

## **2020 Mental Health Task Force Housing Resources List**

(rev. 10/13/2020)

We welcome your additions to this list. Email suggestions to [barbara.beckert@drwi.org](mailto:barbara.beckert@drwi.org)

### **IMPACT 2-1-1**

<https://www.impactinc.org/>

- IMPACT 2-1-1 provides resources and shelter referrals to individuals and families based on availability and other special considerations.
- IMPACT oversees Coordinated entry for Homeless Services in Milwaukee County
- Dial 2-1-1 in Milwaukee, Waukesha, Kenosha, Racine, Ozaukee, Washington, Dodge, Jefferson and Walworth counties

### **Legal Action of Wisconsin**

LAW Intake Line at 855-947-2529

<https://www.legalaction.org/>

- Eviction Defense Project (Milwaukee & Dane Counties)  
<https://www.legalaction.org/services/eviction-defense-project-milwaukee>
- Housing and Eviction Resources: <https://www.legalaction.org/additional-resources/housing>  
Includes COVID-19 Information for Renters.
- LAW Tenant Sourcebook:  
<https://www.legalaction.org/data/cms/Tenant%20Sourcebook%20-%20revised%202020.pdf>

### **Mediate Milwaukee**

414-939-8800

<https://www.mediatewisconsin.org/tenants/>

- Provides eviction help for tenants who are experiencing threat of eviction, lack of maintenance / repairs, breach of lease agreement terms, or communication problems:
- Mediation is a free, private meeting where landlords and tenants work with a mediator who helps them find solutions to problems they are having related to the rental agreement and/or rental property.

## **Community Advocate Housing Department**

414-449-4777

<https://communityadvocates.net/what-we-do/tenant-landlord-help.html>

Community Advocates can help with the following:

- You are having trouble paying your rent because of COVID-19 (coronavirus)
- The city has ordered you to leave your home because it is unsafe
- Your landlord is threatening you with eviction or you received a five-day notice to leave
- Your landlord is not making repairs to your unit
- You fell behind on your rent because of an unexpected loss of income
- You are trying to move into a new place but are having a hard time covering the security deposit
- You own or rent a property and want to learn your rights and responsibilities

## **Rent Helpline**

414-270-4646 / Email: [renthelp@communityadvocates.net](mailto:renthelp@communityadvocates.net)

- If you are having trouble with your rent payments because of coronavirus, contact our Rent HelpLine.

## **Tenant Tips for Rental Housing During Covid-19:**

- [https://ppi.communityadvocates.net/file\\_download/b6a0cc95-f320-4b18-be49-0fe12a4f642d](https://ppi.communityadvocates.net/file_download/b6a0cc95-f320-4b18-be49-0fe12a4f642d)

## **General Tenant-Landlord Help**

- Call us Monday-Friday, 9 a.m.-5 p.m., at 414-449-4777
- Email us at [communityadvocates.net/contact](https://communityadvocates.net/contact)

## **Autumn West Safe Haven:**

Referrals are made through a consortium of homeless outreach teams. For further information contact the Autumn West Safe Haven Program Manager at 414-671-6337.

**Homeless Outreach Nursing Center:** 414-671-6337.

## **SDC - Social Development Commission**

<https://www.cr-sdc.org/>

414-906-2700

Wisconsin Rental Assistance Program (W.R.A.P.) - <https://www.cr-sdc.org/services/residential-services/wrap>

If you need help paying rent or obtaining a security deposit to secure housing, you may qualify for assistance. Complete the electronic form and read the guidelines on the SDC website.

Guidance regarding the W.R.A.P. program:

<https://urbanmilwaukee.com/2020/07/01/24000-rental-assistance-claims-in-metro-area/>

**Milwaukee Continuum of Care (COC)**

<http://milwaukeecoc.org/seeking-shelter-or-housing/>

**Housing Authority of the City of Milwaukee:**

[https://www.hacm.org/programs/housing#:~:text=Housing%20Choice%20Voucher%20Program%20\(Section,difference%20directly%20to%20the%20landlord.](https://www.hacm.org/programs/housing#:~:text=Housing%20Choice%20Voucher%20Program%20(Section,difference%20directly%20to%20the%20landlord.)

