port Washington Rd
Mequon, WI 53097
262-243-7373

Behavioral Medicine and Detox Services – Inpatient Unit

Aurora AODA Treatment

1220 Dewey Ave,
Wauwatosa, WI, 53212
414-454-6586

Mental health and substance abuse services. Detoxification services. Methadone detoxification, halfway House treatment services. Partial hospitalization/day treatment, residential short term treatment, hospital Inpatient treatment

Inpatient/Outpatient Treatment including medication assisted treatment (MAT)

First Step Community Recovery Center (formerly Genesis Detox)

Social and Emergency Detoxification Services
2835 N 32nd St, Milwaukee, WI 53210
414-939-7145

Community Medical Services

2814 S 108th St
West Allis, WI

24/7 Walk-ins welcome

Medication Assisted Treatment combined with individual and group counseling

Maintenance Medication dosing hours 4am-9pm

Methodone, Suboxone, Vivitrol

info@addictiontx.net

414-885-3525

<https://communitymedicalservices.org/locations/wi-west-allis/>

Aurora AODA Treatment

1220 Dewey Ave,
Wauwatosa, WI, 53212
414-454-6586

Mental health and substance abuse services. Detoxification services. Methadone detoxification, halfway House treatment services. Partial hospitalization/day treatment, residential short term treatment, hospital Inpatient treatment

United Community Center

1111 S 6th St, Milwaukee, WI 53204
414-643-8530

Residential, outpatient, and day treatment programs for AODA and co-occurring mental health issues

Rogers Memorial Hospital -Brown Deer

4600 W Schroeder Dr
Brown Deer, WI 53223
414-865-2500
Inpatient/Outpatient Psychiatric Services

Rogers Memorial Hospital -Oconomowoc

34700 Valley Road
Oconomowoc, WI 53066
262-646-4411
Inpatient/Outpatient Psychiatric Services

Rogers Memorial Hospital -West Allis

11101 W Lincoln Ave
West Allis, WI 53227
414-327-3000
Inpatient/Outpatient Psychiatric Services

Aurora Psychiatric Hospital

1220 Dewey Ave
Wauwatosa, WI 53215
414-454-6600
Inpatient/Outpatient Psychiatric Services

St. Francis Hospital 3237 S

16th St – 7th Floor
Milwaukee, WI 53215
414-647-5519
Mental Health and Addiction Care- Inpatient Unit

Aurora St. Luke's South Shore

5900 S. Lake Drive
Cudahy, WI 53110
414-489-9000
Behavioral Health and Addiction – Inpatient Unit

Columbia St. Mary's - Milwaukee

2301 N Lake Drive
Milwaukee, WI
53211

414-291-1200

Behavioral Medicine and Detox Services – Inpatient Unit

Provides treatment for mental illness and addiction including alcohol and drug dependence, chronic mental illness, coping with physical illness and depression as well as emotional/cognitive of older adults. Partial hospital and intensive outpatient programs provide structured programs, time-limited transitional services for adults experience serious impairment in psychosocial functioning or are struggling with an addiction. Other specialty and levels of treatment located in Ozaukee County.

Columbia/St. Mary's-

Ozaukee 13111 N Port

Washington Rd Mequon, WI
53097

262-243-7373

Behavioral Medicine and Detox Services – Inpatient Unit

Community Memorial

Hospital W180 N8085 Town

Hall Road Menomonee Falls,

WI 53051 262-251-1005 -

27/7 Intake line

Behavioral Health Unit and Substance Abuse Treatment – Inpatient Unit

Waukesha Memorial Hospital

725 American Ave

Waukesha, WI 53188

262-928-1000

Behavioral Health Services – Inpatient Unit

Clement J. Zablocki VA Medical Center

5000 W National

Ave Milwaukee, WI

53295

414-384-2000

Behavioral Health Unit and Substance Abuse Treatment – Inpatient Unit

La Crosse Gunderson Lutheran

1836 South Ave

LaCrosse, WI 54601

608-775-3395

Eau Claire Metro Treatment Center

2000 N Oxford Ave #2

Eau Claire, WI 54703

715-834-1078

Addiction Medical Solutions (AMS)

9532 E Frontage Rd #100
Onalaska, WI 54650
608-783-0506

Clean Slate Addiction Centers

Glendale
377 W River Woods Parkway
Glendale, WI
414-323-6880

Racine
5439 Durand Ave #103
Racine, WI 53406
262-833-9320

Waukesha
20611 Watertown Rd #E
Waukesha, WI 53186
262-901-4450

Milwaukee
1116 N 6th St
Milwaukee, WI 53204
414-831-1825

<https://www.cleanslatecenters.com/>

Treatment for opioid addiction or alcohol addiction outpatient addiction treatment center, including addiction medication-assisted treatment (MAT) program including buprenorphine (such as Suboxone) or naltrexone (Vivitrol) as part of an individualized treatment plan led by our trained medical staff. Accepts Medicare, Medicaid and commercial insurance as well.

CRC Facilities

Milwaukee Health Services – River Shores
3707 W Richards St
Milwaukee, WI 53212
414-697-7012

Methodone and suboxone (buprenorphine) maintenance treatment, patient should be over 18 y/o and have 1 year of opiate addiction or more.

Milwaukee Health Services – 10th Street
4800 S 10th St
Milwaukee, WI 53210
414-744-5370

Outpatient drug rehab. Men and women addicted to heroin, prescription drugs and other substances. Short and long term methadone treatment. Drug counseling and education.

Valley Health Services
3301 N Ballard Rd #B
Appleton, WI 54911
920-733-4443

Madison Health Services
3113 E Washington Ave
Madison, WI 53704
608-242-0220

Wausau Health Services
209-B W Washington, WI 54403
Wausau, WI 54403
715-845-3637

Quality Addiction Management Facilities

Private, low cost, physician directed, methadone maintenance, comfortable detox, T-19 accepted.

QAM – Beloit
2240 Prairie Ave
Beloit, WI 53511
608-361-7200

QAM – Green Bay
2979 Allied St, #C
Green Bay, WI 54304
920-337-6740

QAM- West Milwaukee
1610 Miller Park Way
West Milwaukee, WI 53214
414-672-3801

QAM-Waukesha
2422 N Grandview Blvd

Waukesha, WI 53188
262-549-6600

QAM – Madison
151 E Badger Rd #A
Madison, WI 52713
608-250-2512

QAM- Sheboygan
2842 S Business Drive
Sheboygan, WI 53081
920-458-6527

QAM – Racine
5735 Durand Rd #A
Racine, WI 53406
262-598-1392

Residential/Sober Living

Rogers Memorial Hospital -Oconomowoc
Herrington Center for Addiction Recovery Residential Care
34700 Valley Road
Oconomowoc, WI 53066
262-646-4411
Inpatient/Outpatient Psychiatric Services

SALS Recovery House and Coaching
(Sober Alternative Living Services)
223 Wisconsin Ave
Waukesha, WI 53186
(262)701-SALS
www.salsrecovery.com

4th Dimension Sobriety

2838 N Weil St
Milwaukee, WI 53212
414-617-3917
4thdimensionsobriety.com
4dmke.com
Day treatment, IOP, and Sober Living Programs

United Community Center

1111 S 6th St, Milwaukee, WI 53204
414-643-8530
Residential, outpatient, and day treatment programs for AODA and co-occurring mental health issues

Teen Challenge International – Wisconsin

P.O. Box 250771
5301 N 91st St
Milwaukee, WI 53225
414-466-4415
info@teenchallengeonline.com
<http://www.teenchallengeonline.com>

White's Residential Treatment

6400 W Capital Drive #212
Milwaukee, WI 53216
414-536-7098

Mount Zion House Christian Rehabilitation Center

2330 Hwy 120
Lake Geneva, WI 53147
262-249-8934
mzh@mtzionhouse.org

Mt. Zion House for Women

428 Geneva St
Elkhorn, WI 52121
262-379-1215
mzhw@mtzionhouse.org

Serenity Inns – Male Substance Abuse Residential

2825 W Brown
Milwaukee, WI 53208
414-873-5474
<http://www.serenityinns.org>

The Watershed - Alcohol Drug Rehab Milwaukee

544 E Ogden Ave
Milwaukee, WI 53202
414-982-3683

Clare Community

Women's recovery from prostitution and drug addiction
St. Martin de Porres Catholic Church-Franciscan Peacemakers
128 W Burleigh St
Milwaukee, WI 53212
414-562-4780 or 414-559-5761
sprzedpel@gmail.com or cmojica729@yahoo.com
www.franpax.com

Matt Talbot Recovery Centers

<http://mtrcinc.com/>

First Step Community Recovery Center

2835 N 32nd St,
Milwaukee, WI 53210
<http://firststepcrrc.com/>

Men's Residential Center

2613 W North Ave, Milwaukee, WI
53210 414-342-5474
Men, 18 years or older with primary diagnosis of chemical dependency. Integrated AODA/Mental health

Samson House

611 North Grand Ave
Waukesha, WI 53186
414-306-7007
Emotionally Disturbed/Mental Illness CBRF

2nd Century House

2187 S 85th St
West Allis, WI 53227
414-321-5936
Females 18-62 years of age with substance abuse/mental health – residential

Meta House

2266 N Prospect Ave, 4th Floor, Milwaukee, WI 53202
414-962-1200
Residential Treatment for women with AODA issues and their children

Salvation Army Adult Rehabilitation Center

324 North Jackson
Milwaukee, WI 53202
414-276-4316
www.milwaukee.satruck.org
60 day AODA rehab program

Victory Outreach Church

1204 S 61st St
West Allis, WI 53214
Men's Recovery House – 414-671-4086
Women's Recovery House – 414-236-1488

Milwaukee Victory Church

2110 W National Ave
Milwaukee, WI 53204
866-246-8240
milwaukeevictorychurch@gmail.com
<http://www.milwaukeevictorychurch.org/>
Free Christian based residential restoration services

Outpatient Therapy

Career Youth Development

2601 N. Martin Luther King Drive
414-264-6888
Outpatient AODA treatment

Lutheran Counseling Family Services

3800 N Mayfair Rd, Wauwatosa, WI, 53222
414-536-8333

Lutheran Social Services

647 W Virginia St, Suite 200, Milwaukee, WI 53204
414-281-4400

Guest House of Milwaukee

1216 N 13th St
Milwaukee, WI 53205
<http://www.guesthouseofmilwaukee.org/>
414-345-3240
AODA Individual and Groups

Gateway to Change

2319 W Capital Drive
Milwaukee, WI 53206
414-442-2037
Mon-Fri , 8a-5p – Walk-ins and self-referrals accepted and criminal justice system involved clients
Adult AODA and mental health treatment and services with experience in providing culturally sensitive treatment service to help individuals overcome dependency, on alcohol and other drugs. Offers AODA assessment, day treatment, family counseling, group counseling, and individual counseling.

Acacia Mental Health Clinic

5228 W Fond du Lac Ave
Milwaukee, WI 53216
414-871-9111

Outpatient mental health and addiction treatment for adults, children and adolescents, and families. In-home services for severely emotionally disturbed children.

