



MILWAUKEE COUNTY DISABILITIES SERVICES DIVISION UPDATE IN RESPONSE TO CORONAVIRUS (COVID-19) Issued: March 16, 2020

The Milwaukee County Disabilities Services Division is committed to the safety and needs of children and adults with disabilities. We are taking the current situation with the Coronavirus (COVID-19) very seriously and working closely with public officials and community partners to create plans for responding to this emerging situation.

The following are the changes in service at this time:

- **Disability Resource Center:** To minimize possible transmission of the virus, we are suggesting consumers to call our Disability Resource Call Center at (414) 289-6660 if you have questions or need assistance with:
 - Burial Assistance
 - Go Pass
 - Adult Long Term Services 18-59
 - Adult Protective Services
 - Disability Benefits Specialist
 - Disability Resources and Information
 - Interim Disability Assistance Program

- **Birth to 3/CLTS/CCOP:** To minimize possible transmission of the virus, we are suggesting consumers to call our Children's Intake line at (414) 289-6799 if you have questions or concerns about:
 - Birth to Three
 - Referrals can also be emailed to Birth_to_ThreeDSD@milwaukeecountywi.gov
 - Children's Long Term Services-If you are enrolled, please contact your Service Coordinator.
 - Children's Community Options Program
 - Youth Transition Services
 - Resources and Information for children or families with disabilities

- **Energy Assistance:** In response to the Coronavirus Health Issue we are closing the Energy Assistance sites temporarily starting tomorrow 3/17/2020 to ensure the health and safety of our team members and customers. If you are having a no heat emergency, call 2-1-1. If you have a scheduled appointment you will receive a call from a staff person at your scheduled time, there is no need to visit a location. If you need an appointment, please call 414-270-4653.

- **The Friedens' food pantry** located at Coggs (1220 W Vliet St) is closed indefinitely. If you are in need, you may call 211 to find the nearest pantry to you. As of now, the following pantries are still open:
 - Despensa de la Paz: 1615 S 22nd St, Milwaukee WI 53204
 - Hope House: 209 W Orchard St, Milwaukee WI 53204
 - Zion Rock: 10230 W Fond du lac Ave Milwaukee WI 53224

Phone Appointments

- DRC staff will conduct their appointments over the phone until further notice.
- If your child is enrolled in Birth to 3, Children's Long Term Support Waiver or Children's Community Options Program, please contact your Service Coordinator directly.

For More Information

Centers For Disease Control website <https://www.cdc.gov/coronavirus/2019-ncov/index.html>

Wisconsin Department of Health Services website <https://www.dhs.wisconsin.gov/disease/covid-19.htm>

Milwaukee County website <https://county.milwaukee.gov/>

For questions regarding this update please contact Shakita LaGrant, Assistant Administrator for Milwaukee County Disabilities Service Division at shakita.lagrانت@milwaukeecountywi.gov, office: (414) 289-6311