**Housing Choice Voucher (Section 8 Rent Assistance) Program**

5011 W. Lisbon Avenue

Milwaukee, WI 53210

General Inquiries: [\(414\) 286-5650](tel:4142865650)

Project-Based Waiting List Hotline: [\(414\) 286-5500](tel:4142865500)

[rentassistance@hacm.org](mailto:rentassistance@hacm.org) (for questions from current program participants)

[Reasonable Accommodation Requests](#)

**Veteran Supportive Housing:** <https://www.hacm.org/our-properties/veteran-supportive-housing>

**US Department of Veteran Affairs Milwaukee Regional Office**

<https://www.benefits.va.gov/Milwaukee/>

**Milwaukee County Housing Division**

414-278-4894

<https://county.milwaukee.gov/EN/DHHS/Housing>

**Milwaukee County Supportive Housing** was created to assist individuals who have mental illness in obtaining safe and affordable housing. Supportive housing includes permanent supportive housing, transitional housing and harm reduction housing using the Housing First model.

The Housing Division may be able to assist with:

- Finding supportive housing
- Home repairs
- Affording rent (Section 8/Housing Choice Voucher Program)
- Mortgage assistance for eligible homeowners facing foreclosure
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***Services for Unaccompanied and Runaway Youth Under Age 18***

Pathfinders and Walker's Point Youth & Family Center both offer emergency shelter for homeless, unaccompanied or runaway youth under age 18.

- Pathfinders 24/7 Hotline: (414) 271-1560, or those without minutes on their cell phones can call 1(866) 212-SAFE (7233) for free.

Pathfinders also operates a drop-in center that offers supportive services and basic needs assistance to youth ages 18-25 at 4200 N. Holton Street. Community members can contact the drop-in center at (414) 964-2565.

- Walker's Point Youth & Family Center 24/7 Hotline: (414) 647-8200

## **Fair Housing Council**

414-278-1240

<https://www.fairhousingwisconsin.com/>

- if you feel you have experienced discrimination in a housing situation, call the toll-free complaint intake line: 1-877-647-3247
- Promote fair housing throughout the State of Wisconsin by combating illegal housing discrimination and by creating and maintaining racially and economically integrated housing patterns.
- Services include case intake and counseling, investigative services, attorney referrals, outreach and education, professional support to government agencies, and fair lending and inclusive communities programs.
- Serves Milwaukee, Washington, Waukesha, Ozaukee, Dane, Outagamie, Brown, Winnebago and Calumet Counties, the City of Fond du Lac, and conducts out-of-service-area activities as well.

## **Disability Rights Wisconsin**

800-928-8778

<https://www.disabilityrightswi.org/>

DRW is the Protection and Advocacy System for Wisconsinites who have disability. In the areas of housing, DRW may be able to provide assistance in the priority areas listed below.

- To find out if DRW can help, call to request assistance, or use this [contact form](#) to submit your request on-line.

Priority areas include the following:

- Housing Discrimination
  - Complaints to HUD/ERD
  - Landlord refusal to provide reasonable accommodations or reasonable modification
  - Denial of shelter services (VOCA)
- Accessibility Barriers in the community including denial of ASL interpreters, architectural barriers
- Technical assistance/ Information and referral to assist with asking for reasonable accommodations for housing.

### **Other Resources on Housing Rights**

- Assessing a Person's Right to Have an Assistance Animal Under the Fair Housing Act: <https://www.hud.gov/sites/dfiles/PA/documents/HUDAsstAnimalNC1-28-2020.pdf>
- HUD and DOJ Joint Statement on Reasonable Accommodations: <https://www.fairhousingnc.org/document/hud-doj-joint-statement-reasonable-accommodations/>
- HUD and DOJ Statement On Reasonable Modifications: [https://www.hud.gov/sites/documents/reasonable\\_modifications\\_mar08.pdf](https://www.hud.gov/sites/documents/reasonable_modifications_mar08.pdf)
- Bazelon Center for Mental Health Law <http://www.bazelon.org/our-work/mental-health-systems/housing/>

### **POLICY RESOURCES**

- *Wisconsin Housing First Coalition: <https://www.wihousingfirstcoalition.org/>*
- *Community Advocates - Home Is Where Our Health Is: Policies to Improve the Health of Renters in Milwaukee and Beyond, February 2020: [https://ppi.communityadvocates.net/file\\_download/5a740c6e-b44d-40c3-a498-0c58072590ef](https://ppi.communityadvocates.net/file_download/5a740c6e-b44d-40c3-a498-0c58072590ef)*
- *10-YEAR PLAN TO END HOMELESSNESS – Milwaukee Continuum of Care: <http://milwaukeeecoc.org/wp-content/uploads/2014/11/Mid-Course-Revisions-10-Year-Plan-Final.pdf>*
- *A Hand and a Home: Foundations for Success. 2019 – 2022 Statewide Action Plan. Wisconsin Interagency Council on Homelessness <https://doa.wi.gov/Documents/A%20Hand%20and%20a%20Home%20WICH%20Statewide%20Plan.pdf>*