Alternatives in Psychological Consultation

5757 W Oklahoma Ave
West Allis, WI 53219
10045 W Lisbon Ave, Wauwatosa, WI 53222
414-358-7144

www.altlig.com

Provides a wide range of approaches to therapy with many clinicians dual certified to provide services to individuals with co-occurring concerns such as mental health and substance abuse disorders. Providers offer diversity in both cultural and therapeutic backgrounds. Services include couples, individual, and family therapy, child and adolescent specialists, substance use and abuse assessment and intervention. Also provides coordination for Comprehensive Community Services.

ARMI Counseling Services

4001 W Capitol Drive
Milwaukee, WI 53216
414-455-3879 or 414-810-6691

www.amricounseling.weebly.com

Services include mental health and substance abuse assessment and counseling, couples, and family therapy, drug and alcohol abuse testing and play/art therapy.

Cedar Creek Family Counseling

9910 W Layton Ave, Suite 2
Greenfield, WI 53228
414-427-4884

Provides a variety of services to clients dealing with substance abuse and mental health issues. Offers a full range of outpatient services including primary and outpatient programs, relapse prevention, aftercare, intoxicated driver program, anger management, and two residential treatment/sober living environments.

Fokus Family Services

2821 N 4th St, Suite 139
Milwaukee, WI 53212
414-264-4217

A diverse, multicultural outpatient mental health and alcohol and other drug abuse clinic. Services include AODA assessment, individual and group counseling and anger management.

Gerald L. Ignace Indian Health Center

1711 S 11th St
Milwaukee, WI 53204
414-383-9526

www.gliihc.net

Serves tribal members. Behavioral Health services including outpatient therapy for mental health, substance abuse and co-occurring disorders, AODA groups and talking circles.

Horizon Healthcare

5408 W. Burleigh St
Milwaukee, WI 53210
414-362-8147
4650 S Howell Ave
Milwaukee, WI 53207
414-762-5429

www.horizonhealthcareinc.com

Provides substance abuse and mental health services with a staff of physicians, nurse practitioners, clinical psychologists, social workers, addictionologists, substance abuse professionals and peer specialists. Also offers TeleHealthcare services and residential treatment and recovery services for adult males through Matt Talbot Recovery Services.

Jewish Family Services Counseling and Clinical Services

1300 N Jackson St
Milwaukee, WI 53202
5800 N Bayshore Dr #B215
Glendale, WI 53217
414-390-5800

www.jfsmilw.org

Counseling services available for adults and couples. Multidisciplinary team is qualified to assess and treat a range of emotional problems from the common issues of adjustment to serve behavioral difficulties, relationship issues, domestic abuse and addictions. JFS services are open to the people of all faiths, incomes, backgrounds and lifestyles. For those without insurance, fee reductions and/or payment plans are available based on need.

La Causa Treatment Services

1212 S 70th St, Suite 115A
Milwaukee, WI 53214
414-902-1500

www.lacausa.org

Provides services to children, adolescents, and adults. Therapists have experience providing mental health and substance abuse for at-risk individuals and families with co-occurring mental health and substance abuse needs. Staff is sensitive to the physical, emotional, spiritual and cultural needs of individuals and families.

Outreach Community Health Center

210 W Capital Drive
Milwaukee, WI 53212
414-727-6320

www.orch-milw.org

Provides psychiatric, psychotherapy, and substance abuse services on a traditional outpatient basis. Services include individual and group therapy as well as medication management. Services patients of all ages and income levels.

Professional Services Group

1126 S 70th St, Suite S507
West Allis, WI 53214
414-727-2789

www.psgcip.com

Provides outpatient and in-home mental health counseling services including mental health and behavioral health therapies, addiction services, groups, and psychological and psychiatric services.

Center for Substance Abuse Treatment – National Helpline

800-662-4357

Red Oak Counseling

12970 W Bluemound Rd
Elm Grove, WI 53212
262-780-1020

www.redoakcounseling.com

Mental health and substance abuse clinic specializing in addictions, eating disorders, relationships, family dynamics, and work-related topics. Extensive experience in working with veterans and military families.

Renew Counseling Services

1225 W Mitchell St
Milwaukee, WI 53204
414-383-4455

Mental health/alcohol and other drug abuse outpatient clinic providing services from children to adults.

Shorehaven Behavioral Health

3900 W Brown Deer Rd
Milwaukee, WI 53209
4370 S 76th St
Greenfield, WI 53228
414-540-2170

www.shorehavenbhi.com

Offers a full spectrum of services including outpatient mental health/substance abuse counseling, substance abuse intensive outpatient treatment, groups, individual and family therapy. Adult and child/adolescent psychiatrists providing evaluations and medication management.

SDC Youth and Family Development Program Counseling and Wellness Clinic

4041 N Richards St
Milwaukee, WI 53212
414-906-2790

www.cr-sdc.org

Outpatient treatment programs for substance abuse and mental health need for Milwaukee County youth between the ages of 8-19. Individual, group, and family counseling, case management, referrals, consultations and case coordination advocacy.

The Bridge Health Clinics and Research Centers

600 W Walnut St
Milwaukee, WI 53212
414-831-4500

www.thebridgehealthclinics.com

Offers services for persons who are adversely affected by addiction, mental illness, disability, or other psychological health factors, physical illness and/or socio-economic factors. Provides services for children, adolescents, adults and families.

Wheaton Franciscan Behavioral Health Services

3267 S 16th St
Milwaukee, WI 53215
414-389-3111
3070 N 51st St
Milwaukee, WI 53210
13950 W Capital Drive
Brookfield, WI 53005
414-874-6288

www.mywheaton.org/services/mental-health-addiction-care

Offers comprehensive outpatient counseling. Services are available for children, teens and adults, and older adults who may be dealing with issues such as alcohol and/or drug addiction, anxiety disorders, mood disorders, Attention Deficit Disorder, school issues, trauma, depression, grief, relationship issues, abuse and anger management.

Willowglen Academy, Inc

4065 N 35th St. Suite N100
Milwaukee, WI 53216
414-445-9180

www.phoenixcaresystems.com

Outpatient clinic offering mental health services benefit children, adolescents, adults, and families who may be experiencing emotion, behavioral, mental, cognitive, intellectual, developmental or substance use conditions. Services include mental health assessments, psychiatric services and mental health/substance abuse counseling. Also operates Community-Based Residential Facilities for adults who have been diagnosed with mental illness or developmental disabilities that may be long-standing along with cognitive impairment that inhibits their ability to live independently. Multiple locations.

Genesis Behavioral Services Inc

230 W Wells St
Milwaukee, WI 53203
414-301-6383

REACH Inc

4550 W Bradley Rd
Milwaukee, WI 53233
414-371-1600

Ravenswood Clinic

2266 N Prospect Ave
Milwaukee, WI 53202
414-224-0492

12 Step Programs and Support

Alcoholics Anonymous

7429 W Greenfield Ave
West Allis, WI 53214
414-771-9119 (24 hours)
www.aamilwaukee.com

12 step program designed to help an individual quit drinking alcohol, stay sober, and help other alcoholics achieve sobriety. Meeting locations offered and many locations and times.

The Milwaukee Alano Club

1521 N Prospect Ave
Milwaukee, 53202

A social gathering place for recovering alcoholics attending 12-step programs and a referral resource for basic needs.

Narcotics Anonymous - Metro Milwaukee

1-866-913-3837 (24 hour Milwaukee Info Line)
1-800-240-0276 (Statewide Info Line)
www.namilwaukee.org

Alcoholics Anonymous - Milwaukee

7429 W Greenfield Ave
West Allis, WI 53214
414-772-9119
www.aamilwaukee.com

Milwaukee Alano Club And Alano Foundation

1521 N Prospect Ave
Milwaukee, WI 53202
414-278-9102
www.mkealanoclub.org

Heroin Anonymous

www.Heroinanonymous.org

Heroinanonymousws480@gmail.com

Project Return (ex-offenders/prison discharge)

2821 N 4th St #202

Milwaukee, WI 53212

414-374-8029

Support groups, job assistance, resumes, AODA education, relapse prevention, anger management, stress management, social skills training, medical food share, housing resources, parenting skills, mentoring.

MacCanon Brown Homeless Sanctuary, Inc.

PO Box 80165

Milwaukee, WI 53208

Outreach Site: Hephatha Lutheran Church

1720 W Locust St

Milwaukee, WI 53206

414-305-8997

<http://www.mbsanctuary.org/>

Sanctuary Safe Space, all Fridays, hours 11:30am-5pm

12 Step AA Meeting at noon

Pass it on Club

6229 W Forest Home Ave

Milwaukee, WI 53220

414-541-6923

Friendship, Inc

2245 W Fond Du Lac Ave

Milwaukee, WI 53206

(414) 931-7033

12-Step Club , Inc

4102 W Townsend

Milwaukee, WI 53216

(414) 871-0610

Global Recovery Community - Online Meeting List

<http://intherooms.com/>

1-855-766-6072

Family Support

Al-Anon/Alateen Family Groups

Summit Place

6737 W Washington, Suite 2125, West Allis, WI

www.alanon-wi.org

414-257-2415

12 step program designed to help families of alcoholics recover from the effects of living with alcoholism.

Caring Connections Support for Families with Addiction Support Group

Aurora West Allis Medical Center

8901 W Lincoln Ave

West Allis, WI 53227

414-328-7524

1st and 3rd Thursday of every month, 6:pm-7:30pm

Mature adolescents and adults only please – check in at information desk

TRANSPORTATION

Milwaukee County Transit System Free “GO PASS”

1942 N. 17th Street
Milwaukee, WI 53205
(414)343-1700
Free MCTS pass for elderly and disabled
Application required

Transit Plus

1942 N. 17th Street
Milwaukee, WI 53205
(414)343-1700
For persons with a disabling condition or illness that prevents them from accessing the Milwaukee County Transit Buses
Cost \$3.50 each way, purchased in book of 10 for \$35.00
Must be scheduled not less than one day and not more than two weeks prior
Application required

Transit Express

414-289-6874
For 60+/Disabled

Family Care Transportation

414-289-6854
60+/Medicaid

All City Veteran/American United Taxi

414-220-5000

Yellow Cab Co-Op

414-271-1800

Wisconsin Department of Transportation Locations:

2701 S Chase Ave
6073 N Teutonia Ave
7301 W Mill Rd
813 N 6th St
5500 W Grange
1835 W College Ave

Lyft

Call 2-1-1 for code
Transportation to warming room/shelters

*See also Street Outreach Section – Some agencies will provide limited transport to warming room/shelters.

ELDERLY – 60 YEARS AND OLDER

Connection Senior Center

631 North 19th St, Milwaukee, WI
414-933-7004
Activities, noon meal
Thursdays, 9am-1pm

Indian Council of Elderly

Native American 45 years and over, Others 60 years and over
Info and referrals: call M-F, 7:30a-3:30pm
Meals: 631 N 19th St, 1st M-F, 1-7pm, meal 5pm. Others, M-F, 9am-1pm, meal 11:30m

Interfaith for Older Adults

4420 W Vliet St, Washington Park Senior Center
Mon-Thurs, 8:30am-4pm
Rides to appointments, help with shopping and chores, visits
414-342-6664

Milwaukee County Mental Health Geriatric Crisis Services

414-257-7222

Milwaukee County Department on Aging

1220 W Vliet St #302
Milwaukee, WI 53206
414-289-6874

Community Care

414-385-6600
Services for frail elders and adults with disabilities
www.communitycareinc.org

Milwaukee County Disability Resource Center (ages 18-59)

414-289-6660
Program which provides people with disabilities from age 18 – 59 with free benefits counselling including assistance applying for disability benefits.

