



*The Milwaukee Mental Health Task Force is the voice of the community on issues related to the quality and responsiveness of mental health and substance abuse disorder services.*

## **Milwaukee Mental Health Task Force 2020 Karen Avery Forum**

# ***Housing: Opportunities, Rights and Resources***

### **FORUM SPEAKERS**

#### **OPENING SPEAKER: Housing Opportunities and Innovations:**

***Andy McMahon, Vice President of Health and Human Services Policy at UnitedHealthcare Community & State***

Prior to joining UnitedHealthcare, Andy worked at the Corporation for Supportive Housing (CSH) for 15 years, most recently as the Vice President for Policy and External Affairs. At CSH, Andy led an array of national, state, and local efforts to align systems and integrate resources to create supportive housing opportunities for vulnerable populations. Andy will address policy opportunities to expand access to housing and related supports.

#### **Housing Rights**

***Monica Murphy, Managing Attorney Disability Rights Wisconsin***

Monica is an attorney with over thirty years of experience representing people in civil rights matters. As an attorney with Disability Rights Wisconsin she represents people with disabilities in a variety of actions including employment and housing discrimination, public accommodations and access, transportation, and education. Monica advocates for the rights and needs of people with disabilities, both individually, and with systems and public policy makers.

#### **COMMUNITY VOICES: *Breakout discussion Speakers and Facilitators***

#### **Breakout Session Peer Specialist Perspective**

##### **Speaker**

***Shirley Drake*** is on the staff of WCS where she serves as Program Coordinator of the Milwaukee County Behavioral Health Division Office of Consumer Affairs. She leads the team of 10 Certified Peer Specialists who work with individuals on in-patient units, the Observation unit, the Crisis Stabilization Houses, the Team Connect program, and the Froedtert ER program for individuals who overdose. She previously volunteered and worked with NAMI Greater Milwaukee. During that time, she trained as a Certified Peer Specialist, a Support Group Facilitator and Lived Experience presenter, in addition to being on staff as Program Coordinator. Shirley is a State Certified Trainer and serves on

state and local initiatives to support the further growth and value of peer support. She serves on the Psychiatric Crisis Redesign Steering Committee offering a peer perspective, and is a member of the Milwaukee Mental Health Task Force Steering Committee and Forum Planning Committee

### **Facilitator**

**Todd Scharrer**, Certified Peer Specialist with Independent Living Resources. In his role at ILR, Todd helps to provide support to some of the seven peer-run recovery centers in Wisconsin, and is involved with planning the annual Peer Recovery Conference.

## **Breakout Session Case Manager Perspective**

### **Speaker**

**Matt Raymond** is the Supportive Housing Program Director at Community Advocates, Inc., a non-profit social service agency located in Milwaukee, Wisconsin. He has spent more than a decade working exclusively within the homeless services continuum in Milwaukee County where his current role has him directing multiple programs and leading a team of interdisciplinary support staff that provide immediate housing and supportive services to over 140 literally and formerly homeless individuals. His primary focus has been working with those who are experiencing severe and persistent mental illness along with chronic homelessness. He is highly experienced in using a Housing First and person-centered approach in his work and program models.

### **Facilitator**

**Moriah Iverson** is the Business Innovations Manager at IndependenceFirst, where she identifies new strategies, programming, and resources to empower individuals with disabilities to lead independent lives using public health frameworks, theories of community engaged research, resilience-based approaches, and a focus on social determinants of health and systems change. Moriah is a member of the Milwaukee Mental Health Task Force Steering Committee and Forum Planning Committee.

## **Breakout Session Housing Division Perspective**

### **Speaker**

**Beth Lappen** is a social worker and Community Intervention Specialist at the Milwaukee County Housing Division. Beth has a twenty-year career in community mental health and homeless outreach. This has included case management with individuals enrolled in local Community Support Programs (CSP) and assessing the needs of individuals referred for community-based services at the Milwaukee County Behavioral Health Division. Beth is a strong advocate for all individuals in need and a champion of person-

centered care and harm reduction practices. She and her husband were both born and raised in Milwaukee and continue to live in and love the city.

### **Facilitator**

**Mary Neubauer** is the Public Policy and Advocacy Coordinator for Mental Health America of Wisconsin. Mary serves as a Co-chair of the Milwaukee Mental Health Task Force, and represents the Task Force on the Milwaukee County Mental Health Board where she chairs the Quality Committee. She was instrumental in the statewide establishment of peer specialists, as well as a trainer for the Crisis Intervention Team training program. Mary is a member of the Milwaukee Mental Health Task Force Steering Committee and Forum Planning Committee.

### **Breakout Session Housing Division Perspective**

#### **Speaker:**

**Eric Collins-Dyke** is the Assistant Administrator of Supportive Housing and Homeless Services for the Milwaukee County Housing Division. He oversees the Division's homeless outreach efforts, Housing First program, Eviction Prevention Program, and HMO Housing Navigation pilots. Collins-Dyke has been with Milwaukee County for six years and prior to that was with the Guest House of Milwaukee. His recent work has focused on local policy changes to increase the use of Housing First principles in relation to homelessness throughout Milwaukee County. Collins-Dyke leads the Milwaukee County Outreach Collaborative, which focuses on decriminalizing homelessness, street outreach coordination, housing justice, and implementing best practices within the local street outreach service provision paradigm. Collins-Dyke holds a BA in Sociology from the University of Wisconsin-Milwaukee, and a Masters in Social Work (MSW) from Loyola University-Chicago.

### **Facilitator**

**Cynthia (CeCe) Brown.** CeCe is the President/CEO of C Renee Consulting and Management Group, Quality Coaching and Training Services, that provides an array of services such as business development, prevocational, supported employment and supportive healthcare services

### **Breakout Session Shelter/ Transitional Housing Perspective**

#### **Speaker**

**Wendy Weckler** is the Executive Director of Hope House of Milwaukee, Inc.; the mission of Hope House is to end homelessness and create healthy communities. Wendy also chairs the Milwaukee Shelter and Transitional Housing Task Force. She has more than seventeen years of experience in program development, project management, and

administration—fifteen of those years being at Hope House. She has worked as a Community Coordinator and Projects Manager at Hope House, and in 2014, took over for Ken Schmidt as Executive Director, following his retirement. Previously, Wendy worked as a community organizer, campaign consultant and fundraiser. Her work with economically-disadvantaged groups has given her direct and hands-on experience with the real strengths, needs, and impacts of poverty. Wendy holds a B.A. in Political Science and Communications from Marquette University. She lives with her husband and two children in the Milwaukee area.

**Facilitator**

Kimberly Scott-Dorsey is the President/CEO and founder of the KSD Consultant Firm, LLC. She is furthering her studies in Industrial-Organizational Psychology at Alder University. Kimberly is a member of the Milwaukee Mental Health Task Force Steering Committee and the Forum Planning Committee.