PEER RESPITES a national perspective

Laysha Ostrow, PhD CEO, Live & Learn, Inc. September 13, 2016 Milwaukee Mental Health Task Force



Outline

I. Defining terms

II. Context: Peer support

II. Peer Respite Essential Features Survey

III. Evidence for peer respite effectiveness

IV. Next steps for peer respite



Research questions for peer support



Defining peer respites



What are peer respites?

voluntary, short-term, overnight programs

operate 24 hours per day in a homelike environment

provide community-based, trauma-informed, and personcentered crisis support and prevention

staffed and operated by people with lived experience of the mental health system (peers)



How do peer respites work?

peer staff engage guests in mutual, trusting relationships

foster relationships in which individuals help themselves and others through mutual support

engage in advocacy to empower people to participate in their communities



Why are there peer respites?

Psychiatric emergency services...

traumatizing and counter-therapeutic, and do not build capacity to avert future psychiatric crises

internalized and social stigma, disruptions in relationships, and loss of meaningful opportunities

can be avoided if less coercive or intrusive supports are available in the community







Context of peer support



Peer Support



People with lived experience creating mutual relationships based on respect, shared responsibility, and agreement of what is helpful

Increasing attention nationally and locally on implementing, evaluating, and regulating peer support practices



Evidence for peer support

Studies have looked at the role of peers both as providers and as "add-ons" to existing mental health interventions

Studies are conducted in peer-run organizations and peer supports in traditional mental health settings

Consistent findings demonstrating the use of peer supports as beneficial in reducing hospitalizations

Evidence for promoting recovery outcomes such as community tenure, empowerment, and self-efficacy



Chinman et al (2014), Chinman, Weingarten, Stayner & Davidson (2001), Croft & Isvan (2015), Sledge et al, 2011; Klein, Cnaan, & Whitecraft, 1998; Min, Whitecraft, Rothbard, & Salzer, 2007; Nelson et al., 2007; Rogers et al., 2007

Map of Existing Peer Specialist Training and Certification Programs



National Survey of Peer-Run Organizations (2012)

380 non-profit organizations or programs in 48 states & DC

Controlled and staffed by people with lived experience

Mutual support and advocacy to promote community-building and empowerment





Willingness to be a Medicaid Provider

Response	Frequency N = 316	Percent
Yes, willing	52	16%
Yes, but have concerns	106	34%
No	87	28%
Don't know	71	22%



Ostrow, L., Steinwachs, D., Leaf, P.J., Naeger, S. (2015). Medicaid Reimbursement of Mental Health Peer-Run Organizations: Results of a National Survey. Administration and Policy in Mental Health.

Value-Based Concerns about Medicaid





Practical Concerns about Medicaid



LIVE & LEARN

The mechanisms of peer support

92% of peer-run organizations engage in advocacy, not just peer support

Peer-run organizations that are more "lateral", participatory, and democratic have shown greater improvements in empowerment and stigma-reduction compared to those that are more hierarchical

"Do peer support services work?" AND "Under what specific conditions do peer support services work?"



Ostrow, L. & Hayes, S. (2015); Segal, et al (2013); Chinman, et al. (2014)

Conclusions

Peer support and peer specialists are a way to increase system and workforce capacity

Provide opportunities for economic self-sufficiency, empowerment, and social equality

New policies to reimburse peer specialists and peer-run organizations risk medicalizing peer support

Financing systems for health care challenge the foundation of peer support in social justice advocacy





Pennsvlvania

Vermont

Wisconsin

Peer Respite Growth





Minimum criteria defined by consensus panel

Staffing

• 100% of staff have lived experience of extreme states and/or the behavioral health system

Leadership

• All leaders have lived experience, and the job descriptions require lived experience of extreme states and/or the behavioral health system

Governance

• The peer respite is either operated by a peer-run organization OR has an advisory group with 51% or more members having lived experience of extreme states and/or the behavioral health system

Consensus panel members:



Darby Penney, The Community Consortium Sera Davidow, Western Massachusetts Recovery Learning Community Chris Hansen, Intentional Peer Support Sally Zinman, California Association of Mental Health Peer-Run Organizations Bevin Croft, Human Services Research Institute Laysha Ostrow, Live & Learn



Annual operating budgets



7



Proportion of funding from each source





Training of peer respite staff

Offer the Training Require the Training

Certified Peer Specialist Training **Intentional Peer Support** Wellness Recovery Action Planning Suicide Prevention and Response Other (Harm Reduction, Motivational... **Crisis Support Physical Wellness Trauma-Informed Supports** In-House Respite Training Train-the-Trainer (IPS, WRAP, and... CPR/First Aid/Safety Hearing Voices Network Cultural Competence/Diversity Substance Use Issues





Policy on suicide



LIVE & LEARN

Policy on homelessness



LIVE & LEARN

Conclusion

Local governments tend to be the largest financial supporters of peer respites

There are an array of professional trainings required

Peer respites continue to refine house policies







Experimental: Consumer-run hospital alternative efficacy study

Design	Results	Conclusions
 Randomized control trial comparing peer respite to inpatient hospital 	 Significantly greater service satisfaction than the hospital comparison group Nonsignificant difference in symptom ratings in consumer-run alternative 	 The study authors concluded that this alternative was "at least as effective as standard care" and a "promising and viable alternative."

LIVE & LEARN

Greenfield TK, Stoneking BC, Humphreys K, Sundby E, Bond J. A randomized trial of a mental health consumer-managed alternative to civil commitment for acute psychiatric crisis. Am J Community Psychol. 2008;42(1):135-144.

Quasi-experimental: 2nd Story Evaluation Results

Likelihood of PES use

Respite guests were 70% less likely to use inpatient and emergency services

But likelihood of PES use increased with each additional day of respite stay

Hours in PES

Respite days were associated with significantly fewer inpatient and emergency service hours

But the longer the stay, the more PES hours the guests were likely to use





Observational: Los Angeles County and Rose House, NY

LA County Department of Mental Health Innovations Study

- 98% of guests agreed that they liked coming to the program
- 94% agreed that the program helped them feel empowered to make positive life changes

Evaluation of Rose House in NY

- Guests reported peer respite supports were more clientcentered and less restrictive, staff were more respectful, and that the respite felt less stigmatizing
- Survey of 10 Rose House guests found that 7 had not used psychiatric inpatient hospitals since becoming involved with the respite



"The wholesale co-optation of genuine peer support into peerstaffed positions within mainstream programs is a shining example of what we don't want to see happen with peer-run respites."

Next steps



Research questions for peer respites



Lack of commitment to robust evaluation of peer respites

TOOLKIT FOR EVALUATING PEER RESPITES

Interviews with and surveys of peer respite programs reveal important evaluation and program design considerations.

By Laysha Ostrow and Bevin Croft November 2014

ive & Learn

"Has your peer respite been evaluated?" (2016 PREF)

Evaluation status	N	%
Self-evaluation only	8	36%
External evaluation only	2	9%
Both self- and external	8	36%
Neither	4	18%





Comparative Effectiveness of Peer Respites: What Works?







Conclusion: An agenda for peer respites and peer support

How do developments in policy and program innovation impact sustainability and effectiveness?

How do we apply or adapt gold-standard research methodologies in this context?

What is unique and non-redundant about peer support?

What are we talking about when we say "peer support" or "peer respite" are effective?



Laysha Ostrow, PhD, MPP CEO, Live & Learn, Inc. San Luis Obispo, California <u>www.LiveLearnInc.net</u> Laysha@LiveLearnInc.net 213-373-3850

Acknowledgements:

- NIMH T32MH019545
- SSA DRC12000001-01-00
- Johns Hopkins Center for Mental Health Initiatives mini-grant
- National Empowerment Center
- SM062558-01

PEER RESPITES ACTION & EVALUATION

Visit <u>www.PeerRespite.net</u> for:

- Directory of peer respites
- Compilation of research studies
- Resources to start and sustain peer respites
- Information on staff training
- Evaluation technical assistance