Aging Resource Center (ages 60+)

414-289-6874
Community based, long-term, managed care, and other resources and programs for adults 60+

Alzheimer's Association of Southeastern Wisconsin

1-800-272-3900

620 S 76th St, Suite 160

Milwaukee, WI 53214

<http://www.alz.org/sewi>

Social Development Commission

1730 W North Ave

Milwaukee, WI 53205

414-906-2700

<http://www.cr-sdc.org/SDC/htm>

Programs include: Absolute Advantage Training (accredited certification in the construction industry), Competency Based Diploma (HSED 5.09), PARS Program (Prescriptions and your health – low cost prescription medications for income eligible clients), Senior Companion Program for home bound and disabled seniors

Wheaton Franciscan Behavioral Health Services

3267 S 16th St

Milwaukee, WI 53215

414-389-3111

3070 N 51st St

Milwaukee, WI 53210

13950 W Capital Drive

Brookfield, WI 53005

414-874-6288

www.mywheaton.org/services/mental-health-addiction-care

Offers comprehensive outpatient counseling. Services are available for children, teens and adults, and older adults who may be dealing with issues such as alcohol and/or drug addiction, anxiety disorders, mood disorders, Attention Deficit Disorder, school issues, trauma, depression, grief, relationship issues, abuse and anger management.

Medigap Helpline

800-242-1060

www.dhs.wisconsin.gov/aging/medigap/htm

Counselors at the Medigap Helpline can help you evaluate Medicare supplemental insurance and clarify many other related issues. Operated by the Wisconsin Board on Aging and Long Term Care and has no connection with any insurance company.

Milwaukee County Department of Family Care

901 N 9th St, Room 307C

Milwaukee, WI 53233

414-287-7600

877-489-3814

www.mcdfcsewi.com

Provides managed long-term care services to frail elders (ages 60 and older) and people age 18-59 with physical, intellectual and/or developmental disabilities. Provides support in caring for their health and doing activities of dialing living so they can be as independent as possible. Family care members must qualify financially and functionally for the program. To find out if you may be eligible contact the Disability Resource Center (age 18-59) at 414-289-6660 or the Aging Resource Center (age 60 and over) at 414-289-6874.

Prescription D (Part D) Helpline

1-855-67 Part D (1-855-677-2783)

Helpline counselors are available to provide information and assistance to Wisconsin Medicare beneficiaries of all ages and their families regarding the various Medicare drug programs, including costs, eligibility, and benefit coverage. Helpline counselors can access eligibility for low income assistance, Wisconsin Senior Care and other prescription drug options. In addition the helpline with provide information and assistance with Medicare prescription drug complaints, grievances, appeals and enrollment problems. Managed by the Board of Aging and Long Term Care.

SeniorLAW

230 W Wells, Room 800

Milwaukee, WI 53203

414-278-1212

www.legalaction.org

SeniorLAW provides free legal assistance to Milwaukee County Residents who are 60 years and older. Most often, SeniorLAW handles these types of legal problems: Medical Assistance, Medicare, Long Term Care, Social Security, SSI, subsidized housing, Homestead credits, elder (financial, physical, emotional, or neglect) abuse and consumer law problems. There are several outreach centers throughout the city.

St. Ann Center for Intergenerational Care

Stein Campus

2801 E Mogan Ave

Milwaukee, WI 53207

414-977-5000

Bucyrus Campus

2450 W North Ave

Milwaukee, WI 53205

414-210-2450

<http://www.stanncenter.org>

Intergenerational day programs for children, elderly, and people with disabilities. Day program, dementia unit, overnight respite care. Before and after school program and summer day camp for children. Medical clinic, aquatic center, outpatient therapy, massage, salon, art, music therapy, ceramics, support groups, café and gift shop, dental clinic for people with disabilities.

CLOTHING BANKS

Casa Maria

1131 N 21st St, Milwaukee, WI

414-344-5745

Adults: walk in, M and W, 10am-1pm

Infants: call for appointment, 9am-10am

House of Peace

1702 W Walnut Ave

414-933-1300 x22

Milwaukee Co only, ID required

Red Door/St. James

833 W Wisconsin Ave, Milwaukee, WI

Walk-in: 1st/3rd Saturday, 8:30am-10:30am

Free will offerings welcome

UMCS

3910 W Lisbon Ave, Milwaukee, WI

414-344-1818

Milwaukee Co Residents Only. ID and recent mail required.

Thursdays 10a-2pm

Reformation Lutheran Church Neighborhood Store

2201 N 35 St

Enter 35th St., high quality/low-cost clothes, furniture, household, baby items

10am-2pm Wed & Sat

414-444-0440

Atonement Lutheran Church

4521 N. 42nd St

Clothes for children, youth, women, & men, 9am-noon Sat. (or appointment)

414-431-2086

JLH Women's Mentoring Services,

3846 W. Wisconsin Ave, Ste. 109.

For single mothers ages 18+. Limited infant clothing, emergency diapers available. Need Wis. ID & ID or med cards for babies needing diapers.

11am-2pm 3rd & 4th Sat by appointment

414-934-0216

Father Gene's HELP Center,

5919 W National

West Allis, WI 53214

414-258-4357

For clothes (all sizes) call 10:30am-noon M, W, or F - May use every 6 months

Bethany-Calvary Clothes Closet

7265 W. Center

Has men, women, children's clothing. Free. Call for the times when the closet will be open.

414-258-2868

Northcott Neighborhood House

2460 N. 6 St

414-372-3770

Adult & children's clothing 10am-2pm M-F

Children's Clothing Bank,

Family Life Center, St Stephen,

1441 W. Oakwood Rd, Oak Creek

Newborn to size 12; sometimes diapers, wipes, toys

10am-noon Tues & Thurs; or by appointment

414-762-0552

Scott Christian Youth Center

2741 N Teutonia.

414-263-3177

Clothing limited supply/unsorted. Mon.-Fri. Call for hours.

Adullam Outreach

3025 N. 30

216-3025

Free clothing, shoes, household items, mattresses, furniture. By appointment only.

Silver Spring Neighborhood Center

5460 N 64th St 1 blk. south of Silver Spring. Bus #23;

Call first 414-463-7950

Free clothing 8-6pm M-F

Good Samaritan Outreach

5924 W Burnham & other locations,

10-2pm T, W, Th. Need photo ID, proof of current address (dated piece of mail), & ID or med cards for

kids. Food & clothes pantry.

Bargain Center North,

8401 W Lisbon,

9:30-3:30pm Tues - Sat.

463-2595

Bargain Center South

5005 W Howard,

9:30-3:30pm Tues-Sat

414-327-2529.

Both have clothing, household goods; cash only. South location also has furniture.

Kids Closet of St. Luke's Episcopal Church,

3200 S. Herman,

Enter Euclid Ave door

Infant & children clothing, some maternity, toys, books. Photo ID.

Mon: noon-3pm, Tues: 10am-1pm, Wed: 12:30-3pm

Women's Care Center:

634 W Historic Mitchell St

Milwaukee, WI 53204

Free maternity & baby clothes up to size 4T, free diapers to size 5, and free formula as available

Mon-Fri 9-4

414-645-4050 - Call first if not used before.

Milwaukee Birthright

2025 W. Oklahoma Ste. 125

Newborn clothing, blankets; must call 2-3 wks (for appt.) before due date. For layettes,

Need photo ID, SS no., & note from doctor (pregnancy statement).

Mon, Wed., Fri. noon-4pm

414-672-5433

Blessed Again Resale

7624 W. Hampton

10am-4pm Mon-Sat

Low-cost children's, maternity, adult clothing, shoes, furniture, electronics, housewares, etc.

414-464-9099

Well-Rounded Maternity Center

2455 S. Howell Ave,

Maternity clothing resale

11-7pm Tues/11am-5pm W-Sat

414-744-7001

Economy Center

7814 W Burleigh

9:30-4pm T-F; 'til 3 Sat.

Clothes, household, books, toys, some small furniture for sale.

414-442-2272

Resale Shop run by Christ Child Society,

Located on Our Lady of Good Hope Church campus, 40th & Good Hope.

Clothes for women, men, and children.

Use front parking lot. 9:30-3:30pm Tues/Thurs 9:30-12:30pm 1st & 3rd Sat.

414-540-0489

Wellington Park Lutheran Church

7017 W Medford (1 blk. north of Hampton)
10-11:30am 1st Sat. of month, free clothing;
\$1 donation or bring 1 non-perishable food item.
414-461-4061

RePurpose

4610 W. Fond du Lac,
Stocked with donations that has been repurposed for sale: household furnishings, office furniture,
clothing, gift items.
T-F noon-7pm and Sat 10am-5pm,
414-977-4250
Proceeds help fund the nonprofit's initiatives to train at-risk youth for the workforce.
Program of St. Charles.

St Vincent Thrift Store

2320 W Lincoln
414-672-2040
9am-9pm M-S

St. Vincent de Paul Society

May have help for you if you live in area of a donating parish w/funding.
In Milwaukee call 462-7837; Waukesha: 262-547-3281; Ozaukee Co: 262-284-4637

Interview attire for women/men in need: DIVA/DIVO

In Bay View & Northside: Must have referral from case worker, job trainer, etc.
e-mailed on letterhead with a signature to michele@diva-divo.org.
See criteria at www.diva-divo.org

Bottomless Closet

Interview clothes for men & women & help with communication/interviewing skills.
M-F by appointment only
414-270-2984

Price is Right – Our Space, Inc.

1527 W National Ave – Floor 4R
414-383-8921 ext. 3
<http://www.ourspaceinc.org/>
Mon – Fri, 9am-2:30pm

Blessed Again Resale

7624 W Hampton Ave
Milwaukee, WI 53218
414-464-9099

Mother Scott Center

2741 N Teutonia
Milwaukee, WI 53206
414-263-3172
Mon – Fri 9:30a-11:30a
Mon – Thurs 3p-4p

All's Bright Project

Albright United Methodist Church
555 W Capitol Dr
Milwaukee, WI 53216
Limited Availability – Call Lynne for entry – 414-731-1174

MacCanon Brown Homeless Sanctuary, Inc.

PO Box 80165
Milwaukee, WI 53208
Outreach Site: Hephatha Lutheran Church
1720 W Locust St
Milwaukee, WI 53206
414-305-8997
<http://www.mbsanctuary.org/>
Sanctuary Safe Space, all Fridays, hours 11:30am-5pm
12 Step AA Meeting at noon
Fridays, 11:30a-3pm, Crafts, chess, dominos
Fridays, 3p-5pm, Free Friday supper meal and weekly resource fair. Meal is for adults only, but with carryouts for children. Agencies there during meal time assisting with financial management coaching (Wells Fargo), veteran's outreach (Center for Veteran's Issues and Milwaukee Veteran's Center), family resources/housing help (COA), employment, especially for people with criminal records (Project Return), access to affordable health care (Molina Health Care), court system-related information (Wisconsin Public Defenders Office), assistance with fatherhood issues (Fatherhood Initiative), Foodshare-related work program (Rescare), Social Development Commission and Sojourner Truth Peace Center.
Sundays, 11:30am-12:30p, free clothing distribution, hygiene products, blankets

Eastside Church of Christ

325 E North Ave
Milwaukee, WI 53212
414-427-7162
3rd Saturday, 11am-1pm

Kim's Closet (St. Paul's Lutheran Church)

2812 W Wisconsin Ave
Milwaukee, WI 53208
414-933-7825
5-6pm on the 3rd Wednesday of the month

Liberty and Truth Ministries

6119 W Fond du Lac Ave
Milwaukee, WI 53218
414-463-3733
Tues-Fri , 10a-2pm

Lutheran Social Services

5300 W Lincoln Ave
Milwaukee, WI 53219
414-671-2009
Provides clothing for children connected to the BMCW, contact Carla Schultz

Mother's Trading Post (HOPE Network)

Ascension Lutheran Church
1300 S Layton Blvd
Milwaukee, WI 53204
262-251-7333
1st and 3rd Thursdays, 9:30-11:30am
(Must arrive by 11:15am)

Holy Cross Lutheran Church

W156 N8131 Pilgrim Rd
Menomonee Falls, WI 53051
262-251-2740
3rd Monday from 1-4pm (arrive by 3:45pm)

Project Concern

4611 S Kirkwood Ave (Lower Level)
Cudahy, WI 53221
414-744-0645
Mon 9am-12pm and 3pm-6pm
Wed and Fri 9am – 12pm and 1st Sat 9am – 11am
Serving low income residents of Cudahy and St Francis

Siggenauk Center Clothing Bank

1040 W Lapham Blvd
Milwaukee, WI 53204
414-672-6989
Thursday 1-3pm, Friday 10am-noon

South Milwaukee Human Concerns

1029 Milwaukee Avenue
South Milwaukee, WI 53172
414-764-5340
Mon/Thurs, 1-3pm, Tues/Thurs/Fri, 9am-11a
Wed, 6-8pm, last Sat 10am-12pm

United Methodist Church

3832 W Lisbon Ave

Milwaukee, WI 53208

414-344-1818

Mon, Weds, Fri, 12p-5pm

Requires photo ID, proof of address and ID for each child

Summerfield Church

728 E Juneau

Milwaukee, WI 53233

mealoutreach@summerfieldchurch.org

414-272-2610

Day Center with showers – Mon/Wed/Fri 11am-3pm

Meal program/clothing bank – Saturdays 4:30p-6pm DST (Mar-Nov)

Saturday 3:30p-5p CST (Nov-Mar)

Newly Housed Support

Project Home

Tippecanoe Church/Divine Intervention
125 W Saveland
Milwaukee, WI
projecthomedivine@gmail.com

Feeding His Flock

1610 S 81st St
West Allis, WI 53219
Thursdays 4p-7p
feedinghisflock124@outlook.com
414-439-4291

Milwaukee Homeless Veteran's Initiative (VetsNet – Wisconsin Veteran's Network)

PO Box 14575
West Allis, WI 53214
6317 W Greenfield Ave
West Allis, WI 53214
414-257-4111
info@mkehomelessvets.org
9am-4pm Mon-Fri
Women's Veteran Initiative, food, home support, wellness, outreach, bikes for stripes program
<http://www.mkehomelessvets.org/>

Milwaukee Community Collective

Marie Carlson – Outreach Coordinator
414-614-3647

W2 Agencies/Benefits/Insurance

Milwaukee County Disability Resource Center (ages 18-59)

414-289-6660

Program which provides people with disabilities from age 18 – 59 with free benefits counselling including assistance applying for disability benefits.

Social Security

1-800-772-1213

Information line regarding benefits application

FoodShare Wisconsin

Quest Card Customer Service

877-415-5164

dhs.wisconsin.gov/foodshare

ACCESS.gov

888-947-6582

ACCESS.wi.gov

Online resource to determine eligibility for programs including FoodShare, Badger Care Plus, Medicaid, SeniorCare, Medicare Part D, Wisconsin Works (W-2), WIC, Emergency Food Assistance Program, State Life Insurance Fund, Energy Assistance Programs, State Life Insurance Fund, school meal programs, or tax credit for people with lower incomes. Applications can be filled out online.

BadgerCare Plus (Medicaid/Title 19)

800-362-3002

City of Milwaukee Health Department

Community Healthcare Access Program (CHAP)

Southside Health Center – 1639 S 23rd St, Milwaukee, WI 53204

Northwest Health Center – 7630 W Mill Rd, Milwaukee, WI 53218

Keenan Health Center, 3200 N 36th St, Milwaukee, WI 53216

414-286-8620 (all locations)

www.city.milwaukee.gov/health

Health Insurance Marketplace

www.healthcare.gov

800-318-2596

Medicare

1-800-MEDICARE

1-800-633-4227 (24 hours/day)

65 and older, or people under 65 with certain disabilities

Medicaid for the Elderly, Blind or Disabled

800-362-3002

www.dhs.wisconsin.gov/medicaid/index.htm

Medigap Helpline

800-242-1060

Operated by the Wisconsin Board on Aging and Long Term Care
Clarification with issues related to Medicare supplemental insurance.

Whole Health Clinical Group (formerly TLS) – Winged Victory Program

932 S 60th St

West Allis, WI 53214

414-476-9631

www.mcfi.net/Mental-Health.htm

Officers a range of programs and services including outpatient mental health services, including services for individuals who deaf or hard of hearing. Staff also works with families, referral sources, and support agencies to coordinate services. Provides services for children in collaboration with MCFI's Children's Behavioral Health. The Winged Victory Program helps eligible individuals navigate the application process, submit medical evidence to the Disability Determination Bureau and access benefits such as Supplemental Security Income (SSI), Social Security Disability (SSDI), Medicare (Title 18), and Medicated (Title 19). Also provides screening to determine which disability program a person is eligible for.

Wisconsin Department of Health Services Disability Determination Bureau

800-423-1938

www.dhs.wisconsin.gov/ddb/index.htm

SafeLink Wireless

1-800-SAFELINK (723-3546)

<http://www.safelink.com>

Government benefit phones for persons that are at or below 135% of federal poverty guidelines, or participate in Medicaid, FoodStamps, SSI, Section 8 Housing, LIHEAP, TANF, or other eligible programs per state guidelines.

Interim Disability Assistance Program

Community Advocates

728 N James Lovell St

Milwaukee, WI 53233

414-449-4777

W2 Agencies

Northeast-YMCA
414-267-3900
Southeast-UMOS
414-389-6600
Central – Maximus
414-203-8500
Northwest-PSI
414-760-6060
Southwest- Maximus
414-607-0477

Mon-Fri 8am-5pm; Wed 8am-7pm, call first.

Public Assistance (Foodshare, BadgerCare Plus, Family Planning Waiver, Medicaid (T-19), Caretaker Supplement and/or Childcare) for Milwaukee County Residence can be done in person at:

Marcia P Coggs Center

1220 W Vliet St
Milwaukee, WI 53205
M-F 8am-5pm

Milwaukee South (UMOS)

2701 S Chase Ave
Suite C
Milwaukee, WI 53204
M-F 8:30am-5pm

Robles Self Service Center

910 W Mitchell St
M-F 8am-4:30pm

SEXUAL ABUSE AND SEX TRAFFICKING

Franciscan Peacemakers

Women's recovery from prostitution and drug addiction
St. Martin de Porres Catholic Church-Franciscan Peacemakers
128 W Burleigh St
Milwaukee, WI 53212
414-562-4780 or 414-559-5761
sprzedpel@gmail.com or cmojica729@yahoo.com
www.franpax.com

Inner Beauty Center

1300 S Layton Blvd
Milwaukee, WI 53215
414-416-7303
<http://www.innerbeautycenter.org>

Trafficking Ends with Action (TEA)

414-507-3631
<http://www.teawisconsin.org>

Milwaukee Human Trafficking Support

Sojourner Family Peace Center
414-276-1911
<http://www.familypeacecenter.org>

UMOS

Human Trafficking Outreach Program
<http://www.umos.org>
Gina Allende, gina.allende@umos.org
Astrid Ryan, Aryan@wi.rr.com

Rethink Resources: Youth in Sex Trade

Claudine O'Leary
414-212-5121
Claudine@rethinkresources.net

Basics – Afterschool programs

www.basicsinmke.org

National Resource Center and Hotline

Polaris Project
202-745-1119
www.polarisproject.org

National Sex Trafficking Hotline – 1-888-373-7888

Sexual Assault Treatment Center

Aurora Sinai Hospital
414-219-5555

Safe Path (Questions about youth sexual violence)

414-271-9523

Milwaukee Police Sensitive Crimes Unit

414-935-7405
414-933-4444 (non-emergency)

Convergence Resource Center

3975 N 68th St LL
Milwaukee WI 53216
(414) 393-1325
Email: crcinfo@convergenceresource.org
414-393-1325
<http://www.convergenceresource.org/>

The Healing Center

130 W Bruce St, 4th Floor
Milwaukee, WI 53204
414-671-4325

Pathfinders

Youth Anti Violence Advocate
Tlewis@pathfindersmke.org
Direct office line: 414-810-1536
Work cell: 414-671-9282
Works with youth under 25 years old that have experienced domestic violence or trafficking

Benedict Center Sisters Program

Drop-in Center – North
3624 W. North Ave 2nd Floor
Milwaukee, WI
414-585-9994

Sisters Drop-in Center – South
Inside the Hope House
209 W. Orchard Street
Milwaukee, WI

Website: www.benedictcenter.org

A street outreach, case management, and skill building program for women in prostitution and or/sex trafficking. The program is an innovative community-police partnership and is gaining recognition as a more effective way to improve the health and safety of women and communities.

IMMIGRATION AND UNDOCUMENTED ASSISTANCE

RISE Law Center

Immigration Attorney
608-256-1015

Catholic Charities

Archdioceses of Milwaukee
Legal services for immigrants
731 W Washington St, Milwaukee, WI 53204
414-643-8570
Migrant and refugee ministry
6033 W Lloyd St, Milwaukee, WI 53208
414-771-2881
www.archmil.org
Barbara Graham, Immigration Attorney
Bgraham@ccmke.org

International Institute of Wisconsin

1110 N Old World Third St, Suite 420, Milwaukee, WI
Benjamin Shryock, Immigration Attorney
414-225-6220

National Immigrant Justice Center

www.immigrantjustice.org
Angela Hernandez, Trafficking Attorney
Ahernandez@heartlandalliance.org
414-312-660-1332

Council for Spanish Speaking

614 W National Ave
Milwaukee, WI 53204
414-384-3700

Latina Resource Center

802 W Mitchell St
Milwaukee, WI 53204
414-389-6500

Lutheran Social Services Refugee and Immigrant Services

5300 W Lincoln Ave
Milwaukee, WI 53219
414-325-3096

Pan-African Community Association

4063 N 64th St
Milwaukee, WI 53216
414-442-5864

US Citizenship and Immigration Services

800-375-5283
US CIS Forms Request Line
800-870-3676
[Uscis.gov/graphics](https://uscis.gov/graphics)

Voces de la Frontera

1027 S 5th St
Milwaukee, WI 53204
414-643-1620

Sebastian Family Psychology Practice

1720 W Florist Ave, Suite 125
Glendale, WI 53209
414-247-0801

www.sebastianfpp.com

Provides a variety of behavioral health care services including mental health assessments, psychiatric care and medication management, psychological testing, mental health counseling, alcohol and other drug abuse (AODA) counseling, refugee mental health and supportive services and case aides/parenting support. Clinic staffed by a team that is ethnically, culturally and linguistically diverse.

YOUTH AND FAMILY SERVICES

Saint A's

8901 W Capitol Dr

6737 W Washington St, Ste 4400

Milwaukee, WI 53222

414-463-1880

800-840-1880

Services: Child Welfare, care coordination, family services, foster care, independent living services, foster care, family services, advocacy, short-term residential treatment, transition therapeutic school, school-based services, Capitol West Academy

New Beginnings Are Possible- Christian Youth Center

At-Risk Urban Youth Support

3717 W Fond Du Lac Av

Milwaukee, WI 53216

414-449-1546

www.nbap.org

Division of Milwaukee Child Protective Services

Report abuse and neglect - 414-220-SAFE

General Information – 414-343-5500

635 N 26th St

Milwaukee, WI 53233

Children's Hospital of Wisconsin Community Services

620 S 76th St, Suite 120

Milwaukee, WI 53214

414-453-1400

New Beginnings

414-376-0595

800-720-MOMS

<http://www.homeformothers.com>

Long-term program w/housing that guides new single mothers towards self-sufficiency with opportunities to continue education, grow spiritually and learn parenting skills

Pathways to Responsible Fatherhood Program

2545 N 29th St

414-562-2929

New or expecting fathers, child support reduction, job training, employment services, driver's license recovery, fatherhood education program

My Father's House

7120 W Good Hope Ave

414-353-9015

Fatherhood and parenting classes, engaging fathers in their children's lives, personal needs assessment

Owen's Place

4610 W Fond Du Lac Ave
Milwaukee, WI 53208
414-977-4249
Youth Drop-in Center - ages 16-24

Pathfinders Drop In Center

4200 W Holton St
414-964-2565

Black Health Coalition

414-933-0064
Baby Supplies

Alpha Women's Center

820 W Lisbon Ave
Milwaukee, WI 53210
414-445-2273
Baby Supplies

Project O'YEAH

414-257-7158
Provides older youth and young adults (17-25) who have behavioral health needs access, voice and ownership in planning and directing their own futures into the transition to adulthood.

Children's Hospital of Wisconsin

Child Protection Center

414-227-8980

Project Ujima (Victims Assistance Program)

414-226-2280

La Causa Family Resource Center

414-647-5971

Walker's Point Youth and Family Center

Teen Crisis & Runaway Program
732 S. 21st St
Milwaukee, WI 53204
414-647-8200 ages 11-17, call 211 or shelter

WRAPAROUND

Milwaukee County Behavioral Health Division
9455 W Watertown Plank Rd
Wauwatosa, WI 53226
414-257-7611

COA

909 E North Ave
Milwaukee, WI 53212
414-263-8383

Milwaukee Public Schools Homeless Education Office

5225 W Vliet St, Room 133
Milwaukee, WI 53208
414-475-8911

Transportation, free breakfast/lunch, books, school supplies, school fees, immunization information, tutoring and homework help, before and after school programs and activities, translation and ESL services.

Children's Hospital Of Wisconsin – Mental Health Central Intake

414-266-3339
<http://www.chw.org>

Human Development Center, Inc

6833 W Fond du Lac Ave
Milwaukee, WI 53218
414-449-9908

Mission – to assist youth and their families with psychosocial development
Anger management and daily living groups, life skills, short-term psychotherapy, “The Elite” youth development and scholarship program
Crisis Prevention Interventionists are on call 24 hours/7 days a week to respond to emergency mental health crisis

Acacia Mental Health Clinic

5228 W Fond du Lac Ave
Milwaukee, WI 53216
414-871-9111

Outpatient mental health and addiction treatment for adults, children and adolescents, and families. In-home services for severely emotionally disturbed children.

Adkins Counseling Services

6001 W Center St #208
Milwaukee, WI 53210
414-393-1099

Provides mental health counseling services to families, individuals, children, teens and adults. Specializes in play therapy, family mediation, anger management and in-home therapy.

MCFI Children's Behavioral Health Resources

2020 W Wells St
Milwaukee, WI 53233
414-476-9631

www.mcfi.net/Childrens-Behavioral-Health.htm

MCFI, in collaboration with TLS Behavioral Health provides behavioral health assessment for children up to age 12, comprehensive treatment plans, confidential therapy and counseling services. Also provides consultation services for schools and community services.

Children's Hospital of Wisconsin Child and Adolescent Psychiatry and Behavioral Medicine

9000 W Wisconsin Ave
Wauwatosa, WI 53226
414-266-2932

1020 N 12th St
Milwaukee, WI 53233
414-277-8980

4855 S Moorland Dr
New Berlin, WI 53151
262-432-7702
www.chw.org

Psychiatrist, psychologists, neuropsychologists, psychotherapists, and nurse practitioners provide mental health diagnosis and treatment to children, adolescents and their families for anxiety and attachment disorders, ADHD, bipolar disorder, child abuse and neglect, depression and psychotic disorders.

Children's Hospital of Wisconsin Child and Family Counseling

620 S 76th St
Milwaukee, WI 53214
414-453-1400

www.chw.org/childrens-and-the-community

Child and family counselor work with children – toddlers through adolescents – and their families to address emotional and behavioral challenges and strengthen family ties. Counselors assist families with issues such as depression and anxiety, low self-esteem, anger management, abuse, parent-child conflicts and changes related to adoption or foster care placement.

Childynamics Child & Adolescent Day Treatment and Outpatient Services

11904 W North Ave
Suite 110
Wauwatosa, WI 53226
414-258-4318

www.childynamics.com

Specializes in mental health services for children and adolescents ages 4-16 years with behavior and/or emotional difficulties at home, school, and/or the community. Half-day treatment with weekly individual and family therapy, psychological evaluations and medical management.

Renew Counseling Services

1225 W Mitchell St
Milwaukee, WI 53204
414-383-4455

Mental health/alcohol and other drug abuse outpatient clinic providing services from children to adults.

Shorehaven Behavioral Health

3900 W Brown Deer Rd
Milwaukee, WI 53209
4370 S 76th St
Greenfield, WI 53228
414-540-2170

www.shorehavenbhi.com

Offers a full spectrum of services including outpatient mental health/substance abuse counseling, substance abuse intensive outpatient treatment, groups, individual and family therapy. Adult and child/adolescent psychiatrists providing evaluations and medication management.

SDC Youth and Family Development Program Counseling and Wellness Clinic

4041 N Richards St
Milwaukee, WI 53212
414-906-2790

www.cr-sdc.org

Outpatient treatment programs for substance abuse and mental health need for Milwaukee County youth between the ages of 8-19. Individual, group, and family counseling, case management, referrals, consultations and case coordination advocacy.

The Bridge Health Clinics and Research Centers

600 W Walnut St
Milwaukee, WI 53212
414-831-4500

www.thebridgehealthclinics.com

Offers services for persons who are adversely affected by addiction, mental illness, disability, or other psychological health factors, physical illness and/or socio-economic factors. Provides services for children, adolescents, adults and families.

Willowglen Academy, Inc

4065 N 35th St. Suite N100
Milwaukee, WI 53216
414-445-9180

www.phoenixcaresystems.com

Outpatient clinic offering mental health services benefit children, adolescents, adults, and families who may be experiencing emotion, behavioral, mental, cognitive, intellectual, developmental or substance use conditions. Services include mental health assessments, psychiatric services and mental health/substance abuse counseling. Also operates Community-Based Residential Facilities for adults who have been diagnosed with mental illness or developmental disabilities that may be long-standing along with cognitive impairment that inhibits their ability to live independently. Multiple locations.

Wheaton Franciscan Behavioral Health Services

3267 S 16th St
Milwaukee, WI 53215
414-389-3111
3070 N 51st St
Milwaukee, WI 53210
13950 W Capital Drive
Brookfield, WI 53005
414-874-6288

www.mywheaton.org/services/mental-health-addiction-care

Offers comprehensive outpatient counseling. Services are available for children, teens and adults, and older adults who may be dealing with issues such as alcohol and/or drug addiction, anxiety disorders, mood disorders, Attention Deficit Disorder, school issues, trauma, depression, grief, relationship issues, abuse and anger management.

Camp HOPE

301 Florence Dr
Steven's Point, WI 54481
715-341-0076

www.camphopeforkids.org

Camp HOPE is a weekend away for children and teenagers, ages 5-18, to be with others of their own age who have experienced the death of a parent, brother, sister, grandparent, or other relative or close friend. A separate adult family member (ages 19 and above) camp is also offered. The camps are held three times per year.

Children's Hospital of Wisconsin Community Services

620 S 76th St, Suite 120
Milwaukee, WI 53214
414-453-1400

www.chw.org

Houses programs and services including parent education programs, home visiting services, volunteering respite care, child and family counseling, violence victim services, foster care and adoption services, family case management, child abuse prevention services and treatment foster care.

Family Intervention Support Services

9201 W Watertown Plank Rd, Suite 408
Milwaukee, WI 53226
414-257-4319

Voluntary Program for families with children presenting problems such as truancy, fighting, drugs/alcohol, or running away. FISS will schedule a free assessment with the parents and teen and will refer the family to one of the following: community resources, the child's school, FISS services in-home program, or the Bureau of Child Welfare Access Unit.

Hmong American Friendship Association, Inc

3824 W Vliet St
Milwaukee, WI 53208
414-344-675

www.hmongamer.org

Dedicated to improving the quality of life for Southeastern Wisconsin Asian Families by bridging culture/language barriers and promoting self-sufficiency and the preservation of cultural heritage. Programs include employment services, a food pantry, home buyer counseling, interpretation, and translation and youth and elderly services.

Milwaukee LGBT Community Center

1110 N Market St
Second Floor
Milwaukee, WI 53202
414-271-2656

Serving the needs of the LGBTQ people and to make the Greater Milwaukee Area safer and more inclusive. Offers programming around anti-violence, health relationships, counseling, financial coaching, as well as a lending library, meeting space, computer/internet access, and resource referrals. Provides programs and services for youth, adults, and adults over 50.

Penfield Children's Center

833 N 26th St
Milwaukee, WI 53233
414-344-7676

www.penfieldchildren.org

Programs and services for infants and young children with and without disabilities including education, therapy services and family programs. Offers unique programs that impact not just the child's early development and education, but also the capacity and skills of the entire family including a birth to age 3 program, early education and care, a special care nursery, family services and an outpatient clinic for occupation, physical and speech therapy. The Behavior Clinic and Penfield provides treatment services to children 5 years of age and younger who have significant behavior and emotional issues offering family—centered, in-home treatment sessions that address issues very early in a child's development.

Running Rebels Community Organization

1300A W Fond du Lac Ave
Milwaukee, WI 53205
414-264-8222

www.runningrebels.org

Offers programs and services to develop Milwaukee's youth mentally, physically and spiritually and provides youth with positive alternatives to gangs and substance use. Programs for high-risk youth include mentoring, tutoring, crisis stabilization, anger management, daily, living skills, violence free zone, job prep program, programming for female youth and athletic programs.

Silver Spring Neighborhood Center

5460 N 64th St
Milwaukee, WI 53218
414-463-7950
www.ssnc-milw.org

Provides programs and services to build a safer, stronger, neighborhood and community including early childhood education, teen programming, sports leagues, adult education, transitional jobs programming, family programming and a community nursing center.

The Parenting Network

7516 W Burleigh St
Milwaukee, WI 53210
414-671-5575 (office)
414-671-0566 (parent helpline)
www.theparentingnetwork.org

The Parent Helpline provides confidential phone counseling, information, resources, and referrals for anyone in a parenting role, concerning any issue that impacts the well-being of a child. 2-1-1@IMPACT responds after hours. The Parenting Network also offers a wide variety of parenting programs throughout Milwaukee County.

Wisconsin FACETS (Family Assistance Center for Education Training and Support)

600 W Virginia St, Suite 501
Milwaukee, WI 53204
414-374-4645
www.wifacets.org

FACETS provides information, resource referral, workshops/training, and individual support for Wisconsin parents of children and youth with disabilities and others related to education issues.

Wisconsin Family Ties

Main Office
15 N Carroll St, Suite 230
Madison, WI 53703
608-267-6888
www.wifamilyties.org

A statewide organization run by families for families that include children and adolescents who have emotional, behavioral, mental and substance abuse disorders. Helps parents develop skills necessary to advocate for their families and children. Sponsors workshops and co-sponsors conferences locally and statewide for parents and professionals.

YMCA of Metropolitan Milwaukee

Administrative Office
161 W Wisconsin Ave, Suite 4000
Milwaukee, WI 53203
414-224-9622
www.ymcamke.org

Offers a variety of programs and services including recreation and sports, camps, child care, health, and wellness programs and youth and family programs. Multiple locations.

Fatherhood Initiative

5003 W Lisbon Ave
Milwaukee, WI 53206
414-286-5653

Safe Families for Children – Bethany Christian Services

3229 N Dr. Martin Luther King Drive
Milwaukee, WI 53233
414-915-6027
<http://www.bethany.org>
Network of host families help parents who need to temporarily place their children due to unmanageable or critical circumstances.

Empowering Families Program – City of Milwaukee

1639 S 23rd St
Milwaukee, WI 53204
414-286-8018

Keefe Family Resource Center

1510 Keefe Ave
Milwaukee, WI 53206
414-372-6902

My Father's House, Inc

7120 W Good Hope Rd
Milwaukee, WI 53223
414-353-9015

St. Vincent DePaul Society

9601 W Silver Spring Drive
Milwaukee, WI 53225
414-462-7837

United Methodist Church Children's Services

3940 W Lisbon Ave
Milwaukee, WI 53208
414-344-1818

Milwaukee Trauma Response Team

414-257-7621
Free and voluntary service for children who have witnessed or been exposed to potentially traumatic events such as serious accidents, sudden death, shootings, violence in the school or community or domestic violence.

St. Ann Center for Intergenerational Care

Stein Campus
2801 E Mogan Ave
Milwaukee, WI 53207
414-977-5000

Bucyrus Campus
2450 W North Ave
Milwaukee, WI 53205
414-210-2450

<http://www.stanncenter.org>

Intergenerational day programs for children, elderly, and people with disabilities. Day program, dementia unit, overnight respite care. Before and after school program and summer day camp for children. Medical clinic, aquatic center, outpatient therapy, massage, salon, art, music therapy, ceramics, support groups, café and gift shop, dental clinic for people with disabilities.

Urban Underground

4850 W Fond Du Lac Av
Milwaukee, WI 53216
414-444-8726

www.urbanunderground.org

Youth leadership and training workshops, life skills, political action, screen printing program, academic support, summer youth employment.

DOMESTIC VIOLENCE

Sojourner Family Peace Center

619 W Walnut St
Milwaukee, WI 53212
ABUSE Hotline 414-933-2722
Wide range of victim services

The Healing Center

130 W Bruce St, 4th Floor
Milwaukee, WI 53204
414-671-4325

Asha Family Services

3719 W Center St
Milwaukee, WI 53210
414-875-1511
Provides services to victims and perpetrators of domestic violence

Alma Center, Inc

2601 N Martin Luther King Dr
Milwaukee, WI 53212
414-265-0100
Provides Intervention Services to male batterers

Beyond Abuse – Sojourner Family Peace Center

334 W. Brown Street
414-276-1911
(Services for men and women who have used violence in intimate partner relationships.)

Jewish Response to Interpersonal Violence

1300 N Jackson St
Milwaukee, WI 53202
414-390-5800

Daystar, Inc

PO Box 2130
Milwaukee, WI 53201
414-385-0334

Restraining Order Office (Sojourner Family Peace Center)

414-278-5079

The Women's Center - Milwaukee

414-671-6140

The Women's Center - Waukesha

262-547-4600

IMPORTANT DOCUMENT RECOVERY

Birth Certificates

St. Benedict's Community Meal Site - ID Program

1015 N 9th St

Milwaukee, WI 53233

414-271-0135

Birth Certificates and Ids (Wednesdays only 1-4pm)

Cost - \$5.00 or 1/3 of total costs

City of Milwaukee Certificates

Vital Statistics

841 N Broadway, Room 115

Milwaukee, WI 53202

414-286-3503

Milwaukee County Certificates

Milwaukee County Register of Deeds/Vital Records

901 N 9th St, Room 103

Milwaukee, WI 53233

414-278-4002

What to Bring:

- Proof of Identity: State issued ID or Driver's License. Other documentation may be accepted. Call if you're not sure.
- Money: Call Vital Records for current fees. Cash Only.

To order out-of-state birth, death, marriage or divorce records:

www.cdc.gov/nchs/w2s.htm

www.vitalchek.com

Wisconsin State ID or Driver's License

Wisconsin Department of Motor Vehicles

www.dot.wisconsin.gov/Drivers

Automated line – 800-924-3570

For specific questions – 608-266-2353

What to Bring with you:

- Proof of name and date of birth: certified birth certificate, passport (not expired), old driver's license or state ID that expired no more than 4 years ago.
- Proof of identity: Social Security Card, Forward or Quest Card
- Proof of Wisconsin residency: Paycheck stub, Forward or Quest Card
- Your Social Security Card
- Money: State ID's Original or Renewal State ID cards are \$28; replacement State ID cards are \$16. Driver's licenses: Original or Probationary Cards are \$28; Renewal Cards are \$34; Replacement Cards are \$14. Prices are subject to change.

Other documents may be accepted. Call the DMV if you have questions.

St. Benedict's Community Meal Site - ID Program

1015 N 9th St

Milwaukee, WI 53233

414-271-0135

Birth Certificates and Ids (Wednesdays only 1-4pm)

Cost - \$5.00 or 1/3 of total costs

City of Milwaukee Municipal Photo Identification

Milwaukee City Hall

License Division – Room 105

200 E Wells St

Milwaukee, WI 53233

Call first to schedule appointment – 414-286-2238

www.milwaukee.gov/id

14 years or older – under 18 must be accompanied by parent or legal guardian

Must have resided in the City of Milwaukee at least 15 days.

Submit application, provide original proof of identity and residency, and pay \$10 non-refundable fee.

\$5 fee for replacement. Expires in 5 years or if you move outside of the City of Milwaukee.

Translated applications and some bilingual staff available to assist.

Social Security Cards

www.ssa.gov

800-772-1213

Local Offices:

6300 W Fond du Lac Av
Milwaukee, WI 53218

5020 W North Ave
Milwaukee, WI 53208

310 W Wisconsin Ave, Suite 260
Milwaukee, WI 53203

1710 S 7th St, Suite 200
Milwaukee, WI 53204

8455 W Layton Ave
Greenfield, WI 53228

What to bring with you:

Fill out an application for a new, replacement or corrected Social Security Card (available online or at the local SSA buildings). New cards are always free; replacement cards are free up to 3 per year and 10 per lifetime. After that you have to pay a fee.

If you are getting your own card:

- Proof of citizenship: Your birth certificate or current US Passport.
- Proof of identity: Your driver's license, state ID or US Passport.

If you are getting a card for your child:

- Proof of your own identity: See above.
- Proof of your child's identity: A doctor's medical record, baptismal, child care center or school record, or a school ID card.
- Proof of child's citizenship: A copy of your child's birth certificate.

If you cannot get one or more of these documents, call the number above and speak with an SSA representative before visiting the office.

PREGNANCY RESOURCES

Woman's Care Center

1441 N Farwell Ave

414-223-2610

Provides free ultrasounds, parenting classes and supplies for babies

Woman's Care Center

634 W Historic Mitchell St

Milwaukee, WI 53204

414-645-4050

Provides free ultrasounds, parenting classes and supplies for babies. Both English and Spanish speaking.

Pathfinders Rosalie Center for Family Engagement Home Visiting Program

Contact Crystal H. and 414-988-6877 or Montique E. at 414-378-3648

Provides referrals to community resources, supplies for babies and month incentives

Serves 25 years and under with children 6 months old and under.

Affiliated Medical Services

428 N Farwell Ave

Milwaukee, WI 53202

414-278-0424

No Insurance Accepted

Planned Parenthood

2207 W Wisconsin Ave

Milwaukee, WI 53233

414-931-8181

Safe Place for Newborns

877-440-2229

Women's Outpatient Center

St Joseph's Hospital

5000 W Chambers St. Suite 2825

Milwaukee, WI 53210

414-447-2275

Comprehensive prenatal care, help with medical assistance and related programs

Keenan Central Health Clinic

3200 N 36th St

Milwaukee, WI 53216

414-286-3631

Free Walk-in clinic

Southside Health Center

1639 S 23rd St

Milwaukee, WI 53204

414-286-8620

Free and anonymous HIV testing by appointment.

STD Specialties Clinic

3251 N Holton St

Milwaukee, WI

414-264-8800

STD Screening -\$40, HIV testing-Free

By Appointment

Planned Parenthood Clinics:

302 N Jackson Street,

Milwaukee, WI

414-276-8777

Call for appointment, M-F 8am-4pm

Abortion Services

7630 W Mill Rd,

Milwaukee, WI 53218

414-760-2916

Closed Tue, Fri, Sat and Sun

1764 S 9th St

Milwaukee, WI 53204

414-645-8383

Closed Sundays

5380 W Fond Du Lac Ave

Milwaukee, WI 53216

414-536-6690

Closed Sat and Sun

Hmong and Spanish Speaking Staff

2207 W Wisconsin Av

Milwaukee, WI 53233

414-931-8181

Closed Sundays

1748 N Martin Luther King Drive

Milwaukee, WI 53212

414-374-8830

Closed Sat and Sun

2239 S 108th St
Milwaukee, WI 53227
414-541-2772
Closed Sunday
Colonoscopy Services

801 E Capitol Dr
Milwaukee, WI 53216
414-967-4945

1710 S 7th St
Milwaukee, WI 53204
414-645-8383

Services unless otherwise specified above: birth control, pregnancy testing and counseling, annual exams, emergency contraceptive pills, midwife services, cancer screenings, STD testing and treatment, HIV testing and counseling.

Alpha Women's Center

4820 W Lisbon Ave
Milwaukee, WI 53210
414-445-2273
Free Pregnancy Testing

Pregnancy Help Centers of Milwaukee

6234 W Capitol Dr
Milwaukee, WI 53216
414-463-9707
Free Pregnancy Testing

1225 W Mitchell St, Suite 217
Milwaukee, WI
414-645-4050
Free Pregnancy Testing

Associated Pregnancy Services

2533 W North Ave
Milwaukee, WI 53205
414-727-8177
Free Pregnancy Testing

Care-Net Pregnancy Center

2917 N Oakland Ave
Milwaukee, WI 53211
414-962-2212
Free pregnancy testing

PRESCRIPTION ASSISTANCE

Disability Drug Hotline

800-926-4862

www.disabilityrightswi.org

Helps with people under the age of 60 with a disability who are eligible for Medicare Part D. Assistance with choosing a Medicare Part D plan or deciding whether to enroll in a plan at all. Can also assist with access to drugs, changing plans, appeal processes, and billing problems. Operated by Disability Rights Wisconsin.

FamilyWIZE – Prescription Drug Discount Card

www.familywize.org

This is a program that offers discounts on prescription drugs that are not covered under your regular insurance. Save an average of 20% off the pharmacy's usual and customary retail price of prescription drugs, with the highest savings on generic drugs. Your cost for medication will be the discount price offered through this program, or the pharmacy's usual and customary retail price, whichever is lower. Visit the website to print out a card and find a list of participating pharmacies.

National Association of Counties Prescription of Drug Discounts Card

www.county.milwaukee.gov/NACODrugDiscountProg16747.htm

This discount card is valid for prescriptions not covered by insurance. Each prescription has a different discount, average savings is 20%. Any Milwaukee County resident is eligible to use these discount cards. This plan is not insurance. It is a discount (like a coupon) for prescriptions. The card may only be used at participating pharmacies which included Walgreens, Froedtert, Covenant, Aurora, Serv-U, Target, Kmart, Walmart, Sam's Club, and Osco pharmacies. Cards can be obtained at several social service agencies and clinics throughout the city. Visit the website for specific information.

Partnership for Prescription Assistance

1-888-4PPA-NOW (1-888-477-2669)

www.pparx.org

Helps qualifying patients without prescription drugs coverage get the medicines they need for free or nearly free. Offers a single point of access to more than 475 public and private programs, including nearly 200 offered by pharmaceutical companies.

Prescription Drug (Part D) Helpline

1-855-67-Part D (1-855-677-2783)

Helpline counselors are available to provide information and assistance to Wisconsin Medicare beneficiaries of all ages and their families regarding the various Medicare prescription drugs programs, including costs, eligibility and benefit coverage. Helpline counselors can assess eligibility for low income assistance, Wisconsin Senior Care and other prescription drug options and assistance with Medicare prescription drug complaints, grievances, appeals, and enrollment problems. Operated by the board on Aging and Long Term Care.

St. Ben's

1015 N 9th St, Milwaukee, WI 53233

414-271-0135

Assistance with prescription co-pays for homeless individuals

TELEPHONES

SafeLink Wireless

1-800-SAFELINK (723-3546)

<http://www.safelink.com>

Government benefit phones for persons that are at or below 135% of federal poverty guidelines, or participate in Medicaid, FoodStamps, SSI, Section 8 Housing, LIHEAP, TANF, or other eligible programs per state guidelines.

Repairer's Of the Breach

1335 N. Vliet St

Milwaukee, WI 53205

414-934-9305

<http://www.repairers.org/>

Drop in center

On site telephone use for individuals who are homeless.

Grand Avenue Club

210 E Michigan St

Milwaukee, WI 53202

414-276-6474 Main

414-727-3366 Membership department

<http://www.grandavenueclub.org/>

On site telephone use for members only.

St. Ben's – Front Door Ministry

924 W. State St

Milwaukee, WI 53233

Government Phones. 5p- 6:30p

1015 N 9th St

Milwaukee, WI 53233

414-271-0135

On site telephone use for individuals who are homeless, 1p-4:15p

Grief/Loss

General Adult Grief

Hope in the Midst of Grief

Offered twice a year at various locations. Call John at St. John Vianney Brookfield for dates, times, and locations.

262-796-3944 x 1119

Healing Grief

St. Luke's South Shore

5900 S Lake Drive

Cudahy, WI 53110

1st Tuesday, 6p-7:30pm

414-489-4137

Adult Bereavement Support Group

St. Alphonsus

5960 W Loomis Rd

Greendale, WI 53129

1st and 3rd Thursdays, 10-11:30am

414-421-2442 or Kathy 414-421-3796

Grief2Hope

Hales Corners Lutheran Church

5425 S 111th St

Hales Corners, WI 53130

414-324-0346

Bible Study for those grieving. 1st and 3rd Thursdays, 7-8:30pm

Path of Hope Bereavement Group

St. Killian Church

428 Forest St

Hartford, WI 53027

262-673-4831

4th Tuesdays, 7-8:30pm

Good Shepherd Parish

N88 W17658 Christman Rd

Menomonee Falls, WI 53051

262-255-2210

1st and 3rd Tuesdays, 7pm

Journey through Grief Together

Trinity Village
7300 W Dean St
Milwaukee, WI 53223
414-371-7300
Contact Chaplain Bernice
4th Monday, 2:30-4:30pm, September through June

Horizon Grief Resource Center

11400 W Lake Park Dr
Milwaukee, WI 53224
414-586-8383

Facilitates a number of varied grief support groups and programs for people that have suffered a significant loss including death of a loved one, a beloved pet, job, miscarriage or another life-changing experience. Walk-ins are welcome during regular hours of Mon, Tues, Thurs 12p-6p, Wed 12p-4pm, Fri 12p-4:30p. Services provided free of charge.

www.horizonhomecareandhospice.com/grief-resources/

Grief Support Group for Older Adults

Zeneration Senior Center
5161 N Hopkins
Milwaukee, WI 53209
414-527-1010
3rd Wednesday of the month at 3pm

Grief Support Gathering

Multicultural Community
5161 N Hopkins St
Milwaukee, WI 53209
414-527-1010
Contact Henrietta
3rd Wednesday at 3:30-4:30pm

San Camillo Grief Support Group

10200 W Bluemound Rd
Milwaukee, WI 53226
2nd and 4th Tuesdays, 11am-12:30pm

Good Morning Coffee Break

Life Enrichment Center
1306 W Wisconsin Ave
Oconomowoc, WI 53066
262-223-3823
2nd Monday of the month from 10am-11:30am
Email: Michele@stillwaterscenter.org

A Time for Support

Angel's Grace Hospice
W359 N7430 Brown St
Oconomowoc, WI 53066
262-468-0115
Every Thursday 2-3pm in the chapel

Grief and Loss Support Gathering

Galilee Lutheran Church
N24 W26430 Crestview Dr
Pewaukee, WI
262-691-2380
3rd Tuesday, every other month at 6:30pm

Stillwater Cancer Support Services

Waukesha,
WI 262-548-
9148
Call for complete listing of support group schedules

St. Mary's Grief Support

St. Mary's Church Parish Center.
225 S Hartwell Av
Waukesha, WI
53186 262-547-
6555x302
1st Thursday, 6:30-8pm

St. William's Grief Support

St. William's Church Vercelli House
440 N Moreland Blvd
Waukesha, WI
53188 262-547-
2763x213
Contact for dates/times

Healing Grief Support Programs with VITAS

VITAS Innovative Hospice Care
2675 N Mayfair Rd, Suite 500
Wauwatosa, WI 53226
414-454-3118
Contact for dates/times and to register for support groups or to receive other information about VITAS grief programs.

Aurora Visiting Nurses Association Zilber Family Hospice

1155 Honey Creek Parkway
Wauwatosa, WI 53213
414-615-5900
Thursdays 2-3pm

Grief Support Group for Adults

Wheaton Healthcare
201 N Mayfair Rd
Wauwatosa, WI 53213
5th Floor Conference Center Rm
3rd Thursday, 6:30-8:30pm
888-994-3286

Living Through Loss

Aurora West Allis Medical Center
8901 W Lincoln Ave
West Allis, WI 53227
1st and 3rd Tuesdays 10a-11:30am
414-328-7524

Griefshare

Bayview United Methodist Church
2771 S Kinnickinnic Ave
Milwaukee, WI 53207
414-628-4671

Elmbrook Church
777 S Barker Rd
Brookfield, WI 53045
262-544-1026
10a-12p or 6:30-8:30p Thursdays

Hales Corners Lutheran Church
12300 W Janesville Rd
Hales Corners, WI 53130
414-529-6700
Mondays, 5:45-8pm

Trinity Village
7300 W Dean Rd
Milwaukee, WI 53223
414-371-7313
5:30-6:30pm Mondays

Peace Lutheran
17651 W Small Rd
New Berlin, WI 53151
262-679-1441
Call for dates/times

Mount Calvary Lutheran Church
1941 Madison St
Waukesha, WI 53188
262-547-6720 or 262-542-8589
Call for dates/times

Ascension Lutheran Church
1415 Dopp St
Waukesha, WI 53188
262-547-8518
Tuesdays 6p-8p

Epikos Church– West Allis
6229 W Greenfield Av
West Allis, WI 53214
Mondays at 6:30PM
<http://griefshare.epikos.org>

Men's Grief

Men Journeying Through Grief

Meets periodically through the year
Contact Pete at 414-651-2737 for dates, times and location

Widower's Group (men only)

St. Gregory the Great
3160 S 63rd St
Milwaukee, WI 53219
414-543-8292
3rd Thursday, 6-8pm

Women's Grief

Women in Grief

Aurora St. Luke's Medical Center
2900 W Oklahoma Ave
Milwaukee, WI 53215
414-423-7139
1st Thursday, 6-8pm

Widow's Group

Our Lady of Lourdes
3722 S 58th St
Milwaukee, WI 53220
414-543-8292

Widow, Widower, Partner Grief

Grieving the Death of a Partner/Spouse

Aurora St. Luke's Medical Center
2900 W Oklahoma Av
Milwaukee, WI 53215
414-649-6567
8 weeks, afternoon/evening sessions, call for dates/times

Second Phase – Death of a Spouse/Partner Support Group

Horizon Grief Resource Center
11400 W Lake Park Dr
Milwaukee, WI 53224
414-586-8383
Facilitates a number of varied grief support groups and programs for people that have suffered a significant loss including death of a loved one, a beloved pet, job, miscarriage or another life-changing experience. Walk-ins are welcome during regular hours of Mon, Tues, Thurs 12p-6p, Wed 12p-4pm, Fri 12p-4:30p. Services provided free of charge.
www.horizonhomecareandhospice.com/grief-resources/

Loss of a Spouse Grief Support Group

Fox River Congregational Church
N34 W23575 Capital Drive
Pewaukee, WI 53072
414-881-1058
1st and 3rd Thursday, 5:30-6:30pm

Young Widow/Widower

Kyle's Korner
7106 W North Ave
Wauwatosa, WI 53213
414-777-1585
1st and 3rd Tuesday, 5:30-7:30pm
<http://www.kylescorner.org>

Young Widow/Widower

Aurora Visiting Nurses Association Zilber Family Hospice
1155 Honey Creek Parkway
Wauwatosa, WI 53213
414-615-5900
2nd and 4th Thursday, 6-7p

LGBT Grief

Horizon Grief Resource Center

11400 W Lake Park Dr
Milwaukee, WI 53224
414-586-8383

Facilitates a number of varied grief support groups and programs for people that have suffered a significant loss including death of a loved one, a beloved pet, job, miscarriage or another life-changing experience. Walk-ins are welcome during regular hours of Mon, Tues, Thurs 12p-6p, Wed 12p-4pm, Fri 12p-4:30p. Services provided free of charge.

www.horizonhomecareandhospice.com/grief-resources/

Children and Teen Grief

Young Adult Grief Group (ages 15-30+)

Hales Corner's Lutheran Church
12300 W Janesville Rd
Hales Corners, WI 53130
414-529-6700 x106
Room B31
1st and 3rd Thursday, 6-8pm

Young Adult Grief Support (18-24) for those whose loved ones died due to suicide

UW Milwaukee
2513 E Hartford Ave
Pearse Hall Room 184
Milwaukee, WI 53211
414-266-3761
3rd Wednesday of the month 6p-8p

Kyle's Korner

7106 W North Ave
Wauwatosa, WI 53213
414-777-1585

<http://www.kylescorner.org>

Teen and family support -2nd and 4th Tuesdays, 6-7:45pm

Child and family support – 1st and 3rd Mon and Thurs, 6-7:30pm and 2nd and 4th Wed, 6-7:30pm

My Good Mourning Place

4005 W Oklahoma Ave
Milwaukee, WI 53215
414-719-5385

Children 5-18, Pre-registration is required. Latino families are welcome.

<http://www.mygoodmourningplace.org>

Kid's Care

Aurora St. Luke's Medical Center
2900 W Oklahoma Ave
Milwaukee, WI 53215
414-649-6634
Ages 5-12, four week session

Healing Hearts of Waukesha County

First United Methodist Church
121 Wisconsin Ave
Waukesha, WI 53186
262-751-0874
Children 4-18 and the adults who care about them.
Mondays, 6-7:30pm. Spanish speaking families welcome.

Camp Heartland

1845 N Farwell Ave #310
Milwaukee, WI 53202
414-272-1118
<http://www.campheartland.org>

Camp Hope

<http://www.camphopeforkids.org>
715-341-0076

Parent's Grief

Compassionate Friends (loss of child at any age) – <http://www.compassionatefriends.org>

Milwaukee County - Oak Creek
Oak Creek Community Center
8580 S Howell Ave
Oak Creek, WI 53154
414-301-9273
3rd Tuesday, 6:30-8pm

Ozaukee County
Columbia/St. Mary's Medical Center
2061 Cheyenne Ct
Grafton, WI 53024
262-376-1724
3rd Tuesday, 6:45pm

Racine County
All Saints Medical Center
3801 Spring St
Racine, WI 53405
262-895-4888
Last Tuesday, 7-9pm

Waukesha County
Salem United Methodist Church
541 Hwy 59,
Waukesha, WI 53186
262-470-4843
4th Monday, 7pm

Children's Health Alliance - The Infant Death Center

620 S 76th St, Suite 120
Milwaukee, WI 53208
414-337-4571
Offers a variety of grief support resources for parents

Infant Loss Support

Aurora West Allis Medical Center – Woman's Pavilion
8901 W Lincoln Ave
West Allis, WI 53227
414-329-5908
1st Wednesday, 7-8:30pm

Infant Loss Support

Children's Hospital Of Wisconsin
Corporate Center
999 N 92nd St - Suite 255
Milwaukee, WI 53226
414-266-2995
4th Monday, 6:30-8pm

Child Loss Support Group (for parents whose child was age 2 and up)

Children's Hospital Of Wisconsin
Corporate Center
999 N 92nd St - Suite 255
Milwaukee, WI 53226
414-266-2995
3rd Monday, 6:30-8pm

Resolve Through Sharing Support Groups

Children's Hospital of Wisconsin – 414-266-2995
West Allis Medical Center – 414-329-5908
Ascension Healthcare – 414-447-2473
Kenosha United Hospital – 262-656-2753
A support group for parents who have experienced a miscarriage, ectopic pregnancy, stillbirth or newborn death.

Sudden Death/Suicide Support

Survivors of Suicide

Rogers's Memorial Hospital
34700 Valley Road
Oconomowoc, WI 53066
800-767-4411
1st Thursday, 7-9pm

Heidi's Hope

Mental Health America
600 W Virginia St Suite 502
Milwaukee, WI 53204
414-276-3122
2nd and 4th Wednesdays, 5:30-7:30p
Peer support programs for suicide attempt survivors and their families

Survivors of Suicide

Piaseki Althaus Family Service Center
2002 52nd St St
Kenosha, WI 53144
262-605-6722
2nd and 4th Tuesdays – Call for times and more information

Survivors Helping Survivors

Aurora St. Luke's Hospital
2901 W Kinnickinnic River Parkway
Milwaukee, WI 53215
414-543-0787
2nd Tuesday, 6:30-9pm

Deerwood Crossing
4195 W Bradley Rd
Milwaukee, WI 53209
262-241-4563
Thursdays 6:30-8:30pm

North Shore Library
6800 N Port Washington Rd
Milwaukee, WI 53217
414-963-1425
3rd Wednesday, 6p-8p

Special Circumstance Grief Group -Kyle's Korner

7106 W North Ave

Wauwatosa, WI 53213
414-777-1585
<http://www.kylescorner.org>
1st and 3rd Wednesday, 6:30-7:30pm

Loss Due to Homicide/Sudden Death

Career Youth Development
2601 N Martin Luther King Dr
Milwaukee, WI 53212
414-264-6888
Thursdays 6-8:40pm

Parents of Murdered Children and Other Survivors

WI Family Memorial Park
12875 W Capitol Drive
Brookfield, WI 53005
262-250-7662
1st Sunday, 1:30-4:00

LGBTQ+ Resources

LGBT Community Center and Resource Directory

1110 N Market St, Second Floor

Milwaukee, WI 53202

Phone: 414.271.2656

Fax: 414.271.2161

<http://www.mkelgbt.org/resource-center/directory/>

Hours of Operation:

Mon: 11:00am – 7:30pm

Tue-Fri: 11:00am – 9:00pm

Sat: 11:00am – 7:00pm Sun:

3:00pm – 7:00pm

Programs and resources:

- LGBT Youth group-drop in center (serves ages 12-24) - Project Q Mission: Provide culturally relevant, contemporary programs in a “for youth, by youth” space embodying positive cultural, social, educational and emotional development of youth
Drop In Hours: Monday, Tuesday, and Thursday 3-7pm.
- LGBT Domestic violence/Advocacy
- Milwaukee Anti-Violence Project
- Healthy Relationships Course
- Advocacy for Victims and Survivors
- Crisis Counseling and Stabilization
- Community Education and Outreach
- Restraining Order Assistance
- LGBT friendly health providers

The Center is dedicated to reducing violence against LGBT individuals by providing support through community outreach, education and counseling. We provide assistance to victims of anti-LGBT violence by advocating on their behalf, encouraging and assisting with reporting and accompanying victims to medical exams or court appearances if requested. Ultimately, we’re as your support system during this difficult time.

Greater Milwaukee Health Center

4655 N. Port Washington Road, Suite 325

Glendale, WI 53212

Phone: (414) 269-8282

<http://www.gmchealth.org/>

Froedtert Sunny Slope Health Center (LGBT friendly primary care services)

Dr. Christina Meyer

<http://www.froedtert.com/clinics/sunnyslope>

Monday, 7 a.m. – 5 p.m.

Tuesday, 7 a.m. – 7 p.m.

Wednesday, 7 a.m. – 7 p.m.

Thursday, 7 a.m. – 5 p.m.

Friday, 7 a.m. – 5 p.m.

Saturday, 8 a.m. – Noon

1350 Sunny Slope Road

Brookfield, WI 53005

The Brady East STD Clinic

1240 E Brady St

Milwaukee, WI 53202

414-272-2144

Men only – focus on the gay community

The Trevor Project

866-488-7386

www.thetrevorproject.org

Crisis Intervention/suicide prevention for lesbian, gay, bisexual, transgender and at-risk youth.

GLBT National Help Center

[888-843-4564](tel:888-843-4564)

questions@GLBTNationalHelpCenter.org

<http://www.glnh.org>

Hours: Mon – Fri 3 PM to 11 PM, Sat 11 AM to 4 PM

All of our services are free and confidential. The Gay, Lesbian, Bisexual and Transgender National Hotline provides telephone and email peer-counseling, as well as factual information and local resources for cities and towns across the United States. We speak with callers of all ages about coming-out issues, relationship concerns, HIV/AIDS anxiety and safer-sex information, and lots more!

We also maintain the largest resource database of its kind in the world, with over 18,000 listings. Our database contains information on social and support groups, as well as gay-friendly religious organizations, sports leagues, student groups and more. We also have information on GLBT-friendly businesses including lawyers, doctors and various counseling professionals.

Trans Lifeline

877-565-8860

Transgender suicide hotline

This guide contains a list of frequently utilized community resources. There may be additional resources available beyond what is listed in this guide. While we attempt to keep the resource list up to date, we cannot make any guarantees on the availability of listed resources.

Please call 9-1-1 for emergencies. For non-emergency supportive services, we recommend calling 2-1-1 for additional and up to date resources that may not be listed in this guide. In addition to calling 2-1-1, you can also call 414-773-0211 locally or toll-free 1-866-211-3380. Persons may also text their ZIP Code to 898-211 to engage with a Community Resource Specialist via text on weekdays from 9am to 9pm.

By listing an agency or resource in this guide, Milwaukee Area Technical College is not specifically endorsing any agency or individual, but this list is only provided as a courtesy and convenience. Milwaukee Area Technical College does not receive any financial incentives for providing this listing and provides no guarantees of service or outcomes by providing this list. Some of the services listed in this booklet may charge a fee, bill your insurance, or have specific eligibility requirements. Please contact each provider directly to establish terms of service.

For additions, corrections suggestions or deletions, please email:

Officer Chad Stiles, RN/CCEMT-P

stilesc@matc.edu

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